



Dear Valued Customer,

Army Community Service (ACS) is delighted to assist you with services, volunteer information, and training opportunities, which are available to you. **Answers Unlimited** is one of many informative ACS publications designed for your convenience to provide assistance in locating agencies and services on-post/off-post.

Our corporate vision first in Soldier and family support services sets the standard for a team oriented approach to excellence in customer service. It is our hope that your first stop upon arrival will be ACS.

The ACS Mission is to provide commanders, Soldiers, and family members with programs and services in a centralized location to enhance the quality of life.

It is the goal of the entire ACS staff to provide professional customer service with genuine care while allowing you to utilize all the resources available to you.

Sincerely,

Barbara Trower-Simpkins
Director, Army Community Service

WELCOME TO FORT BRAGG, NORTH CAROLINA

"Home of the Airborne"

For over half a century, first as a camp and later as a post, Fort Bragg has had a proud heritage as home of the nation's finest fighting forces. As one of the largest military complexes in the world, Fort Bragg is home of the Army's only airborne corps and airborne division, the elite "Green Berets", and the Army's largest support command.

Although the units and men and women here have widely different missions and jobs, they are here for one purpose -- to be ready to defend the nation. Infantry - men, mechanics, pilots, cooks, -- they are all on the move with the modern Army at Fort Bragg.

Much like a large city, Fort Bragg has its own supermarkets, shopping malls, medical facilities, neighborhoods, and churches. The important thing to remember is, not only are all of these things available, but the people here really want to serve you.

If you like sports and recreation, you're in a great place. Almost every type of recreation and athletics is available. Golf courses, pools, lakes, bowling lanes, hunting fields, craft shops, and much more are all around you.

The Atlantic to the East or the Smokies to the West combines to offer total variety for the traveler. There is plenty to see and do on a short weekend or a month's leave -- in North Carolina.

So welcome to Fort Bragg -- may your stay be enjoyable and your tour of duty professionally rewarding. ANSWERS UNLIMITED is an informational booklet published since 1975. It is compiled and prepared by Army Community Service in the interest of all Fort Bragg Soldiers, family members, civilian employees and community members. The Army Community Service staff and Volunteer Corps would like to thank all individuals who contributed to this issue. The ANSWERS UNLIMITED will be updated annually, each time adding information that you, the military community, have requested or provided.

Every effort has been made to provide accurate and current information as of **July 2005**. However, we recommend calling to verify location and hours of operation before visiting an agency. To provide any changes or corrections please contact Army Community Service; Phone: **396-8682** Fax: **396-8401**

E-mail: carmen.l.london@us.army.mil.

All times listed in this edition of ANSWERS UNLIMITED are in military time. The time is based on a 24-hour clock. For example, 0100 is 1:00 AM, 1230 is 12:30 PM, 1300 is 1:00 PM, 1430 is 2:30 PM, and 1545 is 3:45 PM and so on.

A military time schedule is provided your convenience.

<u>Military Time</u>	<u>Corresponding AM/PM</u>
0001	1 minute past midnight
0100	01:00 AM
0200	02:00 AM
0300	03:00 AM
0400	04:00 AM
0500	05:00 AM
0600	06:00 AM
0700	07:00 AM
0800	08:00 AM
0900	09:00 AM
1000	10:00 AM
1100	11:00 AM
1200	12:00 noon
1300	01:00 PM
1400	02:00 PM
1500	03:00 PM
1600	04:00 PM
1700	05:00 PM
1800	06:00 PM
1900	07:00 PM
2000	08:00 PM
2100	09:00 PM
2200	10:00 PM
2300	11:00 PM
2400	12 midnight



QUICK REFERENCE NUMBERS

AAFES/PX/BX.....	436-3535
ACTION LINE.....	396-BOSS (2677)
AIDS HOTLINE	1-800-342-2437
<u>ALCOHOL & DRUG SERVICES</u> (Admin)	396-4100
Army Substance Abuse Program :	
• 82nd ASAP	432-14833/3217
• CLARK ASAP	907-9671
• JOEL ASAP	907-9080
AMBULANCE SERVICE 911	
ARMY COMMUNITY SERVICE (ACS)	396-8682/8683
ACS 82D (GAVIN HALL)	432-7979 OR 396-5531
ACS COSCOM.....	396-6198
ACS HERITAGE VILLAGE	875-7454
ACS IN/OUT PROCESSING.....	432-5596
ACS FAMILY READINESS CENTER	432-3742
ARMY EMERGENCY RELIEF (AER)	396-2507/7289
ARMY FAMILY TEAM BUILDING (AFTB)	396-AFTB (2382)
CASUALTY ASSISTANCE	396-9901
CHAPLAIN	396-1121/1122
CRISIS LINE	396-HELP (4357)
<u>CHILD ABUSE</u> (Call one of the following):	
• MP'S.....	396-0391/0392
• CUMBERLAND COUNTY DEPT. OF SOCIAL WORK 323-1540-3200	
• CONTACT	(CIVILIAN CRISIS LINE) 485-4134
CRIME (Report a)	396-0391/0392
EMERGENCY	911
FAMILY ADVOCACY PROGRAM.....	396-5521/4175
FAMILY ASSISTANCE CENTER.....	1-800-457-4636
<u>FINANCE OFFICES</u>	
• 126 TH FINANCE.....	396-2238/3166
• 82 ND FINANCE	432-0134/0135
FIRE 911	
<u>HOSPITALS</u>	
• WOMACK ARMY MEDICAL CTR	907- 6000
• CAPE FEAR VALLEY MEDICAL CTR	609- 4000
• HIGHSMITH RAINEY MEDICAL CTR.....	609-1000
<u>HOUSING MAYORS</u>	
• ANZIO ACRES	476-9754
• ARDENNES	476-9756
• BASTOGNE GABLES	476-9759

•	
• BATAAN	476-9760
• BIAZZA RIDGE	476-9763
• BOUGAINVILLE	476-9765
• CASABLANCA	476-9766
• CHERBOURG	476-9770
• CORREGIDOR COURT	476-9771
• HAMMOND HILLS	476-9772
• HERITAGE VILLAGE	476-9778
• NIJMEGEN	476-9783
• NORMANDY	476-9787
• STE MERE EGLISE	476-9788
HOUSING (PICERNE	495-0878
HOUSING REFERRAL	396-2626/6004
ID CARD FACILITY (Main)	396-9339
ID CARD FACILITY (82 ND)	432-4182
<u>INFORMATION</u>	
• ON POSTDIAL 13 OR	396-0011
• POPE AFB	394-0001
LEGAL ASSISTANCE/JAG	
• 18 TH ABN CORPS	396-2511/6113
• 82 ND ABN	432-0195
MILITARY ONE SOURCE	1-800-342-9647
PICERNE (HOUSING)	495-0878
PUBLIC AFFAIRS OFFICE	396- 5600
PUBLIC WORKS BUSINESS CENTER	396-0321
RED CROSS	396-1231/1234
• AFTER HOURS & WEEK-ENDS	1-877-272-7337
RETIREMENT SERVICES	396-5304
SCHOOLS (Fort Bragg)	
• ADMIN OFFICE	436-5410
• ALBRITTON JR. HIGH	436-0025
• BOWLEY ELEMENTARY	436-4666
• BUTNER ELEMENTARY	436-5080
• DEVERS ELEMENTARY	960-3606
• HOLBROOK ELEMENTARY	497-0181
• IRWIN ELEMENTARY	436-5252
• MCNAIR ELEMENTARY	436-4191
• MURRAY ELEMENTARY	436-5353
• POPE ELEMENTARY	497-6137
SOLDIER SUPPORT CENTER (ONE STOP)	396-3205/4396

STAFF DUTY OFFICER

• XVIII AIRBORNE CORPS	396-6100
TAX CENTER	396-1040/8299
VICTIM ADVOCATE 24 HOUR HOTLINE	322-3418
WELCOME CENTER	907-2026/2027

The area code for Fort Bragg and Fayetteville is 910.

DSN numbers for Fort Bragg:
Prefix 396-XXXX = DSN 236-XXXX
432-XXXX = DSN 239-XXXX
907-XXXX = DSN 337-XXXX

TABLE OF CONTENTS

<u>A</u>	
AAFES	10-19
ACAP (ARMY CAREER ALUMNI PROGRAM) .	23-27
ACTION LINE	19
AIRBORNE INN	89-90
ALCOHOL & SUBSTANCE ABUSE PREVENTION (ASAP).....	19-20
ANIMAL CLINIC (Veterinary Services)	128-129
ARMED SERVICES YMCA (ASYMCA)	20-22
ARMY COMMUNITY SERVICE (ACS)	26-39
ARMY FAMILY TEAM BUILDING (AFTB).....	30
ARTS COUNCIL	39- 40
ARTS AND CRAFTS	40-41
AUTO CRAFT SHOPS	41
AUTOMOBILE INSPECTION/REGISTRATION	125-126
AUTOMOTIVE SERVICES	41-42
ARMY EMERGENCY RELIEF (AER)	29
<u>B</u>	
BABYSITTING	42-43
BANKS (on post)	43-44
BARBER SHOPS	44-45
BEAUTY SHOPS.....	45- 46
BEHAVIORAL HEALTH (OF CAPE FEAR VALLEY)	46
BETTER OPPORTUNITIES FOR SINGLE SOLDIERS (BOSS).....	46 - 47
BILLETING (see Lodging	
/Airborne Inn)	89 - 90
BOY SCOUTS	117
BOWLING.....	47-48
BUS SERVICE.....	48
BUY AND BRAGG GIFT SHOP	78
<u>C</u>	
CAPE FEAR REGIONAL THEATRE	48-49
CARE CENTER	49
CHAPELS.....	109-110
(REPORTING)CHILD ABUSE	49-50
CHILD ADVOCACY CENTER	50
CHILD DEVELOPMENT SERVICES(CDS).....	52-53
CLASS SIX STORES	57-58
CLINICS.....	133-135
CLOTHING SALES	58
CLUBS.....	58-61
COFFEE SHOPS.....	114-115
COLLEGES/UNIVERSITIES	62-64
COMMISSARY	64
COMMUNITY FOUNDATION (FORT BRAGG)	64-65
COMMUNITY LIFE PROGRAM (CLP).....	31
CONTACT	65
CREDIT UNIONS.....	65
CULTURAL RESOURCES PROGRAM	66
CUMBERLAND COUNTY DISPUTE RESOLUTION CENTER.....	66

D

DENTAL CLINICS66-70
DINING FACILITIES 70
DOMESTIC VIOLENCE
SHELTER (see Care Center)
..... 49
DRIVER'S LICENSE
OFFICES.....70-71

E

EDUCATION CENTER
.....71-72
EMPLOYMENT
RESOURCES72-74
ENGLISH AS A SECOND
LANGUAGE CLASSES.....
..... 74
ENTERTAINMENT
ACTIVITIES BRANCH....
.....74-75
EQUAL OPPORTUNITY
(EO)..... 75
EXCEPTIONAL FAMILY
MEMBER PROGRAM (EFMP)
.....32 - 33

F

FAMILY ASSISTANCE
CENTER27 - 29
FINANCE OFFICES...75 - 76
FIRE DEPARTMENT....76-77
FISHER HOUSE.....77
FITNESS CENTERS...99-101
FOOD STAMPS INFO..77-78
FORSCOM FAMILY
READINESS ASSISTANT
PROGRAM.....78
FORT FISHER AIR FORCE
RECREATION AREA.....
.....105

G

GAS STATION 41-42
GIFT SHOP (BUY AND
BRAGG) 78
GIRL SCOUTS 117-118
GOLF COURSES78-79
GREEN BERET CLUB58
GUEST HOUSE (AIRBORNE
INN)..... 89 - 90
GYMS (Physical Fitness
Centers) 99-101

H

HEDRICK STADIUM 79
HOUSING 79-82

I

ID CARD FACILITIES 82
IMMIGRATION INFO... 82-83
INFORMATION SERVICES
.....83-84
INSPECTOR GENERAL
(IG)..... 84-85

J

JAG (Legal Assistance)
..... 86-88
JUMP INFORMATION..... 85

L

LAUNDRY/DRYCLEANER
.....85-86
LEADER DEVELOPMENT
CENTER 86
LEGAL ASSISTANCE..86-88
LIBRARY 88-89
LODGING 89 - 90

M

MARKETING 90
McKELLERS LODGE
..... 60-61
MENTAL HEALTH
(BEHAVIORAL HEALTH) 46
OR WOMACK BEHAVIORL
HEALTH..... 139
MILITARY ONE SOURCE 90
MILITARY POLICE... 90 - 93
MINI MALL..... 14 - 16
MORALE, WELFARE, &
RECREATION (MWR) 93
MOVIE THEATERS... 93 - 94
MUSEUMS..... 94-96

N

NATIONAL MILITARY
FAMILY ASSOCIATION
(NMFA) 96-97
NEW PARENT SUPPORT
PROGRAM 36
NEWSPAPERS..... 97
NCO CLUB 59 - 59

O

OFFICERS' CLUB 59-60
OFFICERS' SPOUSES'
CLUB (FBAOSC)..... 97-98

P

PARACHUTE ACTIVITY .. 98
PASSPORT INFO 98-99
PAY INQUIRIES 75 - 76
PHARMACY 99
PHYSICAL FITNESS
CENTERS..... 99-101
PICERNE (MILITARY
HOUSING) 101-103
POST EXCHANGE 10-19
POST OFFICE 103-104
POV RESALE LOT..... 104

PRIVATE ORGANIZATIONS
/SOLICITATION..... 38-39
PX (AAFES)..... 10-19

R

RACQUETBALL COURTS
..... 104
RADIO/TV 104 - 105
RAPE CRISIS 105
RECREATION AREAS
..... 105 - 106
RECREATION EQUIPMENT
CHECKOUT CENTER
..... 106-107
RECYCLING 107
RED CROSS..... 107-108
RELIGIOUS SERVICES AND
ACTIVITIES 109-113
REPLACEMENT DET 113
RETIREMENT SERVICES
..... 113 - 114
RIDING STABLES..... 114
RITUALS COFFEE CAFÉ
..... 114-115
ROD AND GUN CLUB
(MCKELLARSLODGE)
..... 60-61

S

SCHOOLS 115-116
SCOUTS 117-118
SHOPPETTES..... 18
SKATING RINK 118
SKYDIVING 98
SMITH LAKE 105 - 106
SOLDIER SUPPORT
CENTER (ONE STOP)
..... 118 - 119
SPORTS BRANCH..... 119
SPORTS USA..... 61

SWIMMING POOLS 119-120

T

TAX CENTER 120 - 121

TELEVISION 104 - 105

THRIFT SHOP 121-122

TICKETS & TOURS..... 123

TRANSITION CENTER .. 122

TRANSPORTATION

..... 122 - 123

TRAVEL CAMP 106

TRAVEL INFO 123-124

TRICARE 124

V

VEHICLE INSPECTION/

REGISTRATION 125-126

VETERANS INFO 127

VETERANS HOSPITAL 127

VETERINARY SERVICES

..... 128-129

VOLUNTEER INFO 30-31

VOTING INFO..... 39

W

WELCOME CENTER 129

**WIC - WOMEN, INFANTS,
AND CHILDREN..... 130**

WIDOWS & WIDOWERS

SUPPORT GROUP 131

WILDLIFE 131

WOMACK ARMY MEDICAL

CENTER 132-141

WOMEN'S CENTER OF

FAYETTEVILLE 141

Y

YNTEMA CLUB..... 61-62

YOUTH SERVICES 50-57

YMCA (See Armed Forces

YMCA) 20-22

AAFES

<http://www.aafes.com/>

NORTH POST EXCHANGE (PX)

Location: Bldg. 8-5050, 2nd & Butner Road
Phone: 436-4888 **Fax:** 436-6451
Hours of Operation: Monday – Saturday 0900-2100
Sunday 0900-2000
Holiday Hours Vary

FOOD COURT (at the North PX Mall)

Phone: 436-2490 (this number is for all the food concessions,
except where noted)

ANTHONY'S PIZZA

Hours of Operation: Monday – Saturday 1030 -2000
Sunday 1030 –1930

BK EXPRESS

Phone: 436-1948
Hours of Operation: Monday – Saturday 0830 -2030
Sunday 1030 -1930

EXTREME FRANKS

Hours of Operation: Monday – Saturday 1030 -2000
Sunday 1030 -1930

CHARLEY'S STEAKERY

Hours of Operation: Monday – Saturday 1030 -2000
Sunday 1030 -1930

CHURCH'S CHICKEN

Hours of Operation: Monday – Saturday 1030 -2000
Sunday 1030 -1930

ROBIN HOOD

Hours of Operation: Monday – Saturday 1030 -2000
Sunday 1030 -1930

NORTH POST EXCHANGE CONCESSIONS

ALLTEL CELLULAR

Phone: 436 – 4303

Hours of Operation: Monday – Saturday 0900 – 1900
Sunday 1100 - 1600

FLOWER SHOP

Phone: 436-1885

Hours of Operation: Monday – Saturday 0900-1800
Sunday 1100-1600

OPTICAL SHOP

Phone: 497-0082

Hours of Operation: Monday – Saturday 0900-1900
Sunday 1100-1600

GNC

Phone: 497 – 1616

Hours of Operation: Monday – Saturday 0900-1900
Sunday 1100-1600

ROVING CONCESSIONS

Hours of Operation: Monday – Saturday 0900-1900
Sunday 1200-1600

WOMACK PX

Phone: 436-4036/4125

Hours of Operation: Monday – Friday 0900-1600

FLOWER SHOP (AT WOMACK)

Hours of Operation: Monday – Saturday 1000-1600
Sunday 1200-1600

AIRBORNE PX

Location: Bldg. C-5934, Ardennes Street

Phone: 436-4265

Hours of Operation: Monday – Friday 0730-230
Saturday – Sunday 0900-2300

AMUSEMENT/ ARCADE

Hours of Operation: Daily 0730 – 2200

LAUNDRY/ DRY CLEANING

Phone: 497 – 1514

Hours of Operation: Monday – Friday 1000 – 1900
Saturday 1000 – 1500
Sunday Closed

AIRBORNE PX FOOD COURT

Location: Bldg. C-5934, Ardennes Street

Phone: 960 - 9504

Hours of Operation: Monday – Friday 0700 – 2200
Saturday – Sunday 0730 – 2200

ANTHONY'S PIZZA

Hours of Operation: Monday – Friday 0730 - 2100
Saturday – Sunday 1030 - 2100

COFFEE SHOP

Phone: 497 – 8647

Hours of Operation: Monday – Friday 0730 – 1600
Saturday – Sunday Closed

ROBIN HOOD

Hours of Operation: Monday – Friday 1030 - 1900
Saturday – Sunday 1030 -1800

TACO BELL

Hours of Operation: Daily 1030-2100

SOUTH POST EXCHANGE

Location: Bldg. E-1017 Canopy Lane

Phone: 436-2166 **Fax:** 436-6423

Hours of Operation: Monday – Saturday 0900-2100
Sunday 1000-2000
Holiday Hours vary

SOUTH POST PX MAINSTREET USA FOOD COURT)

Location: Inside the South Post Exchange Mall

Phone: 436-4860 for all the food concessions below

ANTHONY'S PIZZA

Hours of Operation: Monday - Saturday 1100 – 2000
Sunday 1100 - 1900

CHARLEY'S STEAKERY

Hours of Operation: Monday - Saturday 1100 – 2000
Sunday 1100 – 1900

BLIMPIE'S

Hours of Operation: Monday – Saturday 1100 - 1800
Sunday 1100 – 1600

POPEYE'S

Hours of Operation: Monday – Saturday 0700 – 2000
Sunday 1100 – 1900

CINNABON

Hours of Operation: Monday – Saturday 0900 – 2000
Sunday 1100 - 1900

BASKIN ROBBINS

Hours of Operation: Monday – Saturday 1130 - 1800
Sunday 1200 - 1800

SOUTH POST EXCHANGE CONCESSIONS

FLOWER SHOP

Phone: 436-3902

Hours of Operation: Monday – Saturday 0900 – 1900
Sunday 1200 - 1600

GNC

Phone : 436-9418

Hours of Operation: Monday – Saturday 0900 – 1900
Sunday 1200 - 1600

LAUNDRY/DRY CLEANING

Phone: 436-4252

Hours of Operation: Monday – Saturday 0900 – 1900
Sunday closed

FAMILY PORTRAIT STUDIO

Phone : 436-1789

Hours of Operation: Monday – Friday 1000 –1900
Saturday 1000 - 2000
Sunday 1100 –1700

ALLTEL CELLULAR

Phone: 436 – 4303

Hours of Operation: Monday – Saturday 1000 – 1900
Sunday 1200 – 1600

ROVING CONCESSIONS

Monday – Saturday 1000 – 1900
Sunday 1200 – 1600

AMUSEMENT ARCADE

Monday – Saturday 1000 – 1900
Sunday 1200 – 1600

MINI MALL STORES AND CONCESSTIONS

Location: Bldg. 4-2171, Reilly Street

Phone: 436-2200

The following stores are located in the Mini Mall:

SPORTS STORE

Phone: 436 – 2200

Hours of Operation: Monday – Saturday 0900-2000
Sunday 1100-1800

FURNITURE STORE

Phone: 436 – 2200

Hours of Operation: Monday – Saturday 0900 -1800
Sunday 1100 –1800

MILITARY CLOTHING SALES

Phone: 436 - 2200

Hours of Operation: Monday – Saturday 0900-2000
Sunday 1100-1800

VIDEO RENTAL/ MUSIC STORE

Phone: 436 – 2200 **Fax:** 436-3286
Hours of Operation: Monday – Thursday 0900 - 2100
Friday – Saturday 0900 - 2200
Sunday 1000 – 2100

ENTERPRISE CAR RENTAL

Phone : 436-5200
Hours of Operation: Monday – Friday 0800-1800
Saturday 0900-1400
Sunday Closed

ALTERATIONS

Phone; 436 – 2049
Hours of Operation: Monday – Saturday 0900 -1900
Sunday 1200 –1600

FLORIST

Phone: 436 – 0342
Hours of Operation: Monday – Friday 0900 -1900
Saturday 0900 -1600
Sunday 1200 –1600

1HR PHOTO

Phone: 960 – 2196
Hours of Operation: Monday – Friday 0900 – 1800
Saturday 0900 – 1500
Sunday Closed

AMUSEMENT/ARCADE

Hours of Operation: Monday – Friday 0900 – 2100
Sunday 1100 – 1800

LAUNDRY/DRY CLEANING

Phone: 497 - 0305
Hours of Operation: Monday – Friday 0800 - 1900
Saturday 1000 – 1700
Sunday Closed

BARRACKS PHONE CENTER

Phone: 960 – 3020

Hours of Operation: Monday – Friday 0900 – 1800
Saturday 0900 – 1600

SPECIALTY WATCH REPAIR

Phone: 497 – 1134

Hours of Operation: Monday – Friday 0900 – 1800
Saturday 1000 – 1600

LEISURE TRAVEL

Phone: 396 – TRIP (8747)/TOUR (8687)

Hours of Operation: Monday – Friday 0930 – 1730
Saturday 0900 – 1200
Sunday Closed

SHOE REPAIR

Phone: 436 – 7854

Hours of Operation: Monday – Friday 0900-1800
Saturday 0900 – 1500
Sunday Closed

GNC

Phone: 497 –9204

Hours of Operation: Monday – Saturday 0900 – 2000
Sunday 1100 – 1800

UPS STORE

Phone: 436 – 7877

Hours of Operation: Monday – Friday 0900 – 1800
Saturday 0900 – 1700
Sunday Closed

ROVING CONCESSIONS

Hours of Operations: Monday – Saturday 0900 - 1800
Sunday 1200 – 1600

MINI MALL FOOD COURT

ROBIN HOOD

Hours of Operation: Monday – Saturday 1030 - 2000
Sunday 1000 – 1900

EXTREME FRANKS

Hours of Operation: Monday - Saturday 1000 - 1400
Sunday closed

CHARLEY'S STEAKERY

Hours of Operation : Monday – Friday 0800 – 2000
Saturday 1030 - 1700
Sunday 1100 – 1800

ANTHONY'S PIZZA

Hours of Operation: Monday – Saturday 1030 - 2000
Sunday 1100 – 1800

EXPRESSO

Phone: 497-3392

Hours of Operation: Monday – Saturday 0730 – 1800
Sunday 1000 – 1700

MOBILE SNACK TRUCKS

Phone: 436 – 5202

Hours of Operation: Monday – Friday 0500-1930
Saturday – Sunday Closed

FAST FOOD RESTAURANTS

BURGER KING

Location: Reilly Street near Gruber Road

Phone: 436-0217

Hours of Operation: Monday – Friday 0600 - 2300
Saturday – Sunday 0700 - 2300

Drive Thru open 24 hours

Captain D's

Location: Reilly Street near Gruber Road.

Phone: 497-1384

Hours of Operation: Daily 1030 - 2100

GODFATHER'S PIZZA

Location: Reilly Street near Gruber Road
Phone: 497-0419
Hours of Operation: Daily 1030 – 2200

KENTUCKY FRIED CHICKEN (KFC)

Location: Reilly & Gruber Road
Phone: 960-1200
Hours of Operation: Daily 1000-2400

HARDEES

Location: Honeycutt Road near Bragg Blvd.
Phone: 436-5483
Hours of Operation: Monday – Friday 0500-2300
Saturday 0600-2300
Sunday 0700-2300

SHOPPETTES

HONEYCUTT SHOPPETTE/GAS STATION

Location: Bldg. N-3305, Honeycutt Road, near Bragg Blvd.
Phone: 436 - 2129
Hours of Operation: Monday – Friday 0600 – 2100
Saturday 0800 - 2000
Sunday 0900 - 2000

OLD DIVISION SHOPPETTE/SERVICE STATION

Location: Bldg. AT-3686, Butner Road
Phone: 436 – 1600
Hours of Operation: Monday – Friday 0600 – 2000
Saturday – Sunday 0900 – 1600

PINES SHOPPETTE/CLASS 6/VIDEO/GAS

Location: Bldg. E-2310, Yadkin Road
Phone: 436-4646 **Fax:** 436-2229
Hours of Operation: Monday – Thursday 1000 - 2000
Friday – Saturday 1000 – 2200
Sunday 1000 - 1700
Hours of Operation for Gas Pumps:
Monday – Thursday 0800 – 1900
Friday – Saturday 0800 – 2000
Sunday 1000 – 1600

POPE AFB SHOPPETTE/CLASS 6/GAS/VIDEO

Location: Bldg. 799, Armistead Street
Phone: 497-8181 **Fax** 497-6615
Hours of Operation: Daily 0700 – 2100

SMOKE BOMB HILL SHOPPETTE

Location: Corner of Gruber & Reilly Roads
Phone: 436 – 4600
Hours of Operation: Open 24 hours

ACTION LINE - DIAL 6-BOSS or 396-2677

DIAL 6-BOSS is a means of communicating with the Commanding General. Your suggestions, ideas, recommendations, or bonafide complaints are welcome to make Fort Bragg a better place to live and work. Calls are transcribed daily and submitted to the appropriate agency for follow-up. The Commanding General reviews all calls and responses are made to the individual initiating the call. Anonymous calls will be acted upon on a case-by-case basis. Prior to using DIAL 6-BOSS, you should use your chain of command; however, the Commanding General remains available to any Soldier and/or family member needing help.

DIAL 6-BOSS rules are simple:

- 1) Wait for the sound of the tone after the recording and leave your full name (spell your last name), social security number, unit or address, and a telephone number;
- 2) Since your message is being recorded, keep your comments to less than three minutes.

ALCOHOL AND SUBSTANCE ABUSE PROGRAM (ASAP)

<http://www.bragg,arny.mil/mwr/community/RR/RR.Default.htm>

Location: Bldg. 2-2015, Corner of Jackson and Woodruff Streets
Phones: **Fax number: 396-8296**
Admin. Offices: 396-4100
Preventive Education: 396-1016
Urinalysis Lab: 396-7879/7071
Employee Assistance Program: 396-5784
Hours of Operation: Monday – Friday 0730 -1630

Services Provided: Substance abuse prevention classes, urinalysis testing, referral of Department of Army Civilians, active duty military, retirees and their family members to appropriate medical facilities; and Soldier Risk Reduction Consultation.

Womack Army Substance Abuse Program (ASAP)

82d ASAP Clinic

Location: Bldg C-7037, Ardennes and Gela Streets

Phone: 432-4833/3217

Clark ASAP Clinic

Location: Bldg 5-4257, Bastogne and Reilly Streets

Phone: 907-9671

Joel ASAP Clinic

Location: Bldg M-4861, Lane and I Streets

Phone: 907-9080

Services Provided: These three centers serve Soldiers requiring evaluation and counseling for alcohol and drug problems. By calling one of the above numbers, depending on the area the Soldier's unit falls within, a counselor will be assigned, an appointment made for evaluation, and instructions given for required forms.

Alcoholics Anonymous: 678-8733 (off post)

ARMED SERVICES YMCA (ASYMCA)

FT BRAGG/POPE AFB

<http://www.asymca.org/>

Location: Bldg. 2-2411 (corner of Woodruff and Jackson Streets)

E-mail: lgratesasymca@earthlink.net

Phone: 436-0500 **Fax:** 436-0018

Programs currently serving Ft. Bragg/Pope AFB:

Operation Kid Comfort

A program designed to serve the children (newborn to age 5) of deployed service members. The program addresses the emotional stress that these children suffer during a parent's absence from home. Photo transfer quilts that bear the images of the deployed family member, alone and interacting with the family, are made for each child to help comfort them.

Operation Hero

A mentoring program conducted at post elementary schools that not only improves self-esteem and grades, but also allows children to find there are "heroes" inside each of them. Targets children in grades 2-7.

Baby Bundles

The Baby Bundles Program provides a layette for new mothers who are active duty, E-4 and below, and for the dependent spouse of an active duty Soldier, E-4 and below. The layette includes a blanket, socks, onesie, gown, sleeper, baby wipes, laundry soap and a medicine spoon.

The program supplies approximately 1,800 bundles each year to moms who deliver at Womack.

ASYMCA Kids Olympics

Held the first Saturday of August, the “Kids’ Olympics” teaches children and parents the importance of sportsmanship, health and fitness. Every child receives a participation medal and a T-shirt, along with other medals they may win in each of the 10 events. Each event is divided into the following age categories: 5-6 year olds, 7-8 year olds, 9-10 year olds, and 11-12 year olds. Boys and girls compete separately.

Healthy Kids Day

This is an annual event held the first Saturday of April that celebrates kids’ health issues, to include the spirit and mind, as well as the body. This FREE event features Dr. Waddle “The Snake Man”, firemen with the safety smoke house, crime prevention doing fingerprinting, canine demonstration, Karaoke, Castle bouncer, basketball, tie-dying, face painting, bubble making, Putt Putt, baseball throw, and more!

Mother/Daughter Tea

Fashion show and tea held in March to give mothers and daughters the opportunity to spend special time together. Goody bags for ALL “ladies” and lots of door prizes.

ASYMCA Essay Contest

An annual contest sponsored by the ASYMCA that promotes reading among dependents of active duty or retired military personnel and DOD civilian dependents. First and second place winners in grades 1-12 receive US Savings Bonds.

ASYMCA Poster Contest

An annual contest sponsored by the ASYMCA, open to elementary school age dependents (Kindergarten – Sixth Grade) of active duty or retired military personnel. Drawings must depict the student’s military family. First place winners from each branch of the military (Army, Navy, Marines, Air Force, Coast Guard & National Guard/Reserves) will receive a US Savings Bond and appear on the Military Family Month poster. Second place winners also receive a US Savings Bond.

Soldier’s Golf Tournament

The ASYMCA Soldier’s Golf Tournament provides Junior Enlisted Soldiers and Airmen with a day of golf, food and fun at no cost to the Soldier/airman. It doesn’t matter if they’ve ever golfed before; the idea

is to expose them to the game and let them enjoy themselves. In addition, the event provides the community with the opportunity to meet the Soldiers who serve.

Single Parent Luncheon

One a month Pope Family Support sponsors a single parent luncheon/discussion group for active duty Soldiers.

Bundles for Babies

Done in conjunction with the Family Support Center, this program focuses on childbirth, child development and financial preparation for the new baby.

Before and After Baby Discussion Group

Done in conjunction with Family Advocacy, this program prepares parents for childbirth and child development.

Newcomers Welcome

Done in conjunction with the Family Support Center, this program provides newcomers briefings of services provided and a tour of Ft. Bragg, Pope AFB and Fayetteville.

Bible Study

Family Bible Study meets every Tuesday evening at 1900. All denominations invited.

Arts & Humanities Programs

Sign Language, Hula, Kindermusik, Quilting, Taekwondo and Creative Writing classes are provided.

Before & After School Care

Before & After School programs are located in Harnett County for children attending Johnsonville, Highland and South Harnett Elementary Schools. Morning hours are 0600 –0800; afternoon hours are 1430 – 1830.

Summer Camps

Summer camp begins the day school lets out and continues until the day before school begins in the fall. Camps are held at Johnsonville, Highland and South Harnett Elementary Schools in Harnett County. Hours are from 0600 – 1830 daily.

ACAP

ARMY CAREER AND ALUMNI PROGRAM

www.acap.army.mil

[“Transitioners”, “ACAP Centers”, “Southeast”, “Fort Bragg”, “Announcements” or “Center Services”]

(Seminars, Workshops, Job Fairs, Employer visits)

Main ACAP Center

Location: Bldg 4-2843, Normandy Drive, Soldier Support Center,

Lower Level, Suite M

Phone: 396-7188/2227 **Fax:** 396-9390

Hours of Operation: Open weekdays 0900-1700, except Wednesday, 1000-1700.

82d Satellite ACAP Center

Location: Gavin Hall, Bldg C-7417, Rm. 131

Phone: 432-0842/0279

Hours of Operation: Open weekdays 0900–1700
except Wednesday, 1300-1700

THE ACAP PROCESS

STEP 1:

Part #1: All Ranks Pre-Separation Seminar (Mandatory) is held every Monday, with the exception of the 2nd Monday (for retirees only), holidays or Post closures, from 0900-1130. This seminar is held for all ranks. Location: ACAP Classroom, Lower Level, Soldier Support Center, Room AB-1. Transitioning individuals **MUST** be in duty uniform, e.g., BDU's **NO EXCEPTIONS**. Transitioning spouses are welcome and encouraged to attend. No appointment necessary.

Part #1: Retiree's Pre-Separation Seminar (Mandatory) is held on the 2nd Monday of each month, with the exception of holidays or Post closure, for 0900-1145. This seminar is held for retirees only. Location: ACAP Classroom, Lower Level, Soldier Support Center, Room AB-1. Transitioning individuals **MUST** be in duty uniform, e.g., BDU's **NO EXCEPTIONS**. Transitioning spouses are welcome and encouraged to attend. No appointment necessary.

Part #2: Upon the completion of the Pre-Separation Seminar, an appointment will be scheduled for each person in attendance to complete their automated PreSeparation Counseling Checklist (DD Form 2648) at the designated ACAP Center. (Main ACAP Center or the 82nd Airborne Satellite Office). Both Public Law and XVIII Abn. Corps and Ft. Bragg Master Policy #33 requires that this be completed NLT 90 days prior to separation.

STEP 2

All Ranks Job Search Workshop is a two-day workshop held all day on Tuesday and Thursday from 0900-1630 every week, with the exception of holidays or Post closures. Location: ACAP Classroom, Lower Level, Soldier Support Center, Room AB-1. Transitioning spouses are welcome and encouraged to attend. **Prerequisite for attendance:** Completion of DD2648, Pre-registration is required. **Veteran's Entitlements Briefing** is part of the Workshop on Thursday's

from 1400-1600 at ACAP Classroom, Lower Level, Soldier Support Center, Room AB-1.

OR

SENIOR Transition Workshop ONLY for Pay Grades E-8/W3/O4 and above. This is a two-day workshop held once a month on Wednesday and Thursday, from 0900-1630, located at the Main ACAP Center (Bldg. 4-2843 (lower level), Room B-C-1, Suite M. Family members are welcome and encouraged to attend the workshop. Pre-registration for all is required.

STEP 3 Follow on ACAP Center Services

ACAP XXI CLIENT COMPUTER TERMINALS (ACAP Counselors available for assistance)

(Appointment recommended – many features not available until after Workshop completion)

Job Assistance Training Application: Individual refresher training on all areas covered during the two-day Job Search Workshops.

Practice Interviews: View up to 6 different job interviews. Hear some typical job interview questions, and possible responses.

Writing Tools: Contains a fill-in-the-blanks resume, cover letter and thank you letter writer. Also, access to Microsoft Word.

Research Tools:

-Vertek Job Analyzer: MOS to related civilian jobs, generic job descriptions & related groups of jobs, national data and institutions that provide training for a job.

-Choices 2004: Interest/skills inventory, education/training options, occupation exploration, school information, career/school comparison.

On Line Tools: Direct link to the Army ACAP Home Page [<http://www.acap.army.mil/>]. Allows access to information about other ACAP Center sites; individual state employment system and home pages; a wide variety of free, on-line job search web sites; federal jobs and other job search & relocation information.

DD2648 Videos: Review any of the video presentations associated with DD Form 2648 completion.

Scheduling: Allows individual scheduling for future computer terminal usage and for enrollment in other workshops.

REFERENCE ROOM

- Dictionary of Occupational Titles
- Occupational Outlook Handbook
- Encyclopedia of Careers
- Professionals Job Finder

- The O Net-Detailed descriptions of the OES codes used in TBB and Hot Leads
- Numerous books and videos dealing with all phases of the job search process.
- Newton's Telecom Dictionary
- Job announcements from employers interested in hiring persons leaving the military

Unit Briefings on both the purpose and services of the ACAP Center are available for both key leaders and for groups (ODP, NCDOP, Retention meetings, etc.)

Federal Employment Workshop is held on the 1st and 3rd Thursdays of each month from 0900-1200. This workshop is offered to transitioning personnel and family members who desire more information on how to apply for federal employment. The workshop is held at the Main ACAP Center (Bldg. 4-2843 (lower level), Room B-C-1, Suite M). Pre-registration for all is required.

American Veterans Disability (AMVET) Claims Workshop is held most Fridays in the ACAP Classroom, with the exception of holidays, training holidays, and Post closures, from 0900-1130. This workshop is designed to aid transitioning personnel desiring information on how to prepare and file medical claims with the Veterans Administration. No appointment necessary. POC: Mr. Phil Reilly (396-6826) @ the Main ACAP Center.

Pre-Venture Orientation is presented by the UNC Small Business Technology Development Center (www.sbtddc.org) on the 4th Tuesday of the month, 1400-1600. It is an introduction to starting your own business, assessing yourself as a business owner, tax, licensing and permit issues. It is held at the Main ACAP Center (Bldg. 4-2843 (lower level), Room B-C-1, Suite M).

Service Corps of Retired Executives (SCORE) Counseling is held on the 1st and 3rd Thursday of each month at the Main ACAP Center (Bldg. 4-2843 (lower level), Room B-C-1, Suite M). This counseling is designed to provide advice to those persons who want to start their own business. Your time with the SCORE representative will be more productive if you've already attended the Pre-Venture Orientation and have a business plan. This service is available to all transitioning Soldiers and

family members. Pre-registration is required.

Employer Day is held most Fridays from 0900-1200 at the Main ACAP Center (Bldg. 4-2843 (lower level), Room B-C-1, Suite M. Employer Day

sign-up and schedules are posted at the Main ACAP Center. Employers meet with transitioning Soldiers to recruit for potential employment opportunities. Local, national and/or overseas employers are represented.

To schedule appointments or Pre-register for any of the above-mentioned Workshops or Events please contact: Main ACAP: 396-2227. 82nd Satellite Site : 432-0842/0279.

All transitioning Soldiers are eligible for ACAP services up to 180 days after their ETS; Retirees, for life.

Authorized Patrons: Transitioning Soldiers, transitioning National Guard or Reserve Soldiers who served more than 180 consecutive days of active duty, Army civilian employees transitioning due to force alignments, reduction-in-force, or retirement, transitioning family members, and widows or widowers of personnel who died while on active duty, or Department of Army civilians who died in the line of duty.

ARMY COMMUNITY SERVICE (ACS)

<http://www.fortbraggmwr.com/ACS/acs.htm>

Location: Main office: Bldg. 1-3571, Community Center, Wings A, B, F, G, & J, Corner of Knox and Randolph Streets

Phone: 396-8682/396-8383 or 1-800-457-4636

ACS OUTREACH/BRANCH OFFICES

Location: 82nd ACS, Gavin Hall

Phone: 432-7979

Location: COSCOM ACS: Bldg. M-8456,
Corner of Logistics Avenue and Gruber Road

Phone: 396-6198

Location: Heritage Village: Community Center

Phone: 875-7454

Location: In/Out Processing, Soldier Support Center

Phone: 432-5596

Location: Family Readiness Center, Soldier Support Center

Phone: 432-3742

Hours of Operation: Monday – Friday 0800 -1700

Authorized Patrons: Active duty and retired military personnel and their family members; Reservist and National Guard members who are

on active duty for 30 days or more; widows, widowers and other next of kin of Army personnel on active duty or retired at the time of their death; next of kin of prisoners of war or missing in action personnel of all Armed Services.

Services Provided: ACS is an important part of the Army's program to assist Soldiers and their families in meeting specific needs. ACS offers a wide variety of programs tailored to assist Army families living on and off post. ACS is the place to go for answers to your questions and help with concerns or other issues facing military families. ACS programs and services include:

Airborne Attic: Provides furniture, household items, clothing, toys, etc. to Soldiers (E-4 and below) and family members if they cannot afford to purchase them or in emergencies.

Army Emergency Relief: Offers loans or grants in emergency situations.

Army Family Action Plan: Offers Soldiers, retirees, civilian employees and family members a mechanism to bring issues to senior leadership of the Fort Bragg services, programs and facilities.

Army Family Team Building: Offers free classes about military lifestyles, skills, and behaviors in order to be knowledgeable, empowered members of the military community.

Army Volunteer Corps Coordinator: Gain valuable work experience, learn new skills, or support the installation mission by joining the Fort Bragg volunteer team. All volunteers are required to be registered in the central database.

Community Life Program: Provides support and guidance to the Mayors and Community Managers to improve the quality of life for Soldiers and his/her family who resides in Fort Bragg housing by establishing a channel of informing, planning, coordinating and directing actions that will meet community needs.

Deployment & Mobilization Program: Provides training to assist commanders in meeting family readiness objectives. Assists Family Readiness Groups during pre-deployment, deployment and post-deployment periods.

Employment Readiness Program: Provides information on employment, education and volunteer opportunities.

Exceptional Family Member Program: Information, screening and referral for family members with special needs.

Family Advocacy Program: Provides information and assistance in reporting violence in the home.

Family Assistance Center: Central point on installation for information

during crisis/deployment.

Financial Readiness Program: Provides financial classes, briefings and counseling to Soldiers, family members, unit commanders and leaders.

Information, Referral & Follow-up: Provides commanders, Soldiers, and families with information regarding military and civilian community resources.

Lending Closet: Lends basic household items for temporary use by arriving and departing Soldiers and their families.

Multicultural Readiness Program: Offers assistance and support to Soldiers and their families whose primary language is other than English.

Relocation Assistance Program: Newcomer information about Fort Bragg and the surrounding areas; welcome packets/worldwide installation information (Army, Navy, Air Force, Marines).

Volunteer Program: Learn new skills, meet new people and support the ACS programs by volunteering.

ACS Chief		396-6458
Family Assistance Center		396-INFO
	OR	1-800-457-4636
Administrative Section		396-3744
Airborne Attic		907-2842
Army Emergency Relief		396-7289
Army Family Action Plan		396-8160
Army Family Team Building		396-2382
Army Volunteer Corps Coordinator		396-8160
Community Life Program		396-7110
Deployment & Mobilization Program		396-2473
Employment Readiness Program		396-1425
Exceptional Family Member Program		396-2749
Family Advocacy Program		396-5521
Financial Readiness Program		396-8682
Information & Referral		396-8682
Lending Closet (Bldg. 8-7006-A)		396-6013
Multicultural Readiness Program		396-6120
New Parents Support Program		396-7951
Private Organizations, Solicitation, and Fundraising		396-4447
Relocation Readiness Program		396-8683
Victim Advocate 24 Hour Hotline		322-3418
Volunteer (ACS) Program		396-8160

ARMY EMERGENCY RELIEF (AER)

<http://www.fortbraggmwr.com/ACS/aer.htm>

Location: Bldg 1-3751, Wing G, Community Center, Corner of Knox and Randolph Streets

Phone: 396-2507/7289

Hours of Operation: Monday - Friday 0800 -1700

Services Provided: Financial assistance is available to active duty and retired service personnel and their family members, family members of deceased personnel, and members of the reserve components on continuous active duty for more than 30 days. Assistance will usually be provided as a non-interest bearing loan, a grant (when appropriate), or a combination loan and grant. Types of emergencies covered are: non-receipt of or loss of funds; medical, dental and hospital expenses; funeral expenses for immediate family members; travel expenses related to emergencies; rent, food, and utilities, vehicle payment, vehicle insurance, and vehicle repair.

Procedures for AER

Step 1: Complete DA Form 1103, "Application for AER Financial Assistance". Active duty personnel must have the commanding officer review completed application, annotate, and sign part 17 of the form.

Step 2: Documents needed: original/copy of most recent Leave and Earning Statement (LES), spouses most recent pay voucher (if applicable) and valid ID card. In cases of emergency travel or natural disaster (fire, severe weather, flood, etc.), go to the American Red Cross **FIRST**. If ARC cannot assist, they will give you a referral statement for AER.

Step 3: Family members whose sponsor is not in this area and who live off post within Cumberland County should go to the Highlands Chapter (Cumberland County) of the American Red Cross. If you live outside Cumberland County, contact your local Red Cross chapter.

Cases AER Cannot Assist: Divorces and legal separations; ordinary leave or vacations; liquidation or consolidation of outstanding debts; business ventures or investments; maintenance of standard of living; civilian court fees, fines, judgments, liens, bail, legal fees; income taxes; goods or items of convenience, comfort, or luxury; continuing assistance; abortion; or funds to replace bad checks.

After Duty Hours: For Fort Bragg Soldiers and/or family members needing funds for emergency travel that cannot wait until the next working day to report to AER, call the Armed Forces Emergency

Services Center at 1-877-272-7337 (Toll Free).

ARMY FAMILY ACTION PLAN (AFAP)

<http://www.fortbraggmwr.com/ACS/installvol/afap.htm>

Location: Bldg. 1-3571, Wing F, Community Center, corner of Knox and Randolph Streets

Phone: 396-8160

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided: A grassroots program designed to meet the needs of a changing Army. AFAP offers Soldiers, family members, retirees and civilian employees the opportunity to influence their standards of living and working. Fort Bragg Installation hosts an annual AFAP conference each fall to prioritize issues that have been submitted by the Fort Bragg population. Delegates for the annual conference are nominated by units and organizations on the installation. Top issues are brought to senior leadership and issue resolution is tracked and published throughout the year. Issues may be submitted through handwritten issue sheets available at ACS or through the above website.

ARMY FAMILY TEAM BUILDING (AFTB)

<http://www.fortbraggmwr.com/ACS/installvol/aftb.htm>

Location: Bldg. 1-3571, Wing F, Community Center, corner of Knox and Randolph Streets

Phone: 396-AFTB (2382)

Hours Of Operation: Monday – Friday 0800-1700

Services Provided: Standardized, free family member training program, grouped in three levels, preparing families to be self-reliant and independent, enhancing mission and family readiness.

ARMY VOLUNTEER CORPS COORDINATOR (AVCC)

<http://www.fortbraggmwr.com/ACS/installvol/armyvolcorpscoord.htm>

Location: Bldg. 1-3571, Wing F, Community Center, corner of Knox and Randolph Streets

Phone 396-8160/7110

Hours of Operation Monday – Friday 0800-1700

Services Provided: Provides placement opportunities for volunteers based on interest and agency needs. Assists volunteer organizations with recruitment, training and guidance for volunteer recognition. Joining the Fort Bragg volunteer team enables you to gain valuable work experience while helping others. Volunteers support the installation mission in a variety of capacities such as: coaches, office

assistants, FRG leaders, program assistants, and many more. Volunteers are required to be registered in the central database as well as reporting of hours each month.

The ACS Volunteer Coordinator is located in this office also. As an ACS volunteer, you are offered the opportunity to be part of a team working to improve the quality of life and the well being of Soldiers and family members of the Fort Bragg military community.

COMMUNITY LIFE PROGRAM (CLP)

<http://www.fortbraggmwr.com/ACS/installvol/communitylife.htm>

Location Bldg. 1-3571, Wing F, Community Center, corner of Knox and Randolph Streets

Phone 396-7110/8160

Hours of Operation: Monday – Friday 0800-1700

Services Provided: The CLP originated at Fort Bragg in 1978 as a result of an identified need for a family support system within on-post housing areas. The mission is to improve the quality of life for Soldiers and their families by establishing a means of informing, planning, coordinating, and directing actions that will expeditiously meet the community requirements with the most effective use of available resources. There are currently fourteen communities on Fort Bragg, each supported by a brigade-size sponsor unit. Each community has a mayor and council who serve on a voluntary basis to work with and for the residents for the betterment of the quality of life in the community.

COMMUNITY MAYOR TELEPHONE NUMBERS

<http://www.fortbraggmwr.com/ACS/installvol/communitylife.htm>

Anzio Acres	476-9754
Ardennes	476-9756
Bastogne Gables	476-9759
Bataan	476-9760
Biazza Ridge	476-9763
Bougainville	476-9765
Casablanca	476-9766
Cherbourg	476-9770
Corregidor Courts	476-9771
Hammond Hills	476-9772
Heritage Village	476-9778
Nijmegen	476-9783
Normandy	476-9787
Ste Mere Eglis	476-9788

DEPLOYMENT AND MOBILIZATION (DEP/MOB)

<http://www.fortbraggmwr.com/ACS/deployment.htm>

Location: Bldg. 1-3571, Wing G, Community Center
Corner of Knox and Randolph Streets

Phone: 396-2473/8683

Hours of Operation: Monday – Friday 0800 -1700

Services Provided: The Dep/Mob program works with all units, and FRG's on the installation to ensure that they are in a constant state of readiness. The FRG program provides information on services and resources available to the FRG Leadership and provides briefings and training designed to meet individual as well as group.

EMPLOYMENT READINESS PROGRAM (ERP)

<http://www.fortbraggmwr.com/ACS/erp.htm>

Location: Bldg. 1-3571, Wing B, Room 5, Community Center,
Corner of Knox and Randolph Streets

Phone: 396-2390/1425

Hours of Operation Monday – Friday 0800 -1700

Services Provided: Monthly orientations to provide information on employment, education and volunteer opportunities on post and the surrounding areas.

- Workshops provided on resume writing, cover letters, job interviewing and career planning.
- Volunteer opportunities for family members.
- Resource center equipped with computers, resume program, internet access, fax, and copy machine.
- One-on-one job search assistance and counseling sessions to enhance career interests.

EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

<http://www.fortbraggmwr.com/ACS/efmp.htm>

Location: Bldg. 1-3571, Wing A, Community Center, Corner of
Knox and Randolph Streets

Phone: 396-2749/8683

Hours of Operation: Monday – Friday 0800 -1700

Services Provided:

- Information and Referral (medical services, medically related services and support groups) on/off post.
- World - wide relocation information.
- Screen and place children with special needs seeking child care services.

- Provide liaison for special education needs on/off post.

- Provide specialized training in special needs for providers, military units and family readiness groups.
- Special events (i.e., summer camp, holiday parties).

FAMILY ADVOCACY PROGRAM (FAP)

<http://www.fortbraggmwr.com/ACS/fap.htm>

Location: Bldg. 1-3774, Wing J, Community Center, corner of Knox and Randolph Streets

Phone: 396-5521/4175

Hours of Operation: Monday – Friday 0800 -1700

Mission: To help strengthen relationships, parents and families through a wide variety of prevention, outreach and treatment programs. A key role of the program is to respond to situations involving the abuse or neglect of military spouses and children by providing effective assessment and treatment and ensuring all personnel on the installation are trained on how to find help for victims of spouse and child abuse or neglect. All personnel on the installation are required to report suspected instances of spouse and child abuse or neglect to law enforcement and Womack Army Medical Center Social Work Services to ensure victims receive prompt assistance. Other information about the program is outlined in AR 608-18.

Services Provided:

- **Wide variety of workshops** on such topics as parenting strategies, couples communication, marriage and family enrichment, children and divorce, anger management, stress management, Steven Covey's Seven Habits of Effective Families and Marriages, and other topics on request. All workshops are completely free and free childcare is also available in most cases. Call 396-5521/4175 for more information. We will also come to your unit, family readiness group or other activity to provide these or other related classes/workshops at a date/time that works best for your group.
- **New Parent Support Program** dedicated to providing a wealth of assistance and guidance to new mothers and fathers. Assistance may include educational and supportive home visits by a registered nurse or social worker, workshops on every aspect involved with adapting to motherhood/fatherhood, and play mornings where children and parents can be entertained, learn great new ways to play with each other and meet new friends. Call 396-5521/7951 for

more information. All services are completely voluntary and free of charge.

- **24 hour Domestic Violence and Sexual Assault Victim's Hotline** (322-3418) to provide information, referral and direct support to persons involved in a sexual assault or an abusive relationship. Often persons in these situations do not know where to turn for help and are uncertain what they should do. Trained advocates are available 24 hours a day to answer questions and help victims come up with answers and direct help to be safe. This help can include staying with the victim in the Emergency Room, helping them obtain a protective order, housing, transportation, food. Services are free. Active duty victims of sexual assault have the choice now to either report the abuse to law enforcement or to seek medical, advocate or other help without making a law enforcement report. Call 322-3418 for the hotline or 396-4175 for more information.
- **Family Advocacy Program Briefings** to units and leaders. Fort Bragg policy requires all units to receive annual Family Advocacy Briefings and all Commanders and First Sergeants are required to receive training on the Family Advocacy Program with 45 days of assuming command. Call 396-4175/5521 to arrange one of these 45-50 minute briefings. We will come to your unit at a date/time that works best for your mission.

Help for victims of partner abuse or sexual assault:

Military Police Desk	396-0391/0392
Fort Bragg 24 Hour Victim's Hotline	322-3418
Womack Army Medical Center Social Work	907-7869
Womack Army Medical Center Emergency Room	907-6559
Fayetteville Domestic Violence Shelter	677-2532
Fayetteville Rape Crisis Center	485-7273
Child Abuse or Neglect Reporting	677-2450
Chaplains Hotline	396-1121/1122
Domestic Abuse Hotline	1-800-799-SAFE
Military One Source	1-800-342-9647

If you are in an abusive relationship or have been sexually assaulted and do not know where to turn or how you wish to proceed with getting help, call an advocate with the 24 hour Bragg Victim's Hotline (322-3418). They can provide you with the information and options

you need to obtain just the help that is right for your particular situation.

The Family and Soldier Readiness/Family Advocacy Program of Army Community Service is dedicated to strengthening and helping families, parents and relationships. If you or your group would like a workshop or class on any topic related to preventing domestic violence, finding help for victims or strengthening families, parents or relationships, call 396-5521/4175. In most cases we can bring the class to you at a date/time that works best for your mission.

Classes: Parenting (all ages), Stress Management, Anger Management, Couples Communication, Effects of Violence on Children, and Parents Children and Divorce.

Victim Advocates: Provides assistance to victims of domestic abuse, to include information on obtaining restraining orders, accompanying a victim to court, and information/referral to appropriate agencies

To Report Suspected Abuse

Military Police: 396-0391/0392 (on post) or call 911

WAMC Department of Social Work: 907-7869

Cumberland County Department of Social Services: 677-2450

Additional Family Resources

Marriage and Family Counseling

Unit Chaplain (contact unit for phone number)

WAMC Department of Social Work 907-7869

82d Abn – Robinson Clinic 432-8282

COSCOM – Joel Clinic 907-9073

Main Post – Clark Clinic 907-9670

Military One Source 1-800-342-9647

www.militaryonesource.com - user id: military password: onesource

Tricare 1-877-TRICARE

Parenting Classes (All Ages)

Family Advocacy Program 396-5521/4175

New Parent Support Program 396-7951/4680

Marital Enrichment Classes

Family Advocacy Program 396-5521/4175

Watters Family Life Center 396-6564

NEW PARENT SUPPORT PROGRAM (NPSP)

<http://www.fortbraggmwr.com/ACS/newparent.htm>

Location: Bldg. 1-3774, Wing J, Community Center, Knox & Randolph Streets

Phone: 396-7951/4680

Fax: 396- 4749

Hours of Operation: Monday - Friday 0800 -1700

Services Provided: A professional team of home visitors (nurses and social workers) who provide supportive and caring services free of charge to military families with children six years of age and younger. Through a variety of home visits, support groups, play mornings and parenting classes, the program helps families cope with stress, isolation, deployment, and the everyday demands of parenthood, thereby decreasing the possibility of family violence (spousal and child).

Specific Services: Home Visits, Infant Care and Parenting Classes, New Beginnings, and Play Morning.

FINANCIAL READINESS PROGRAM (FRP)

<http://www.fortbraggmwr.com/ACS/frp.htm>

Location: Bldg. 1-3571, Wing G, Community Center
Corner of Knox and Randolph Streets

Phone: 396-8682

Hours of Operation: Monday – Friday 0800 -1700

Services Provided: This program focuses on improving Soldiers' personal financial status and their abilities to perform as informed consumers. Assistance is provided to unit commanders and leaders in training Soldiers and family members in personal financial readiness. There is a basic preventive education program for Soldiers and family members in personal financial readiness/Soldier money management and consumer affairs. Classes are given to units to fulfill their training requirements and to other organizations as requested.

Some of the classes/training offered are:

- Personal Financial Management
- Checkbook Management
- Relocation Entitlements
- United Thrift Savings Plan

Other services/information available:

- Financial Counseling
- Debt liquidation
- Credit repair
- Family Subsistence Supplemental Allowance
- Consumer complaints

INFORMATION REFERRAL & FOLLOW-UP PROGRAM **(IR&F)**

<http://www.fortbraggmwr.com/ACS/inforeferral.htm>

Location: Bldg. 1-3571, Wing A, Community Center, Knox & Randolph Streets

Phone: 396-8682/8683/4636

Hours of Operation: Monday – Friday 0800 -1700

Services Provided: Your one-stop information center on programs and services located in the Fort Bragg and Fayetteville communities. The goal of the center is to keep Soldiers and family members aware of all services available and to provide confidential referral information to the appropriate agencies when necessary. Printed resource materials are available as well as a video viewing area for relocation, educational, and special interest videos.

LENDING CLOSET/AIRBORNE ATTIC

<http://www.fortbraggmwr.com/ACS/lendingcloset.htm>

Location: Bldg. 8-7006-A, Corner of Letterman & Ord Streets

Hours of Operation: Monday –Friday 0800 -1200 &
1300 -1700

Lending Closet

Phone: 396-6013

Services Provided: Items such as pots, pans, dishes, irons, ironing boards, infant car seats, baby cribs, cots, high chairs, and electrical appliances are available for temporary loan. Items are provided on a loan basis for two weeks. Exception to policy is required for any extension beyond two weeks. Service is provided for active duty Soldiers and family members PSCing or ETSing from the Army.

Airborne Attic

Phone: 907-ATIC (2842)

Services Provided: For Soldiers E-4* and below, and their immediate family members. Provides household items, furniture, appliances, etc. when there is a need or an emergency. A command referral letter is necessary for large household items. The letter can be picked up at the Attic. *Exception to policy can be made for Soldiers E-5 and above. The Airborne Attic operates completely from donations. Items have been generously donated to the Attic from the community: fellow Soldiers, businesses and other organizations. These items are then inventoried and organized for distribution to Soldiers and families in need of assistance.

ACS schedules pick-ups of large item donations the first Thursday of

every month, both on and off post. Call 396-ATIC to schedule your pick-up. You may drop off your donations to the Attic on Tuesday and Thursday between the hours of 1300-1600.

MULTICULTURAL READINESS PROGRAM (MRP)

<http://www.fortbraggmwr.com/ACS/multicultural.htm>

Location: Bldg. 1-3571, Wing A, Community Center, Corner of Knox and Randolph Streets

Phone: 396-6120

Hours of Operation: Monday – Friday 0800 -1700

Services Provided: Assistance and support to Soldiers and their families whose primary language is other than English. Resources and information provided on English as a Second Language (ESL), Immigration and Naturalization Service (INS), how to obtain a driver's license, Social Security Card, or an Individual Tax Identification Number (ITIN) , and ACS classes.

PRIVATE ORGANIZATIONS, SOLCITATION, FUNDRAISING OFFICE

<http://www.fortbraggmwr.com/ACS/privorgs.htm>

Private Organizations (POs) and Fund-Raising Activities

Phone: 396-4447

Location: Bldg. 1-3571, Wing F, Community Center, corner of Knox and Randolph Streets

Hours of Operation: Monday – Friday 0800-1700

Authorized Patrons/Patrons Served:

Primarily members of the DOD family, including active duty, retirees, dependents, and civilian employees (NAF or APF). Also includes civilian members of private organizations.

Services Provided: There are approximately 92 POs authorized to operate on the installation. These POs include such organizations as Boy Scouts, Girl Scouts, Fort Bragg Area Officers Spouses' Club, Association of the United States Army, and the Armed Forces Communications and Electronics Association. Private Organizations operating on the installation must adhere to DODI 1000.15, Private Organizations on DOD Installations, 23 October 1997.and AR 210-22, Private Organizations on Department of the Army Installations, 22 October 2001.

Other Information: Authorized POs and Family Readiness Groups (FRG's) may be authorized permission to conduct occasional fund-raisers on the installation. FRG's may conduct fund-raisers in their unit area with the permission of their commander. They must adhere to

appropriate regulations governing their activities. Requests from FRG's to conduct fund-raisers outside their unit area must be approved by IVS office. Private Organizations must request permission to conduct any on-post fund-raising activities.

Requests for approval must be submitted a minimum of 10 working days in advance of the requested date.

RELOCATION READINESS PROGRAM (RRP)

<http://www.fortbraggmwr.com/ACS/relocation.htm>

Location: Bldg. 1-3571, Wing A, Community Center, Corner of Knox and Randolph Streets

Phone: 396-8683/8682

Hours of Operation: Monday – Friday 0800 -1700

Services Provided:

Levy briefings for all Soldiers and family members PCSing to CONUS/OCONUS locations.

Computerized database, SITES (Standard Installation Topic Exchange System) for 476 military installations (information is available on housing, childcare, hospitals, etc.).

PCS Pre-move briefings to assist in a smooth relocation. Information is provided regarding housing, transportation, legal claims, exceptional family member program, financial management and sponsorship.

Green Tab standardized sponsorship training for unit sponsorship trainers to minimize the difficulties of relocation.

Welcome Packets for pre-move and post-move assistance.

E-mail, FAX, and DSN capabilities to assist Soldiers and family members in communicating with their new duty station.

Mapping services (Automap): Detailed driving directions from one location to another within the United States to include Alaska.

Voting Assistance Program: For general information on voting call 396-VOTE.

THE ARTS COUNCIL OF FAYETTEVILLE/ CUMBERLAND COUNTY

www.theartscouncil.com

E-mail: admin@theartscouncil.com

Location: 301 Hay Street, Fayetteville, NC

Phone: 323-1776 **Fax:** 323 -1727

Hours of Operation: Monday – Thursday 0830 -1700

Friday 0830 -1200

Saturday 1200 -1600

Sunday Closed

Services Provided:

- Arts and Cultural Activities
- Educational programs in local schools and community centers; produce “Artists in Schools” book containing artists from all disciplines for performance.
- Fourth Fridays – downtown gallery crawl
- Annual Juried Fine Art competition
- Annual Juried Photo competition
- Funding for arts programs and artists thru Regional Artists Grants. Operating and Project Support Grants.
- International Folk Festival – outdoor arts and cultural festival on the last Sunday in September.
- Dickens Holiday – fun and shopping for the whole family on the Friday after Thanksgiving.
- Maintain gallery space at Throckmorton Library

Other Information: The Arts Council of Fayetteville/Cumberland County nurtures, advocates, and celebrates the Arts in the Fayetteville and Cumberland County metro region. Our special events and programs can only happen with the assistance of terrific volunteers. If you are interested in our volunteer opportunities please contact us.

ARTS AND CRAFTS

Fort Bragg does not have an Arts and Crafts program, however Pope AFB does.

SKILLS DEVELOPMENT CENTER

Location: 794 Armistead Street, Pope AFB

Phone: 394 – 5049 Wood Shop
394 – 4192 Frame and Design Arts Center

Hours of Operation: Tuesday – Thursday 1200 – 2000

Friday – Saturday 0900 – 1700

Service Provided: The Skills Development Center contains a fully equipped Wood Shop, Frame and Design Shop that offers a range of classes, such as basic framing and scrap booking. Professional services include engraving, custom framing and matting, and glass etching.

AUTO CRAFT SHOPS

<http://www.fortbraggmwr.com/autoskills/autoskills.htm>

COSCOM AUTO CRAFT SHOP

Location: Bldg. F-4334, Corner of B & Blackjack Streets

Phone: 396-8665 **Fax:** 396-1885

Hours of Operation: Monday -Tuesday Closed
Wednesday - Friday 1400 -2130
Saturday – Sunday 0900 -1700
Holidays Closed

82D AUTO CRAFT SHOP

Location: Bldg. C-8834, Yadkin Road

Phone: 432-5696

Hours of Operation: Monday – Wednesday 1400 - 2200
Thursday – Friday Closed
Saturday – Sunday 0900 - 1630
Closed Holidays

POPE AUTO SKILLS CENTERS

Location: 794 Armistead Street, Pope AFB

Phone: 394 – 2293

Hours of Operation: Tuesday – Thursday 1100 – 2000
Friday – Saturday 0900 – 1700

AUTOMOTIVE SERVICES

Ft. Bragg Firestone (Repair/Garage)

Location: Bldg. 1-1460, Knox & Macomb Streets

Phone: 497- 2141

Hours of Operation: Monday – Friday 0700 -1900
Saturday 0700 -1700
Sunday Closed

Car Wash

Location: Longstreet & Gruber Road

Hours of Operation: 24 hours

Butner Road Shoppette/Pump

Location: Bldg. AT-3686, Butner Road

Phone: 436-1600

Hours of Operation: Monday – Friday 0600 -2000
Saturday – Sunday 0900 -1700

Gruber Road Shoppette/Pump

Location: Bldg. F-1231, Gruber Road
Phone: 436-2050
Hours of Operation: Monday – Friday 0600 -2100
Saturday – Sunday 0900 -2000

Smokebomb Hill Service Station

Location: Reilly & Gruber Roads
Phone: 436-4278
Hours of Operation: Monday – Friday 0700 -2000
Saturday 0800 -1800
Sunday 0800 -1700
Tire & Oil Change: Monday – Friday 0800 -1900
Saturday 0900 -1700
Sunday 0900 -1600

Pope AFB Service Station

Location: Bldg. 400, Armistead Street
Phone: 394-2492
Hours of Operation: Monday – Friday 0630 -2300
Saturday 0830 -1600
Sunday Closed

Pines Service Station

Location: Bldg. 2310 (behind Class VI store) Yadkin Road
Phone: 436-3090
Hours of Operation: Monday – Thursday 0800 -1900
Saturday 0800 -2000
Sunday 1000 –1700

BABYSITTING

<http://www.fortbraggmwr.com/CYS/cysoutreach.htm>

CHILD DEVELOPMENT SERVICES "BABYSITTER LIST"

Location: Bldg. 1-3571, Wing H, Room 23, Community Center,
Corner of Knox and Randolph Streets
Phone: 396-8110/5128
Hours of Operation: 1000 -1700
Service Provided: Information and referrals available for those wishing
to find a babysitter.

BANKS

<http://www.firstcitizens.com/>

ATM at each location

FIRST CITIZENS BANK (Main Office) # 050

Location: Bldg. 41571, Reilly Street across from Main NCO Club
Phone: 436-7300 **Fax:** 497- 0840
Hours: Inside Tellers and Drive-Up Window:
Monday – Friday 0900 -1700

CANOPY LANE BRANCH # 051

Location: Bldg. 1017, Canopy Lane, South Post Exchange area
Phone: 436-7393 **Fax:** 436-7319
Hours of Operation: Inside tellers (Lobby & AAFES):
Monday – Friday 1000 – 1900
Saturday 1000 - 1300

82D ABN DIV BRANCH # 053

Location: Bldg. C-5437, Bastogne Drive near Ardennes
Phone: 436-7393 **Fax:** 960-9878
Hours of Operation: Inside Tellers and Drive-Up Window:
Monday – Friday 0900 -1700

1ST COSCOM BRANCH #054

Location: Honeycutt & Watson Streets
Phone: 436-7350
Hours of Operation: Inside tellers:
Monday – Friday 0900 -1700

PX/COMMISSARY BRANCH # 055

Location: Bldg. 8-6454, 2nd Street and Butner Road
Phone: 436-7380
Hours of Operation: Inside Tellers and Drive – up Window:
Monday – Friday 0900 -1700

WOMACK BRANCH # 056

Location: Bldg.2132, Reilly Street, Womack Army Medical Center
Phone: 436-0521
Hours of Operation: Inside tellers:
Monday – Friday 0800 -1600

POPE AIR FORCE BASE BRANCH

Location: 400 Sonic Street

Phone: 436-7370

Hours of Operation: Monday – Friday 0900 - 1700

Middle of month/end of month paydays, opens one-half hour earlier

Drive-Up Window, 0900 -1700 Mon-Fri

BARBER SHOPS

Corps HQS

Location: Bldg. 4-3871, Bastogne Drive

Hours of Operation: Monday – Friday 0730 -1600

2d Bde.

Location: Bldg. C-5934, Ardennes Street

Phone : 436-0101

Hours of Operation: Monday – Friday 0900 -1900

Saturday 0900 -1500

Sunday Closed

3rd Bde

Location: Bldg. C-7845, Ardennes Street

Phone: 436-1701

Hours of Operation: Monday – Friday 0900 - 1700

Saturday – Sunday Closed

NCO Academy

Location: Bldg. A-5787, Butner Road

Hours of Operation: Monday – Thursday 1830 -2030

Friday - Sunday Closed

North PX Mall

Location: Butner & 2nd Streets

Phone: 497-0789

Hours of Operation: Monday – Saturday 0900 -2100

Sunday 1000 -1900

South PX Mall

Location: Canopy Lane, Inside PX Mall

Phone: 436-2202

Hours of Operation: Monday – Saturday 1000 -1900

Sunday 1100 -1600

Mini Mall

Location: Reilly Street

Phone: 436-4011

Hours of Operation: Monday – Friday 0900 -1800
Saturday 0900 -1600
Sunday 1000 -1600

Womack Army Medical Center

Location: Reilly Street, Ground floor of hospital

Hours of Operation: Monday – Friday 0800 -1600
Saturday – Sunday Closed

USASOC

Location: Bldg. E-2929, Desert Storm Drive

Phone: 496-1222

Hours of Operation: Monday – Wednesday 0900 -1600
Thursday – Friday 0900 -1500
Saturday – Sunday Closed

BEAUTY SALONS

North Post PX

Location: Butner & 2nd Streets, inside North Post shopping center

Phone: 436-9090

Hours of Operation: Monday – Saturday 0900 -2100
Sunday 1000 -1900

South Post PX

Location: Canopy Lane, Inside South Post Mall

Phone: 436-2228

Hours of Operation: Monday – Saturday 1000 -1900
Sunday 1200 -1600

Mini Mall

Location: Reilly Street, Inside Mini Mall

Phone: 436-8555

Hours of Operation: Monday – Friday 0900 -1900
Saturday 0800 -1700
Sunday Closed

BEHAVIORAL HEALTH CARE OF CAPE FEAR VALLEY HEALTH SYSTEM

www.CapeFearValley.com

Location: 3425 Melrose Road, Fayetteville, 28304
Phone: 609 - 3000 or Toll Free 1-800-659-5546
Fax: 609 - 3091
Hours: 24 hours, 7 days a week

Melrose Center – Hospital Services

Formerly known as Cumberland Hospital, Behavioral Health Care Melrose Center is the location of inpatient, residential and partial hospitalization services.

Services Provided: Adult hospital services, Adolescent hospital services, and Child hospital services, Treatment for Substance Abuse and Chemical Dependency, Education Services.

Bordeaux Center

Location: 1830 Owen Drive, Suite 200, Fayetteville, 28304
Phone: 609-3700 **Fax:** 609-3798
Hours: Monday –Thursday 0800 -1900
Friday 0800 -1500

Services Provided: Located in the Bordeaux Professional Center, Behavioral Health Care Bordeaux Center offers a continuum of outpatient services for emotional difficulties. Services include psychiatric assessment; medication management and review; individual and group therapy; play therapy; psychological evaluations; and education groups. Problems treated include anxiety, panic, phobias, depression, marital or family problems, child and adolescent behavior problems, ADHD, stress, post traumatic stress disorder, sexual concerns, child and sexual abuse, co-dependency and adult children of alcoholics' issues. Specialized services for Attention Deficit Hyperactivity Disorder (ADHD) include medication management, individual and family therapy, and parent education. Substance Abuse Services are also offered on an outpatient basis.

BETTER OPPORTUNITIES FOR SINGLE SOLDIERS (BOSS)

<http://www.fortbraggmwr.com/BOSS/boss.htm>

Location: Bldg 2-1361, Macomb Street
Phone: 396-7751/2348 **Fax:** 396-2330
Hours of Operation: Monday – Friday 0900-1700
Services Provided: Designed to improve the quality of life for the single and unaccompanied Soldier. It provides a network of

communication between the Soldier, the chain of command, and community resources. The BOSS program encourages and assists single Soldiers in identifying and planning for recreational and leisure activities as well as providing the Soldiers opportunities to contribute to their respective communities.

BOWLING FACILITIES

<http://www.fortbraggmwr.com/sportsrec/bowling/bowling.htm>

AIRBORNE LANES BOWLING CENTER

Location: Bldg. C-5339, Bastogne Drive & Ardennes Street,
82nd Abn. Div. Area

Phone: 436-2618 **Fax:** 436-1849

Hours of Operation: Monday – Thursday 1100 - 2200
Friday – Saturday 1100 - 0200
Sunday 1300 - 2200

Special Services: Snack Bar, Video Amusement Machines,
Extreme Bowling:
Friday – Saturday 2200-0200

DRAGON LANES BOWLING CENTER

Location: Bldg. 4-2374, off Reilly Street, next to Mini Mall

Phone: 907-2695 **Fax:** 496-9363

Hours of Operation: Monday – Thursday 0900 -2200
Friday 0700 –2400
Saturday – Sunday 1500 -2100
Holidays Varies

POPE BOWLING CENTER

Location: 751 Armistead Street, Pope AFB

Phone: 394 –2891

Hours Operation: Monday 100 – 2100
Tuesday 0900 – 2200,
Wednesday & Thursday 1000 – 2200
Friday 1000 – 0100
Saturday 0900 – 2400
Sunday 1300 - 1900

Services Provided at all: Automatic scoring, bowling shoe rental, ball cleaning machines, rental lockers for storage of bowling equipment, a full-line pro shop, a variety of leagues, a snack bar, ball drilling services, and a variety of video and pinball machines. Specials offered for hail and farewells, Family Support Group activities, birthday parties, etc.

BUS SERVICE

Fort Bragg Shuttle Bus

<http://www.bragg.army.mil/pwbc/shuttleBus/shuttleBusSchedule.htm>

Phone: 396-4497/432-4497

The shuttle bus is FREE of charge and available to all. It connects with the Fayetteville city bus at Butner Gate Access Control Point. All City buses charge \$0.75 per trip. Make sure you have exact change to pay your fare.

Fayetteville Area System of Transit (FAST)

<http://fayettevilleonline.com/fast/>

Phone: 433 -1744/1745 433 -1747 Route Info

Services Provided: Local bus service

Greyhound

<http://www.greyhound.com/>

Location: 324 Person Street, Fayetteville

Phone: 483-2580 or 1-800-231-2222

Services Provided: Limited commercial bus service

CAPE FEAR REGIONAL THEATRE

<http://www.cfrrt.org/>

Location: 1209 Hay Street

Phone: Business Office 323-4234
Box Office 323-4233

Hours of Operation: Business hours 0900-1700

Box Office Hours variable, one week prior to the show and during the run of the show. Call the business office when not open.

Services Provided: Regional stage theatre, which presents five season and three to five special productions per year.

Children's Education Program: includes drama classes throughout the year and two drama camps during the summer.

Volunteer: opportunities are available through the business office.

Discounts: Available to active duty military and immediate family on specified days.

Tickets: reservations are encouraged since some shows may be sold out. Discount information given at time of reservation. Groups of 10 or more may receive special discount depending on the show.

Mailing List: Call the Business Office to be included for mailings of upcoming shows, auditions, children's programs, volunteering, etc.

CARE CENTER
(DOMESTIC VIOLENCE SHELTER)

Location: 145 Rowan Street, Suite A-1, Fayetteville
(business address)

Phone: 323-4187/677-2532

Hours of Operation 24 hours/days

Services Provided: The CARE Center offers intervention counseling, support groups, referral services, and re-education by a trained professional staff to all members of families experiencing violence. The CARE Shelter offers temporary housing in a non-threatening atmosphere to victims of family violence. It provides the opportunity, in a secure environment, to consider the options and to seek alternatives to living with violence.

CHILD ABUSE (Reporting)

Cumberland County Dept. of Social Services
<http://www.co.cumberland.nc.us/dss/home.htm>

Location: 1225 Ramsey Street

Phone: 677-2450

Hours of Operation: Monday – Friday 0730 – 1700

Cumberland County Sheriff's Department

Phone: 323 – 1500

Hours of Operation: Monday – Sunday 24 hours

Services Provided: Extended Social worker on nights, weekends and holidays. North Carolina State law requires that any adult that suspects child abuse must report it.

Military Police

<http://www.bragg.army.mil/16MP/pmo.htm>

Phone: 396-7589 (on post only)

Fort Bragg Family Advocacy Program

<http://www.bragg.army.mil/dv/>

Phone: 396-5521/4175

**DON'T LEAVE A SUSPECTED CASE OF CHILD ABUSE OR
NEGLECT UNREPORTED! YOU MAY SAVE A CHILD'S LIFE!**

Parents are encouraged to seek help when they detect warning signs that they may be mistreating their children. Many families are finding success with their problems through the Fort Bragg Family Advocacy Program.

CHILD ADVOCACY CENTER

<http://www.childadvocacycenter.com/>

Location: 336 Ray Avenue, Fayetteville

Phone: 486 – 9700

Hours of Operation: Monday – Friday 0800 – 1100

Services Provided: Offers child abuse prevention and intervention services. The center can provide information to professionals, families, and concerned citizens on all aspects of physical abuse, sexual abuse, emotional abuse, and neglect of children. The Child Advocacy Center is also available to provide public speaking engagements to FRGs, civic organizations, and church groups. Please call for more information on parenting classes and volunteer opportunities.

CHILD AND YOUTH SERVICES (CYS)

CENTRAL REGISTRATION

<http://www.fortbraggmwr.com/CYS/cysdirectory.htm>

Location: Bldg. 1-3571, Wing H, Room 23, Community Center,
Corner of Knox & Randolph Streets

Phone: 396-8110/1278 **Fax:** 396 -0113

Hours of Operation:

Registration: Monday, Tuesday, Thursday & Friday 0830 -1730
Wednesday 1000 -1800

Services Provided:

- One stop registration for all CYS patrons
- Full –day and part-day preschool waiting lists for on-post care; vacancies filled as they occur
- Babysitter Referral
- Parent Education Services
- Referral list for off-post Child Care Centers and babysitters

Registration requirements:

- Proof of age
- Child's Social Security Number
- Current shot record for Child Development Services (CDS) or School Age Services (SAS)
- Current physical (within last year) for enrollment in sports
- Health assessment for CDS & SAS programs (required 30 days after registration)

- Medical documentation and/or Individual Education Plan (IEP)

SPECIAL NEEDS OFFICE

Location: Bldg. 1-3571, Wing H, Room 27, Community Center,
Corner of Knox & Randolph Streets

Phone: 396-5128

- Address needs of children with allergies, asthma, heart murmurs, developmental delays, educational needs
- Programs and services within Child & Youth Services
- Appropriate placement after evaluation
- Establish goals to help meet developmental milestones

SHORT TERM ALTERNATIVE CHILD CARE (STACC)

Location: Bldg. 1-3571, Community Center, Corner of Knox & Randolph Streets

Phone: 396-2465

- **6 weeks – 12 years, On – site care for:**
- Family Readiness Groups, Battalion Coffees, Welcome and PCS Briefs, OWC & ESA Functions, Religious functions, Unit Formals & Parties, Hail & Farewells

Services Provided: On-site hourly care for groups within the same building where parents are attending a function or immediately adjacent to the parent's function. Coordination must be made with the Outreach Services Director at least 2 weeks prior to the event to discuss procedures for site approval, registration, and fees.

VOLUNTEER CHILD CARE IN A UNIT SETTING (VCCUS)

Location: Bldg. 1-3571, Community Center, corner of Knox & Randolph Streets

Phone: 396-5128

Services Provided: Units can provide free childcare for their functions by using volunteers trained by CDS within the unit. Contact the Outreach Services Director at least two weeks prior to function for information.

PARENT BABYSITTING CO-OP

Location: Bldg. 1-3571, Community Center, corner of Knox & Randolph Streets

Phone: 396-5128

Services Provided: Provides free or low cost care for children whose parents are available to participate in the operation and management of the program. Interested parents living in the same housing area on Fort Bragg should contact the SPS Director for guidance.

FAMILY CHILD CARE (FCC) PROGRAM

<http://www.fortbraggmwr.com/CYS/fcc.htm>

Location: Bldg. 1-3571, Wing H, Room 24, Community Center,
Corner of Knox & Randolph Streets

Phone: 396-3415 **Fax:** 396-1118

Services Provided:

- 4 weeks – 12 years
- More than 135 homes in the Fort Bragg community and surrounding area
- Developmental and age-appropriate child care in a home setting
- Certified providers, on and off post, who like and respect children
- Military Home Accredited (MHA)
- Bilingual and multi-cultural homes
- Homes inspected by health, fire, and safety proponents
- Small groups in a family atmosphere
- Type of care: Long term, before & after school, Special Needs, extended, overnight, hourly

CHILD DEVELOPMENT CENTERS

<http://www.fortbraggmwr.com/CYS/cdc.htm>

COOK CHILD DEVELOPMENT CENTER

Location: Bldg. F-1243, Gruber Road, COSCOM area

Phone: 396-2989/3349 **Fax:** 396-1845

Hours of Operation: Monday – Friday 0545 -1800

Services Provided: Full-day care only

PRAGER CHILD DEVELOPMENT CENTER

Location: Bldg. 8-3684, Souter Street adjacent to North Post
Commissary

Phone: 396-1136/3836 **Fax:** 396-1851

Hours of Operation: Monday – Friday 0545-1800

Services Provided: Full-day care only

FERNANDEZ CHILD DEVELOPMENT CENTER

Location: Bldg. 1-6067, Knox Street adjacent to Irwin Middle
School

Phone: 396-3936/4733

Hours of Operation: Monday – Friday 0545 -1800

Services Provided: Full-day care only

RODRIGUEZ CHILD DEVELOPMENT CENTER

Location: Bldg B-7033, Sicily Drive, one block off
Normandy Drive

Phone: 396 – 5429/6979 **Fax:** 396-8788

Hours of Operation: Monday – Friday 0830 -1630

Services Provided: Part Day Preschool and Hourly care

Part-Day Preschool: Services up to 5 hours per day for children 2-5 years (children must be potty trained); morning class two, three, or five days per week.

Hourly Care: Developmental services on an intermittent basis. Minimum two hours, maximum twenty-five hours per week. Reservations can be made up to 2 weeks in advance.

POPE CHILD DEVELOPMENT CENTER

Location: 897 Armistead Street, Pope AFB

Phone: 394 – 4323

Hours of Operation: Monday – Friday 0630 – 1730

Call for more information.

YOUTH SERVICES

<http://www.fortbraggmwr.com/CYS/youthserv.htm>

Location: Bldg. 1-3571, Wing H, Room 23, Community Center,
Corner of Knox & Randolph Streets

Phone: 396-1278/1279/8110 (registration)

Hours of Operation: Monday, Tuesday, Thursday, & Friday
0830-1730

Wednesday 1000 - 1830

ADMINISTRATIVE OFFICE

Location: Bldg. 1-3571, Wing H, Community Center,
Room 31, Knox & Randolph Streets

Phone: 396 - 5780

Hours of Operation: Monday – Friday 0800 -1700

Tolson Youth Activities Center

<http://www.fortbraggmwr.com/CYS/tolson.htm>

Location: Bldg. 4-1431, corner of Reilly Street & Normandy Drive

Phone: 396-KIDS (5437), 907-KIDS **Fax:** 396-7355

Hours of Operation:

(Summer) Monday – Thursday 0545 -2100
Friday 0545 -2200

Saturday 1100 -2200
Sunday 1300 -1800
(Sundays is Family Swim – Pool Only)

(Winter) Monday – Thursday 1500-2100
Friday 1500-2200
Saturday 1100-2200
Sunday 1300-1800
(Sundays is Family Swim – Pool Only)

Services Provided: The John J. Tolson III Youth Center is the largest youth center under one roof. The 64,000-square foot center features:

- Indoor pool
- Middle school and teen gymnasiums
- Dance and martial arts studios
- Homework center
- Computer lab
- Teen area
- Game room
- Fitness center
- Two multi-purpose rooms
- Gymnastics area
- TV-conference room
- Piano lab
- Music practice room

SCHOOL AGE SERVICES

<http://www.fortbraggmwr.com/CYS/sas.htm>

Services Provided: School Age Services (SAS) offers care for before and after school with options for before school only or after school only. Each of these options entitles program participants to full day care services during out of school periods, excluding Federal Holidays, during the school year. Additionally, separate SAS camps are operated during Christmas and Spring breaks for those patrons who normally do not require daily before and after school care. During the summer months, SAS operates a full day camp option, in ten, one-week sessions and eight, one-week half-day sessions.

Rodriguez School Age Services

Location: Bldg B-7033, Sicily Drive, one block off
Normandy Drive

Phone: 396 – 1546/2453 **Fax:** 396-8788

Hours of Operation: Monday – Friday

0545-0800 1400-1800 (School Year)
0545-1800 (School Closure Days)

Wonderful World of Kids

Location: Bldg. 1-4157, Knox Street
Phone: 396-2011/6656 Fax: 396-9215
Hours of Operation: Monday – Friday
0545-0800 1400-1800 (School Year)
0545-1800 (School Closure Days)

Youth Sports

<http://www.fortbraggmwr.com/CYS/youthsports.htm>

Location: Bldg. 1-3571, Wing H, Community Center, Room 29,
Corner of Knox & Randolph Streets
Phone: 396-9017/9123
Hours of Operation: Monday – Friday 0830 -1700

Youth Sports Warehouse

Location: Bldg. 2-2408, Woodruff Street
Phone: 396-6712
Hours of Operation: Monday, Wednesday, & Friday 1300-1700 and
by appointment, call 396-6712
Services Provided: A wide range of recreational and developmental
activities for youth, grades K-12. Eligible youth are family members of
active duty, retired military, and civilian employees at Fort Bragg. Some
special instructional activities are available for four and five year olds.
Registration/Membership: YS Membership is required to register
in YRSAS and Youth Fitness and Sports activities for ages 6 and up.
YS Membership fee for ages 6-18 is \$16 for the first child and \$11 for
each additional child receiving a card, with a maximum of \$38 per
family. YS Membership entitles youth, fifth grade through high school
to participate in Youth Center programs and use of the pool during
family swim.

Rainbow Cards: Rainbow cards are required for ages 4-5 for
limited program participation in special programs offered for 4-5 year
olds. These cards only entitle 4-5 year olds to participate in
registered classes or sports offered for these age groups. Fees are
\$16 for the first child and \$11 for each additional child receiving a
card, with a maximum of \$38 per family. Membership cards are valid
for a period of one year from the month of purchase. All cards expire
simultaneously, even if purchased at different times during the year.
Initial application for membership will require proof of age, child's

SSN, and enrollees must have physicals.

Middle School/Teen Programs: YS members are entitled to participate in Middle School and Teen programs offered daily in the Tolson Center. Open recreation options are free and some special events with nominal fees are offered monthly. Please check the youth Website or pick up flyers at all youth program locations.

Instructional Programs: Classes in dance (ballet, tap, Jazz), gymnastics, preschool tumbling, Karate, Judo, and swimming. Seasonal classes in other activities are offered based on availability of instructors.

Specialized Involvement Activities: Offered for specific ages. Activities range from parent/youth deer hunts and fishing derbies to enrichment tours to various points of interest located in North Carolina.

Sports and Fitness Programs: Include fall and spring soccer, flag and tackle football, baseball and softball, basketball, ice hockey and cheerleading. Training for adult volunteers is ongoing throughout the year for all sports offered.

Youth Education Support Services (YESS)

Location: Bldg. 1-3571, Wing H, Community Center, Room 27,
Corner of Knox & Randolph Streets

Phone: 432-1008

Hours of Operation: Monday – Friday 0800 -1700

Services Provided: Youth Education Support Services is a core competency and integral component of CYS. The role of YESS is to provide sufficient resources and coordinate all education-related services to Soldiers and their family members. The YESS office provides services to military families on Fort Bragg and its surrounding Counties.

YESS includes:

School Liaison Services

Transition Support

Partnership in Education

Installation/School Communications

Home School Linkages

Post-Secondary Prep Opportunities

Youth Education Liaison Services

Youth Sponsorship

Youth Computer Labs

Homework Center Linkages
Youth Volunteers
Youth Leadership Initiatives

CYS Food Service Program

Location: Bldg. 1-3571, Community Center, room 21
Phone: 396-5601/6674
Hours of Operation: 0730 -1630

CLASS VI (SIX) STORES

Main Class VI

Location: Bldg. 8-5476, 2nd & D Streets (beside the Commissary)
Phone: 436-0404 **Fax:** 436-7679
Hours of Operation: Monday – Thursday 1000-2100
Friday – Saturday 1000-2200
Sunday 1000-1800

Pines Class VI

Location: Bldg. E-2313, Yadkin Road, near Reilly Street
Phone: 436-4646 **Fax:** 436-2229
Hours of Operation: Monday – Thursday 1000-2100
Friday – Saturday 1000-2300
Sunday 1000-1800

Pope AFB Shoppette/Class VI

Location: Bldg. 803, Armistead Street
Phone: 497-8181
Hours of Operation: Monday – Friday 0630-2300
Saturday – Sunday 0730-2200

Mini Mall Class VI

Location: Mini Mall, Reilly Street
Phone: 436-1118
Hours of Operation: Monday – Friday 0700-2300
Saturday – Sunday 0800-2300

(MILITARY) CLOTHING SALES

Main Store

Location: Mini Mall, Bldg 4-2171, Reilly Street

Phone: 436-2200
Hours of Operation: Monday – Saturday 0900-2000
Sunday 1100 –1800

Pope AFB MC
Location: Bldg. 355
Phone: 497-2657
Hours of Operation: Monday – Friday 1000-1800
Sunday Closed

CLUBS

ADMIN OFFICE (for all clubs)

Location: Bldg. 4-1469, Reilly Street, Directorate of MWR
Phone: 396-2407
Hours of Operation: Monday – Friday 0800-1630
Services Provided: Administrative office responsible for management of the club system.

GREEN BERET CLUB

<http://www.fortbraggmwr.com/dining/gbclub/gbclub.htm>

Location: Bldg HT-3237, 9th & Buker Street off Gruber Road
Phone: 436-4056 **Fax:** 436-3538
Services Provided: Short order breakfast & lunch Mon-Fri, with full beverage service daily, pool tables, video games, and darts.
Authorized Patrons: Active duty and retired military, DoD civilians, their families and their guests.

(MAIN) NCO CLUB

<http://www.fortbraggmwr.com/dining/ncoclub/ncoclub.htm>

Location: Bldg. 5-5353, Reilly Street
Phone: 907-3300 General Information
396-6536 Catering Services
Authorized Patrons: Active duty and retired enlisted military, and civilians in grades GS-6 and below or equivalent, families, and their guest.
Services Provided: Buffet style lunch to include menu, private parties, and entertainment.
Hours of Operation:

DINING ROOM

Breakfast **By contract only**
Lunch Monday – Friday 1100-1330

Disco Menu	Wednesday	1900-0200
	Saturday	2200-0300
BAR	Monday& Tuesday	Closed
Thursday & Friday	Closed	
	Wednesday	1700-0100
	Thursday	1600-0000
	Friday	1500-0230
	Saturday	2100-0230
	Sunday	2000-0100

CANOPY LOUNGE

Monday-Friday	1630-2200
	Closed Weekends

OFFICERS' CLUB

<http://www.fortbraggmwr.com/dining/oclub/oclub.htm>

Location: Corner of Armistead and Totten Streets

Phone: 907-CLUB (2582) Manager
907-0111 Cashier

Authorized Patrons: Officers' Club members and guests; (eligibility: active duty officers, civilians in grades GS-7 and above or equivalent, and retired officers)

Services Provided: Cafeteria-style lunch, private parties, spa facility, swimming, and tennis.

Hours of Operation:

Dining Room:

Lunch:	Tuesday - Friday	1100-1330
Dinner:	Thursday	1730-2030
Brunch:	Sunday	1000-1400

CHECK CASHING

Phone: 907-2582

Hours of Operation:

Sunday	1000 -1400
Monday -- Tuesday	1000 -1630
Wednesday --Saturday	1000 -1900
Closed on Holidays	

O'CLUB CATERING SERVICES AND RESERVATIONS

Phone: 907-1945

Hours of Operation: Monday – Friday 0900-1630

Services Provided: Party bookings: hail and farewells, formals, conferences, meetings, wedding receptions, pool parties, etc.

O'CLUB WILLIE'S LOUNGE

Location: Downstairs in Main Officers' Club

Hours of Operation: 1630-2400 Wednesday and Friday

O'CLUB MAIN BAR

Hours of Operation: Thursday and Saturday 1630-2300

Normandy Swimming Pool

Phone: 436-1142

Hours of Operation: (Opens Memorial Day)

Sunday – Tuesday 1200-2000

Wednesday – Saturday 1200-1800

Special Services: Swimming lessons available for all ages.

MCKELLAR'S LODGE (ROD AND GUN CLUB)

<http://www.fortbraggmwr.com/dining/mckellars/mckellars.htm>

Location: Bldg 0-9127 Gruber Road across from the Fishing and Wildlife Center

Phone: 907-LAKE (5253) **Fax:** 396-3156

Hours of Operation: Monday – Friday 0800-1600

Bar Hours: Tuesday – Friday 1530-2100

Lounge Menu available: Tuesday -- Friday 1330-2000

Restaurant: Monday – Friday Lunch 1100-1330

Ranges: (Rifle, Pistol, and Skeet) **Phone:** 432-1391
Wednesday - Sunday 1000-1700

Kennels: **Outdoor only**
Wednesday – Sunday 1000-1600

Services Provided: Buffet lunch 1100-1330 weekdays in a rustic setting overlooking the beautiful wooded lake. Pool tables, backgammon, checkers, chess, cribbage, and dominoes can be found in the bar. Picnic areas are available for rent. Other services include dog kennels, and skeet range.

SPORTS USA

<http://www.fortbraggmwr.com/dining/susa/susa.htm>

Location: Bldg 3-2102, Longstreet

Phone: 907-0739 **Fax:** 907-4158

Hours of Operation: Sunday – Thursday 1100 – 2400

Friday 1100 - 0230
Saturday 1100 – 0200

Pizza Delivery: 907-2373

Delivery Hours: 1100-1400 & 1700-2300 – Seven days a week.

Authorized Patrons: Active duty and retired military, National Guards, Reservists, DoD civilians, their families and guests.

Services Provided: Interactive recreation facility, televised sports casting, pool tournaments, NTN trivia games, volleyball, video games, karaoke, live music entertainment, dancing, and a restaurant that features food and delivery on post. Also offers college and professional games via satellite feed on 12 large screen and 17 normal size televisions.

YNTEMA CLUB

<http://www.fortbraggmwr.com/dining/yntema/yntema.htm>

Location: Bldg. H-3606, Reilly Street and Gruber Road (next to KFC)

Phone: 396-3310

Fax: 496-1393

Hours of Operation:

Admin Offices: Monday – Friday 0800 -1700

Food Service: Monday – Friday 1600 -2000

Saturday 1500 -1900

Sunday 1200 -1530

Bar: Monday – Wednesday 1800 - 2100

Thursday 1800 - 0200

Bingo: Monday – Friday 1900 Early Bird starts 1800

Saturday 1800 Early Bird starts 1700

Sunday 1400 Early Bird starts 1300

Services Provided: Short-order lunch, private parties, bingo, and entertainment.

COLLEGES/UNIVERSITIES

Campbell University

<http://www.campbell.edu/>

Location: Bldg 1-3571, Community Center, corner of Knox and Randolph Streets, Rooms 9 and 10

Phone: 436-3242/3243

Fax: 436-1794

Pope AFB 497-8237/8238

Hours of Operation: Monday – Thursday 0830-1630

Friday 0830-1500

Central Michigan University

<http://www.ceo.cmich.edu/ftbragg>

Location: Bldg 1-3571, Community Center, corner of Knox and Randolph Streets, Room 18

Phone: 497-2065

Fax: 497-0146

Hours of Operation: Monday – Friday

0830-1630

Central Texas College

<http://www.ctcd.tx.us/>

Location: Bldg 1-3571, Community Center, Corner of Randolph and Knox Streets, Room 13

Phone: 497-2749

Fax: 436-7032

Pope AFB 497-1369

Hours of Operation: Monday – Thursday

0830-1700

Friday

0830-1200

Embry-Riddle Aeronautical University

<http://www.erau.edu/>

Location: Bldg. 1-3571, Community Center, corner of Knox and Randolph Streets, Room 17

Phone: 436 –5005

Fax: 436 - 1270

Location: Pope AFB

Phone: 436-3188

Hours of Operation: Monday – Friday

0830-1630

Fayetteville State University (FSU)

<http://www.uncfsu.edu/>

Location: Bldg 1-3571, Community Center, corner of Knox and Randolph Streets, Rooms 14 and 15

Phone: 497-9111

Fax: 497-9115

Hours of Operation: Monday – Friday

0830-1700

Fayetteville Technical Community College (FTCC)

<http://www.faytechcc.edu/>

Location: Bldg 1-3571, Community Center, Corner of Knox and Randolph Streets, Rooms 11 and 12

Phone: 497-1112/1809

Fax: 436 - 8650

Location: Pope AFB

Phone: 497-0034

Hours of Operation: Monday – Friday

0830-1630

Summer	Monday – Thursday	0800-1700
	Friday	0800 -1300

Liberty University

<http://www.liberty.edu/>

Location: Bldg 1-3571, Community Center, Corner of Knox and Randolph Streets, Room 18

Phone: 436-8457 **Fax:** 436-1688

Hours of Operation: Monday – Friday 0830-1630

Methodist College

<http://www.methodist.edu/>

Location: Bldg 1-3571, Community Center, Corner of Knox and Randolph Streets, Room 16

Phone: 436-3624 **Fax:** 436-2004

Hours of Operation: Monday – Friday 0830-1700

Troy State University

<http://www.tsubragg.com/>

Location: Bldg 1-3571, Community Center, Corner of Knox and Randolph Streets, Room 18

Phone: 436-1801 **Fax:** 495-9900

Hours of Operation: Monday – Friday 0830-1700

Webster University

<http://www.webster.edu/>

Location: Bldg. 1-3571, Community Center, Corner of Knox and Randolph Streets, Room 7

Phone: 436-9802

Hours of Operation: Monday – Thursday 0830-1700
Friday 0830-1300

Location: 384 Maynard Street, Suite A, Pope AFB

Phone: 436-0014

Hours of Operation: Monday – Thursday 0800-1800
Friday 0800-1300

COMMISSARY

<http://www.commissaries.com/index.cfm>

North Post

Location: Bldg. 8-5176, Corner of Bunter & 2nd Streets

Phone: 396-2104/2902 **Fax:** 497 – 3042

Hours of Operation:	Sunday	0900 - 1800
	Monday	Closed
	Tuesday – Saturday	0900 -1900

South Post

Location: Bldg. Z3252, 1017 Canopy Lane

Phone: 436-2487

Fax: 436-5261

Hours of Operation: Sunday

0900-2000

Monday – Saturday

0900-2100

Authorized patrons/patrons served: Active duty, Guard, Reserve, and retired service families.

Services Provided: Commissaries sell groceries and household goods at an average savings of more than 30 percent when compared to prices at local civilian supermarkets. Commissaries constitute one of the top benefits for today's military.

COMMUNITY FOUNDATION - FORT BRAGG

www.bragg.army.mil/fbacf

Address: (mailing) P.O. Box 74620
Fort Bragg, NC 28307

Phone: (910) 583-1709

Hours of Operation: 24 Hours daily (answering machine)

Authorized Patrons: Active Duty military personnel assigned to Fort Bragg and their spouses, DOD civilians employed at Fort Bragg, Retirees and their spouses who reside within 50 miles of Fort Bragg, Fort Bragg Units, Agencies providing direct support to a significant number of Fort Bragg Families, and Fort Bragg Family Readiness Groups.

Services Provided: Financial assistance in time of crisis when Red Cross, FRG's, and other traditional agencies cannot help. Each brigade-size unit at Fort Bragg has a voting representative attend the quarterly General Membership meetings. Request forms can be obtained from unit representatives, or by request through our phone line. The Executive Board and/or General Membership for consideration review all requests.

CONTACT (Crisis Line)

Location: 509 Person Street, Fayetteville, NC
(Business address)

Business Phone: 483-8970

Fax: 485-5756

Crisis Line: 485-4134

Hours of Operation: 24 hours/day, 7 days/week

Services Provided: **CONTACT** is a crisis intervention hotline for information and referral. Our confidential telephone counselors are well-trained volunteers backed by a professional staff.

CREDIT UNIONS

BRAGG MUTUAL FEDERAL CREDIT UNION

<http://www.braggmunicipalfcu.com/>

Location: South Lucas Street, Fort Bragg

Other locations: 219 North Main Street, Spring Lake
201 Hay Street, Fayetteville
2917 Village Drive, Fayetteville
5770 Rockfish Road, Hope Mills

Phone: 488-3515 **Fax:** 488-6156

Hours of Operation: 0900-1700 Monday -Thursday
0900-1800 Friday

FORT BRAGG FEDERAL CREDIT UNION

<http://www.fortbraggfcu.org/ASP/home.asp>

Location: Bldg. 4-3871, Bastogne Drive

Other Location: 1638 Skibo Road, Fayetteville

Phone: 864-2232 **Fax:** 436-1840

Hours of Operation: 0800-1800 Monday & Friday and military
paydays

0900-1700 Tue, Wed, Thu

ATM Locations: Main NCO Club, Main PX, Airborne PX

PENTAGON FEDERAL CREDIT UNION

<https://www.penfed.org>

Location: Bldg. 357, 400 Sonic Street, Pope AFB

Phone: 1-800-247-5626

Location: 1800 Skibo Road, Suite 320, Fayetteville, NC

Phone: 1-800-247-5626

CULTURAL RESOURCES PROGRAM

<http://www.bragg.army.mil/culturalresources/>

Location: 3 – 1333 Reilly and Butner Streets

Phone: 396 – 6680/8988 **Fax:** 396 – 5830

Services Provided: Facilitates military readiness while maintaining archeological sites, historical districts, historical structures and

environmental areas.

CUMBERLAND CO. DISPUTE RESOLUTION CENTER

<http://www.aoc.state.nc.us/data/district12/ADR/DisputeResolutionsCenter.html>

Location: 155 Gillespie Street, Fayetteville, 28301

Phone: 486-9465 **Fax:** 486-8369

Hours of Operation: Monday – Friday 0800-1700
(answering machine after hours)

Services Provided: Offers an alternative to litigation for people wishing to resolve disputes without going to court. Problems mediated include neighborhood problems, domestic disputes, landlord/tenant and business/customer problems and claims over money and personal problems. Disputants sit down with trained mediators who assist with the negotiation of workable solutions to problems. The process is voluntary and the mediator has no authority to render a decision or force

the parties to accept a settlement. But in many cases, mediation will result in a final agreement. This is a **free** service.

Other Programs: Teen Court, House Arrest, Telephone Curfew, Jail Program, Training, and Victim/Offender Mediation Program.

DENTAL CLINICS/DENTAC

<http://www.bragg.army.mil/dentac/home.htm>

DAVIS DENTAL CLINIC

Location: Bldg. 4-1838, Normandy Drive

Phone: 432-6190 **Fax:** 432-3475

DENTAL ACTIVITY HEADQUARTERS

Location: Bldg. 6837, Honeycutt & Normandy Roads

Phone: 396-9488/6602 **Fax:** 396-7017

SMOKE BOMB HILL CLINIC

Location: Bldg. H-3718, Gruber Road

Phone: 396-1571 **Fax:** 396-6202

JOEL HEALTH AND DENTAL CLINIC

Location Bldg. M-4861, Logistics Street

Phone 907-9000/9001 **Fax:** 907-9356

LAFLAMME DENTAL CLINIC

Location : Bldg. C-6238, Ardennes Road
Phone: 432-8170/4821/3515 **Fax:** 432-3023

RESIDENCY DENTAL CLINIC

Location: Bldg. H-3718
Phone: 396-1571 **Fax:** 396-1296

ORAL MAXILLOFACIAL SURGERY (WOMACK)

Location: Womack Army Medical Center
Phone: 907-6974 **Fax:** 907-8035

Special Services: The Dental Activity (DENTAC) offers the Infant Oral Care Program to Active Duty Family Members. This program teaches parents how to take care of their child's teeth. The program is offered monthly and is announced in the Paraglide. If you would like more information, contact Pediatric Dentistry located at Dental Clinic #5 (Smoke Bomb Hill Dental Clinic), 396-1295 ext. 216 or contact Preventive Dentistry at 432-8047.

Active Duty Soldiers Active duty Soldiers receive full dental care. An examination is required yearly. Soldiers should report to their unit's assigned clinic for examination. Follow-up care is by appointment.

Active Duty Family Members The Department of Defense (DoD) TRICARE - Family Member Dental Plan (TFMDP) provides comprehensive dentistry benefit plan for active duty family members. United Concordia Companies, Incorporated is the dental insurance and benefits administration company for the DoD. Enrolling in the TFMDP is voluntary and the active duty member initiates enrollment of family members by contacting his or her Personnel Administration Center (PAC) and completing a DD Form 2494. Once the form is completed and appropriate premiums are deducted from your payroll account, enrollment information is entered into the Defense Eligibility Enrollment Reporting System (DEERS) and sent to United Concordia so that your claims can be processed. Coverage is effective the first day of the month after the month in which a sponsor enrolls and the proper premium is deducted for his/her payroll account – this deduction should be listed on the sponsor's Leave and Earnings Statement (LES).

Note: Completion of a TRICARE medical enrollment form does not enroll family members into the TFMDP. For family members to be eligible for the TFMDP, the sponsor must be on active duty for more than 30 consecutive days and must intend to remain on active duty

for no less than 24 months (unless returning from outside the continental United States (OCONUS). To learn more about your benefits contact United Concordia Companies, Inc. at 1-800-966-8499 between 0800-2000 Eastern Standard Time or visit their web site at www.ucci.com. Family members who are ineligible for the TFMDP because their spouse has insufficient time remaining on active duty are eligible for space-available and emergency care only (no appointments available for routine care). Family members needing treatment report to their spouses' clinic. Family members must have a current military identification card and must be registered in DEERS. Active duty members are not eligible for the TFMDP. Reserved, Guard and retired members and their respective families are also ineligible.

Retired Service Members and their Family Members. Retired service members and their family members receive space-available care only. The Retiree is assigned to dental clinics by the eighth digit of his/her social security number. The family member is assigned to the same clinic as the sponsor regardless of the eighth digit of his/her own social security number. The Following are the digit and clinic assignments:

CLINIC	EIGHTH DIGIT OF SSN
Davis	0,1
Laflamme	2,3,4,5
Dental Clinic #5	6,7
Joel	8, 9

XVIII Airborne Corps Training Holidays:

Dental Clinics or DENTAC on Fort Bragg are open on most all XVIII Airborne Corps Training Holidays with the exceptions of Memorial Day, Independence Day, Thanksgiving and Christmas. The best times for active duty family members, retirees and retiree family members to be seen are on Corps training holidays when the DENTAC is open. Watch the Paraglide for Closure announcements. Also, the clinic will post on its doors where to get emergency treatment whenever they are closed during normal duty hours.

Emergency Care: After hour's dental emergencies, will be seen at Womack Army Medical Center (WAMC) Oral Maxillofacial Surgery Clinic by dentist-on-duty (DOD). All dental emergencies report first to the Emergency Room (ER). The ER staff will then direct your care to the Oral Maxillofacial Surgery Clinic. During duty hours, dental emergencies will be seen at the sponsor's assigned dental clinic to relieve pain and correct acute conditions.

Preventive Dentistry and Readiness Section: Located at the Davis Dental Clinic. The following are programs conducted by this section: Individual oral hygiene sessions teaching proper brushing and flossing (plaque control) are presented at dental clinics to referred patients. During all cleaning appointments, hygienists will always explain proper brushing and flossing techniques.

Fort Bragg Schools Program: Grades K-8 are involved with several dental health programs sponsored by the DENTAC. From September to May, students with parental consent, rinse once a week with a fluoride both rinse solution. Dental screenings are conducted in early Fall for all Fort Bragg School children. Referrals are sent home to the parents and are followed up by the Community Health Dental Hygienist. Several classes are given throughout the year to educate the children about good dental health practices. Children and teachers participate in dental health activities in February in observance of National Children's Dental Health Month. The Preventive/Dentistry Section is available to speak at family support meetings and other community functions on dental health issues. Information on the Family Member Dental Plan is also available. The section has a listing of all dentists in the United States, Puerto Rico and the Virgin Islands who participate in the program.

Prenatal Dental Health: Prenatal dental health, information is provided by the Community Health Dental Hygienist, at OB orientation for patients from the OB/GYN Clinic and Family Practice Clinic. The topics include dental health while pregnant, cleaning baby's mouth, fluoride, nutrition and dental health, nursing decay, and other topics of general interest.

Identify Program: The child identification program consists of dental charting, and fingerprinting sponsored by DENTAC and the Crime Prevention Section of the Provost Marshal's Office. This service is provided for events such as community fairs and health fairs.

Dental Readiness Program: This program is provided to Soldiers and commanders to ensure that the Soldiers assigned to Fort Bragg are dentally "Fit to Fight." Its purpose is to minimize time lost due to non-combat related dental casualties in a theater of operations. Computer generated reports are sent to commanders on a monthly basis to alert them to the dental status of their Soldiers. Individual reminder cards are sent to Soldiers when their annual exam is due. Other reports are also available to aid commanders with Soldier readiness deployment requirements.

DINING FACILITIES

<u>UNIT</u>	<u>BLDG</u>	<u>STREET</u>	<u>PHONE</u>
1/504 TH PIR	C-3321	BIAZZA	432-3489
2/504 TH PIR	C-4422	CARENTAN	432-3198
3/504 TH PIR	C-4122	CARENTAN	432-4171
1/325 TH AIR	C-6432	EINDHOVEN	432-7593
2/325 TH AIR	C-6726	EINDHOVEN	432-7421
3/325 TH AIR	C-5725	BASTOGNE	432-1773
1/505 TH PIR	C-7236	GELA	432-5639
2/505 TH PIR	C-8339	GRAVE	432-8798
3/505 TH PIR	C-7634	GELA	432-0888
DIVARTY (S)	C-5528	BASTOGNE	432-5498
DIVARTY (N)	C-4426	CARENTAN	432-7364
DISCOM	C-2040	W. LUZON	432-7580
82D SIG	C-8344	GRAVE	432-6412
313 TH MI	C-8750	LAE	432-4297
HHC 82D	C-7433	GELA	432-2556
82D AVN	D-3055	CAMPOBELLO	432-5538
HHC 528 TH SF	E-4325		432-2383
CAMP MCKALLT	2954		396-1548
HHB 18 TH FA	D-3039		432-8816
HHS 319 TH MI	4-1437		396-0813
SOTF	0-1900		396-0774
19 TH REPL	AT-4623		396-8740

***ALL DINING FACILITIES ARE NOT OPEN ON THE WEEKEND!**

DRIVER'S LICENSE OFFICES

<http://www.dmv.dot.state.nc.us>

FORT BRAGG OFFICE

Location: Bldg 8-T-2105, Corner of Randolph & Knox Streets
Phone : 436-5216
Hours of Operation: Monday – Friday 0800-1700

GILLESPIE STREET OFFICE

Phone 486-1353 1045 (fax)
Location 2439 Gillespie Street, Fayetteville, 28306-3051
Hwy 301 South

Hours of Operation: Monday – Friday 0800 -1700

Administers road test for commercial driver's license.

Services Provided: Issues licenses and learner's permits required to operate motor vehicles, I.D. cards to non-drivers who are county residents. Organ donor status is indicated on license. Voter registration applications are available at all locations in conjunction with license/permit issuance. You have 60 days after establishing residence in North Carolina to renew your operator's license. Everyone is required to take the written and vision tests to get a North Carolina license for the first time. A license may be obtained for a nominal fee from the Driver's License Division of the Department of Motor Vehicles. No road testing is given after 1630. Fees involved may be paid in cash or check.

(ARMY) EDUCATION CENTER (AEC)

<http://www.fortbraggmwr.com/education/education.htm>

MAIN ARMY EDUCATION CENTER (AEC)

Location: Bldg. 1-3571, Wing B, Community Center, corner of Knox and Randolph Streets

Phone: 396-6721/9286/2009/8722 **Fax:** 396-8722

Hours of Operation: Monday – Friday 0900 -1700

Services Provided: Services available for active duty Soldiers include counseling and testing. Program Enrollment is available in Basic Skills Education Program (BSEP), Leader Skill Enhancement Courses, Vocational-Technical Courses, NCO Leader Education and Development, High School Completion Program (HSCP), Language Training Classes, and a wide assortment of college/university programs. Tuition Assistance (TA) may be authorized for Soldiers and will pay up

to \$250.00 per semester hour with \$4500.00 cap of college tuition costs. Adult family members and DOD civilians may receive counseling, college credit-by-examination testing for a nominal charge, information about financial aid, local programs, and enrollment in selected programs can be received at all Education Centers.

EDUCATION SERVICES DIVISION

Location: Bldg. 2-1105, Macomb and Reilly Streets
Administrative office: 432 – 2947/2826 **Fax:** 432-1438
E-ARMY-U: 432-1404
Language Testing Center: 432- 4310/8485 **Fax:** 432-2948
Hours of Operation: Monday – Friday 0900 - 1700

ACADEMIC LEARNING CENTER

Location: Bldg 1-3346, Randolph Street (Main Post Library)
Phone: 907-2286
Hours of Operation: Monday –Thursday 1100-2100
Friday - Sunday 1300-1700

SMOKE BOMB HILL EDUCATION CENTER

Location: Bldg H-6338, Kedenberg Street
Phone: 396-8953/6724 **Fax:** 396-8971
Hours of Operation: Monday – Friday 0900-1700

CORPS ARTILLERY ALC

Location: Bldg D-3148
Phone: 432-3404
Hours of Operation: Monday – Friday 0830-1630
Services Provided: Army Learning Center's (ALC) provide additional training support for Soldiers. ALC's are the central repository for materials needed to support individual/collective training and self-developmental activities.

SOLDIER DEVELOPMENT CENTER

Location: Bldg 2-1728, corner of Macomb and Armistead Streets
Phone: 396-6982/2351
Hours of Operation: Monday – Friday 0800-1700

LANGUAGE TESTING CENTER

Phone: 907-3926 or 396-2537 **Fax:** 396 – 2948
Hours of Operation: Monday – Friday 0830-1700

EMPLOYMENT RESOURCES

<http://www.bragg.army.mil/www-cpo/index.htm>

CIVILIAN PERSONNEL ADVISORY CENTER

Location: Bldg 2-1414, Jackson St

Phone: 396-1402

Fax: 396 -1968

Hours of Operation: Monday – Friday 0830 -1530

Authorized Patrons: XVIII Airborne Corps, Garrison, and Tenant Activities. Services provided include: recruitment & placement, position management, classification, benefits, labor management, employee relations, civilian payroll, and information services.

How Positions are filled: A variety of recruiting sources is used to fill positions at Fort Bragg. Military spouse preference eligibles and family members are a major source of recruitment for managers and supervisors. Competition for jobs at Fort Bragg begins with registration in the Department of Defense Priority Placement Program. Family members are registered for occupational skills and grade levels for which qualified and eligible. While registration in the program does not guarantee placement, it does provide priority consideration. Family members are referred for employment consideration as vacancies occur in occupations for which they are registered.

Job Information: Fort Bragg Civilian Personnel provides counseling and support services for spouses and family members. It also provides registration services for eligible family members.

QUICK REFERENCE NUMBERS

- **Office of the Director** 396 - 6001/2807
- **Incentive Awards** 396 - 3984
- **Systems Administration** 396 - 7485
- **Training Officer** 396 - 7485
- **Labor Relations** 396 - 8905/9138
- **FECA** 396 - 1797
- **Management Advisory Center** 396 - 1402
- **Retirement** 396 - 6412

Job Information Hotlines

- **Non-Appropriated Funds** 396 – 3113/8933
- **Human Resource Center** 396 – 1402

ARMY AND AIR FORCE EXCHANGE SERVICE (AAFES)

Location: Bldg. 2T-2053, Corner of Woodruff & Sturgis Streets

Phone: 436-3535

Hours of Operation: Applications accepted on Monday - Friday
0730-1600

EMPLOYMENT READINESS PROGRAM

<http://www.fortbraggmwr.com/ACS/erp.htm>

Location: Bldg. 1-3571, Wing B, Room 5, Community Center,
Corner of Knox and Randolph Streets

Phone: 396-2390/1425

Hours of Operation Monday – Friday 0830 -1700

Services Provided:

- Monthly orientations to provide information on employment, education and volunteer opportunities on post and the surrounding areas.
- Workshops provided on resume writing, cover letters, job interviewing and career planning.
- Volunteer opportunities for family members.
- Resource center equipped with computers, resume program, internet access, fax and copy machine.
- One-on-one job search assistance and counseling sessions to enhance career interests.

NORTH CAROLINA EMPLOYMENT SECURITY COMMISSION

<http://www.ncesc.com/>

Fort Bragg Office

Location: Bldg. 1-3571, Wing B, Room 5, Community
Center, corner of Knox & Randolph Streets

Phone : 436-0301/1304

Fayetteville Office

Location 414 Ray Avenue, Fayetteville

Phone 486-1010

Services Provided: Employment job search services, unemployment insurance, and labor market information to the State's workers, employers and the public.

ENGLISH AS A SECOND LANGUAGE

Location: Bldg. 2-1278, Soldier Development Center
Corner of Macomb and Armistead Streets

Phone: 436-5238

Services Provided: Classes are offered by FTCC. Books and tuition are provided free.

ENTERTAINMENT ACTIVITIES BRANCH

<http://fortbraggmwr.com/specialevents>

Location: Fort Bragg Fairgrounds, Howell and Watson Street,
Off of Bragg Boulevard, across the street from Stryker
Golf Course, in the COSCOM area.

Phone: 396-3919/6126 **Fax:** 396 - 7224

Hours of Operation: Monday – Friday 0800-1700

Services Provided: The Entertainment Activity Branch provides after duty hours entertainment programs; carnivals; special holiday observances, and events sponsored by the Department of the Army, Community and Family Support Center. Activities are designed to improve the quality of life for Soldiers, family members, and DOD civilians. The Entertainment Activities Branch places special emphasis on customer service and satisfaction during activities conducted. The Entertainment Service Branch staff offers leisure activities for Fort Bragg and the surrounding communities. Events are open to the public. Major annual events include: Fort Bragg Fair, Oktoberfest Internationale, Fourth of July Celebration, U.S. Army Soldier Show, Holiday Tree lighting Ceremony, Concerts, and other Targets of Opportunity events.

EQUAL OPPORTUNITY

<http://www.bragg.army.mil/eo/>

XVIII AIRBORNE CORPS INSTALLATION EO OFFICE

Location: Bldg.: 2-1817, Jackson Street

Phone: 396-2123/3509 **Fax:** 396 – 0360

Hours of Operation: Monday – Friday 0900 - 1700

Services Provided: The mission of the military Equal Opportunity Program is to formulate, direct and sustain a comprehensive effort to ensure fair treatment of all Soldiers and family members based on merit, fitness, capability and potential which supports and enhances readiness. The EO Office provides services for military personnel, family members and civilian employees both on and off post. Individuals

seeking assistance should contact their unit Equal Opportunity Advisor before contacting the Installation Equal Opportunity Office. The Corps Equal Opportunity Office will refer you to the Installation EO Office or your unit EO Advisor. Hours of operations for all EO offices are 0900 - 1700 Monday - Friday.

FINANCE

<http://www.bragg.army.mil/18ssg/126fb/Default.htm>

126th FINANCE BATTALION

Defense Military Pay Office, Fort Bragg, NC 28310

Customer Service Locations and Phone Numbers:

Hours for all 126th Finance Offices are:

Monday, Tuesday, Thursday, & Friday 0900 – 1600

Wednesday 1300 – 1600

BANK CUSTOMER SERVICE

Location: Bldg 4-2145 Reilly Street

Phone: 396-2238/3166

ARDENNES CUSTOMER SERVICE

Location: Bldg. D-2612 Ardennes Street

Phone: 432-6150

RESERVE PAY CUSTOMER SERVICE

Location: Bldg. D-2612 Ardennes Street

Phone: 432-1206

IN/OUT PROCESSING

Location : Soldier Support Center

Phone: 396-3680

TRANSITION CENTER

Location : Soldier Support Center

Phone: 396-3403

82D FINANCE

Location: Gavin Hall, next to 82D Headquarters

Phone: 432 – 3969/0109

FIRE DEPARTMENTS

<http://www.bragg.army.mil/fire/default.htm>

TO REPORT A FIRE OR ANY EMERGENCY, CALL 911.

FIRE STATION # 1

Location: Bldg. 6-9572, Knox and Honeycutt Streets
Phone: 396 -1504/3777(8121 Fire chief) **Fax:** 396 -1111
Hours of Operation: Monday – Friday 0700 -1530

FIRE STATION # 3

Location: Bldg. A -T-3969, Butner Road
Phone: 396 - 4136/5654 **Fax:** 396 -1111

FIRE STATION # 5

Location: Bldg. E-3673, 1309 Canopy Lane
Phone: 432-5850/4120 **Fax:** 396 -1111

FIRE PREVENTION SECTION

Phone: 396-1504/7377

SIMMONS ARMY AIRFIELD CRASH

Location: Bldg. P-4539, Station #2, 1003 Parham Street
Phone: 396-9991/8217

CAMP MACKALL CRASH

Location: Bldg. T-2766, next to Camp Mackall Tower
Station #4 Glider Road
Phone: 396-9014/3210

THE FISHER HOUSE

<http://www.fisherhouse.org/>

Location: 12 Bassett Street
Phone: 432 – 1486 **Fax:** 432 - 3825
Services Provided: The Fisher House is a “home away from home” for families of inpatients at Womack Army Medical Center, the Fayetteville Veterans Affairs Medical Center and other area hospitals. It is designed for families of critically ill patients at Womack and other area hospitals, but is available to accept outpatient visitors on a space available basis. The house is operated with a \$10 per night fee and donations from the community. The fee can be waived. For more information, call the Fisher House at (910) 432-1486.

FOOD STAMP INFO

<http://www.co.cumberland.nc.us/dss/home.htm>

Qualification Screening

Location: Bldg. 1-3571, Community Center, Wing G,
AER, corner of Knox and Randolph Streets
Phone: 396-2507/7289
Hours of Operation: Monday – Friday 0830 -1700
Services Provided: Unofficial screening for qualification.

APPLICATION PROCESS-CUMBERLAND COUNTY

Location: Cumberland County Dept. of Social Services
1225 Ramsey Street, Fayetteville
Phone: 323-1540
Hours of Operation: Monday – Friday 0730-1700

APPLICATION PROCESS-HARNETT COUNTY

Location: 311 Cornelius Harnett Blvd., Lillington
Phone: 893-7510
Hours of Operation: Monday – Friday 0800-1700

FORSCOM FAMILY READINESS ASSISTANT PROGRAM

Location: Bldg. 4-2843, Soldier Support Center, Normandy
Drive, lower level
Phone: 396-7746/9134

The Family Readiness Group Assistant Program (FRGAP) is a link between Soldiers, families, Family Readiness Groups and community resources. Their job is to assist the command in properly and effectively responding to the needs of Soldiers and families. FRG Assistants also provide support to the unit Family Readiness Groups (FRGS) and volunteer leaders. FRG Assistants are assigned to Brigades and have offices within that Brigade. The FRGAP Corps Coordinators are located in the Soldier Support Center. Phone number: 396-7746/9134.

GIFT SHOP

BUY AND BRAGG GIFT SHOP

Location: Bldg. 1-3151, Randolph Street, in front of Throckmorton
Library
Phone: 907-4089
Hours of Operation: Tuesday – Saturday 1000-1300

Service Provided: Sponsored by the Officers' Wives' Club, the gift shop sells consigned handmade arts and crafts. Open to the public.

GOLF COURSES

RYDER GOLF COURSE

<http://www.fortbraggmwr.com/sportsrec/golf/ryder/ryder.htm>

Location: Bldg. 1-5625, Normandy Drive

Phone: 907 – GOLF (4653) **Fax:** 432-8146

Pro Shop Hours of Operation:

0630-1900 7 days/week summer months

0730-1700 typical winter months

Services Provided: Open to all ranks with daily, monthly or annual memberships available. Golf lessons are available by appointment only. Clubhouse and fully stocked pro shop with latest in golf merchandise and putting and chipping greens.

STRYKER GOLF COURSE

<http://www.fortbraggmwr.com/sportsrec/golf/stryker/stryker.htm>

Phone: 396 -3980 **Fax:** 396 - 4058

Location: Bldg.K-1219, Bragg Boulevard across from Fairgrounds, between Knox and Gruber Roads

Pro Shop Hours of Operation:

0730 – 1700 7 days/week (winter)

0630 - 1900 7 days/week (summer)

Services Provided: An 18-hole course, driving range, putting and chipping greens, clubhouse with pro shop, locker rooms, and snack bar. Golf lessons and clinics available by appointment. Professional fitting for golf clubs – PGA pro on staff.

HEDRICK STADIUM

Location: Corner of Long & Reilly Streets

Phone: 396 -2231 **Fax:** 396 -1216

Events: Special events such like outdoor concerts, sporting events, and other activities. The stadium may be reserved for unit activities.

HOUSING

www.braggpicerne.com

Picerne Military Housing Relocation Office

Location: Bldg. D-3705, Hardy Hall, Darby Loop, off Bastogne Drive

Phone: 910-495-0878

Hours of Operation: Monday – Friday 0900-1630

*****The Picerne Military Housing Relocation Office is the first step for new families arriving at Bragg. Please visit this Office to apply for family housing. *****

Services Provided: Service Members assigned for duty that have dependents and desire on-post family housing should contact the Picerne Military Housing Relocation Office to speak with a Relocation Specialist for housing eligibility confirmation and placement on the appropriate wait list.

Required Documents:

Existing Service Members (at Bragg more than 30 days): Orders to Bragg and DD93.

If you are a **NEW** accession to the Army and Bragg is your first duty station, you will need:

If married when entered service:

- MEPS (located in 201 File)
- Basic Orders
- AIT Orders
- Orders to Bragg duty station
- DD93 (record of emergency data)
- DA31 (leave form)

If married after entering service:

- Orders to Bragg **OR** signing you into your unit
- DD93
- Marriage certificate
- DA31 (if leave was taken)

Restricted Tour Returnee:

- Orders **to** and **from** restricted tour
- DD93
- DA31 (if leave was taken)

Non-Restricted Tour:

- Orders to Bragg **OR** signing you into your unit
- DD93
- DA31 (if leave was taken)

Service Members with stepchildren from previous marriage:

- Must have court documentation awarding full custody of the child

Waitlist Change:

- **Due to Promotion:** Promotion Orders

Due to change in family composition: Updated DD93
NOTE: Marriage and Birth Certificates CAN be used if DD93 is not accessible. If **pregnant** must have pregnancy certificate from physician.

OFF-POST HOUSING/HOUSING REFERRAL OFFICE

NOTE: THIS OFFICE IS NOT PART OF PICERNE

Location: Bldg. D-3705, Hardy Hall
Darby Loop, off Bastogne Drive
Phone: 396-2626/6004 **Fax:** 396-7705
Hours of Operation: Monday – Friday 0900-1630
Closed for lunch 1130-1200

Services Provided: All personnel, married or single, must report to the Housing Referral Office prior to entering into a rental, lease, or purchase agreement for any housing off-post. Assistance in the form of rental listings, information on North Carolina rental law, maps, landlord/tenant responsibilities and off limit establishments is available and will be provided during housing in briefing at Hardy Hall. **All personnel in ranks Private to Sergeant are required to have a unit representative inspect their prospective off-post rental unit for adequacy prior to their entering into any lease agreement as prescribed by Fort Bragg Memorandum of Instruction number 9-97, Off Post Housing Rental Procedures date, 8 Sep 97.**

UNACCOMPANIED PERMANENT PARTY HOUSING

Location: Bldg. D-3705, Hardy Hall, Darby Loop, off Bastogne Drive
Phone: 396-3745/4702
Hours of Operation: Monday – Friday 0900-1600
Closed for lunch 1130-1200

Services Provided: On-post housing for unaccompanied senior enlisted or officers (Sergeant First Class (SFC) and above) is not available on Fort Bragg. Unaccompanied Soldiers in ranks SFC and above must establish their permanent residence in the private sector. A Statement of Non-Availability is not required for SFC and above. Basic Allowance for Housing (BAH) at without dependent rate will be initiated during in processing. Assistance in locating an off-post residence is available at the housing office located in Hardy Hall. All unaccompanied Staff Sergeants (SSG) and below are required to reside in single Soldier housing on-post. A Soldier in the rank of SSG and below must obtain a Statement of Non-Availability (SNA) prior to renting

or purchasing a residence off-post. Request for SNA will be routed through Chain of Command to Brigade level prior to submission to the housing office.

UTILITIES: Rates vary between \$100 - \$200 per month depending on the type of heat and air-conditioning.

ELECTRIC DEPOSIT ranges between \$100.00 - \$300.00

- **GAS DEPOSIT** is approximately \$125.00
- **OIL DEPOSIT** is usually not required because most companies operate on a cash basis.
- **TELEPHONE DEPOSIT** is according to the application that is filled out approximately \$100.00
- **WATER DEPOSIT** ranges from \$15.00-100.00. There are a number of private water companies operating in the area.
- **CABLE** - normally no deposit, payment in advance for service

NOTE: The Utility Deposit Waiver Program is a combined effort of the Fort Bragg Command, the Housing Office and Fort Bragg Federal Credit Union to help Soldiers waive utility deposits by having the deposits guaranteed by the Credit Union.

ELIGIBLE PATRONS: You must be active duty military at Fort Bragg and a member of the Fort Bragg Federal Credit Union. Membership must be maintained while you are participating in the Utility Waiver Program. You must sign up with the Utility Point of Contact (UPOC). Electric companies participating in the program are: PWC, Lumbee River, South River, Progress Energy, and Central EMC. Once you are enrolled in the program, you must pay your utility bill in a timely manner or you may be terminated from the program and may have to pay the normal deposit to re-establish your service as required by the utility company.

ID CARD FACILITIES

http://www.bragg.army.mil/18ssg/BaseOPs/ID%20Card/identification_card_facility.htm

MAIN ID CARD FACILITY

Location: Bldg. 4-2843 (old Womack Hospital), Soldier Support Center, Normandy Drive

Phone: 396-9339 **Fax:** 396-4584

Hours of Operation: Monday, Tuesday, 0900-1700
Wednesday & Friday
Thursday 0900-1900

Services Provided: ID cards for Soldiers assigned to corps, garrison, tenant units, retired, reserve Soldiers and family members residing in the Fort Bragg area, and family members of active duty Soldiers in the Fort Bragg area not assigned to the installation.

82nd ABN. ID CARD FACILITY

Location: Bldg. C-7471, Gavin Hall

Phone: 432 – 4182

Hours of Operation: Monday – Friday 0815 - 1615

Closed on all Federal and Training Holidays.

Services Provided: ID cards for Soldiers assigned to 82nd and their family members residing in the Fort Bragg area.

NOTE: All active duty and retired military should use their respective ID card issuing facility to ensure that the Defense Enrollment Eligibility Reporting System is properly updated to list family members authorized military benefits.

IMMIGRATION & CITIZENSHIP INFORMATION

ACS RELOCATION READINESS PROGRAM

Location: Bldg. 1-3571, Wing A, Community Center, corner of Knox and Randolph Streets

Phone: 396-8682/8683

Hours of Operation: Monday – Friday 0800 – 1700

Services Provided: Provides information and workshops on immigration, obtaining citizenship or legal residency.

XVIII AIRBORNE CORPS LEGAL ASSISTANCE OFFICE

Location: Bldg. 2-1133, Macomb and Armistead Streets

Phone: 396-2511/6113

Hours of Operation: Monday, Tuesday, Friday 0900 - 1200
1300 - 1600

Services Provided: Provides assistance with forms, and answers immigration questions. Walk-ins are seen Monday, Tuesday and Fridays on first come, first serve basis.

THE IMMIGRATION AND NATURALIZATION SERVICE

<http://www.ins.usdoj.gov/graphics/>

Toll free phone line to request forms **1-800-870-3676**, this is an automated system and you will not talk with an INS staff person. To talk with an INS staff person about the status of your application, or with questions about requirements, forms, etc. that cannot be answered through the automated system, call **1-800-375-5283**. You **MUST** have your alien registration number available when calling this number. If you have access to a computer and any on-line service, you can access the

INS and obtain information on all of its services to include forms, answers to frequently asked questions, etc.

INFORMATION SERVICES

INFORMATION AND REFERRAL (ACS)

<http://www.fortbraggmwr.com/ACS/inforeferral.htm>

Location: Bldg. 1-3571, Wing A, Community Center, corner of Knox & Randolph Streets

Phone: 396-8682/8683

Hours of Operation: Monday – Friday 0800-1700

Services Provided: Information, Referral and Follow-up provides information regarding military and civilian community resources. Provides a solution to the difficulties of negotiating the complex maze of community services.

ACCESS

<http://www.cumberland.lib.nc.us/>

Location: Cumberland County Library
300 Maiden Lane, Fayetteville, NC 28301

Phone: 483-7727 **Fax:** 486-6661

Hours of Operation: Monday – Thursday 0900-2100
Friday 0900-1800
Sunday 1400-1800

Services Provided: ACCESS is a telephone and walk-in reference and information and referral service administered by the Cumberland County Public Library and Information Center. ACCESS can provide answers to questions about employment, financial aid, education, legal services, health services, recreational and cultural opportunities, consumer problems, volunteer opportunities, and general information. Librarians assist patrons in using the computerized catalog and materials from the reference library and circulating collections.

INSPECTOR GENERAL (IG)

XVIII AIRBORNE CORPS IG

Location: Bldg. 1-2732, Corner of Randolph & Armistead Streets

Phone: 396-5106/5117

Hours of Operation: Monday – Friday 0900 -1630

1ST COSCOM IG

Location: Bldg. MT-2651, Lane & Quartermaster Street

Phone: 396-8907/2788

Hours of Operation: Monday – Friday 0900-1630

82D AIRBORNE DIVISION IG

Location: Bldg. C-7137, Ardennes & Gela Streets

Phone: 432-3909/2246/4705

Hours of Operation: Monday – Friday 0900-1700

USASOC IG

Location: Bldg. D-2609, Ardennes St.

Phone: 432-4151/6722/4402

Hours of Operation: Monday – Friday 0730-1700

1ST ROTC IG

Location: Bldg. 2-5935, Butner and Armistead St.

Phone: 396-8874/6927

Hours of Operation: Monday – Friday 0800-1730

WOMACK ARMY MEDICAL CENTER IG

Location: Womack Army Medical Center, Room IP-8

Phone: 432-4884/4840

Hours of Operation: Monday – Friday 0730-1630

Services Provided: The Inspector General (IG) assists military personnel, their dependents, and civilians to resolve problems that cannot be solved by the chain-of-command, or other agencies. Individuals seeking assistance should contact the IG serving his/her unit of assignment before contacting the XVIII Airborne Corps IG. All offices operate on a walk-in basis and can accept assistance requests on the telephone.

JUMP INFORMATION

[http://www.bragg.army.mil/pao/18th airborne corps jump schedul.htm](http://www.bragg.army.mil/pao/18th_airborne_corps_jump_schedul.htm)

Phone: 396-MEMO (6366)

Service Provided: A 24-hour telephone information service that reports the current jump schedule.

LAUNDRY/DRYCLEANERS

PX MINI MALL

Location: Bldg. 4-2070, Reilly Road

Phone: 497-0305

Hours of Operation: Monday – Friday 0900-1800
Saturday 0900-1600

Sunday

Closed

AIRBORNE PX

Location: Bldg C-5939, Ardennes
Phone: 497-1514
Hours of Operation: Monday – Friday 1000-1900
Saturday 1000-1500
Sunday Closed

POPE AFB

Location: Bldg. 835, Academy St
Phone: 436-4166 **Fax:** 864-7066
Hours of Operation: Monday – Friday 1000-1800
Saturday 1000-1400
Sunday Closed

QUARTERMASTER LAUNDRY

Location: Bldg. 2T-5713, Butner & Jackson St.
Phone: 396-2208/2224
Hours of Operation: Monday – Friday 0730-1600
(Linen Exchange)
Monday – Friday 0700-1800
(Cash Bundle/Cooks' Whites)
Weekends & Holidays Closed

LEADER DEVELOPMENT CENTER (LDC)

<https://airborne.bragg.army.mil/ldc/>

Location: Bldg. 2T-2020, Woodruff Street
Phone: 396-2534 **Fax:** 396-7719
Hours of Operation 0730-1600 Mon-Fri

Services Provided: The mission of the Leader Development Center is to be a driving force for change and continuous improvement in support of the Army's continuing readiness posture. The Leader Development Center will provide for our customers the highest quality training and education solutions in developing a world class work force. Formal training, resource materials, and correspondence courses are available.

LEGAL ASSISTANCE (STAFF JUDGE ADVOCATE)

<http://www.bragg.army.mil/SJA/default.htm>

XVIII AIRBORNE CORPS

Location: Bldg. 2-1133, Macomb and Armistead

Phone: 396-2511/6113

Hours of Operation: Monday, Tuesday, Friday 0900 -1630
Wednesday 1300 -1630
Thursday 0730 -1130

Services Provided: Advice and assistance on legal problems including domestic relations, non-support, consumer protection, immigration, and taxes. Provides assistants in the preparation of documents such as powers of attorney, and wills. It is recommended that you bring all leases, agreements, contracts, etc. to the Legal Assistance Office for review BEFORE you sign.

IMPORTANT DOCUMENTS AND INFORMATION FOR SPOUSES

It is very important for you, as a military spouse, to have in your possession certain documents. If you are required to take full responsibility for the family for any reason, you will be able to do so with no problems. Your sponsor should have most of this information. **SIT DOWN WITH HIM OR HER AND GATHER THIS INFORMATION AND THESE DOCUMENTS. THE HOUR YOU SPEND GOING OVER THIS WILL SAVE YOU TIME LATER ON. KEEP THE FOLLOWING DOCUMENTS IN A SPECIAL CONTAINER THAT YOU CAN DEFINITELY FIND IMMEDIATELY!!!!**

1. Marriage Certificate.
2. Birth Certificate of all family members.
3. Shot Records (up-to-date), of all family members, including pets.
4. Citizenship papers, if any.
5. Adoption papers, if any.
6. Passports, if any.
7. Armed Forces Identification Cards of **ALL** family members (10 years of age or older).
8. Your sponsor's Social Security number.
9. All Government and Civilian Life Insurance policies - or a list of companies, policy numbers, types of insurance, local and out-of-town addresses - **INCLUDE EACH COMPANY'S TELEPHONE NUMBER WHEN POSSIBLE.**
- 10. Last LES (Leave and Earnings Statement).**
- 11. POWER OF ATTORNEY.** Keep several copies. You may need a copy for the Transportation Office, licensing agency, or landlord. There are some things you cannot accomplish in the absence of the military sponsor, i.e. selling a car or registering it; signing a deed for your spouse; and arranging for quarters or transportation through the military. A signed power of attorney is a powerful document. It can be easily abused. Get one if

- Arrive at least 10 minutes early for administrative in-processing.
- Call at least one day in advance to cancel appointments.

LIBRARY (JOHN L. THROCKMORTON)

<http://bragg.army.mil/library>

Location: Bldg.1-3346, Randolph St.

Phone: 396-BOOK/1691/3523

Fax: 907-2274

Hours of Operation: Monday – Thursday 1100-2100

Friday – Sunday 1300-1700

CLOSED HOLIDAYS

Services Provided:

- Pre-School Story Hour
- Reference Information
- Interlibrary Loans
- Tours/Orientations/Special Activities
- Photocopying
- Typewriters
- Microform reader printers
- INTERNET accessibility

Other Information: Books, audiocassettes, compact discs, books on tape, and videocassettes are available for loan. The library has an extensive collection of microforms, periodicals, newspapers, and CD-ROM indexes. We provide research/reference assistance and tours/orientations upon request.

LODGING/BILLETING

<http://www.fortbraggmwr.com/lodging/lodgingdirectory.htm>

AIRBORNE INN

Location: Bldg. D-3601, Moon Hall, Darby Loop, off of Bastogne Drive

Phone: 396-7700

Fax: 396-3033

The following are all part of the Airborne Inn and you must call the above phone number for reservations.

DELMONT HOUSE

Location: Bastogne Drive, across from the Fort Bragg Federal Credit Union

LEAL HOUSE

Location: Reilly Street behind the Main NCO Club

NORMANDY HOUSE

Location: Corner of Totten and Armistead Streets, opposite the Officers' Club

HARDY HALL

Location: Darby Loop off Bastogne Drive, between Reilly & Zabitosky Road

FORRESTAL HALL

Location: Corner of Hamilton and Scott Streets

Phone: 396-7700 ext. 1771

Services Provided: Guest facilities for military personnel, their family members and guests. All ranks/grades can stay in any of the guesthouses. Pets are not allowed. Advance reservations are permitted by all ranks on leave or official duty.

MARKETING

<http://www.fortbraggmwr.com/sponsadv/sponsadv.htm#advertising>

Location: Reilly Road directly behind the DMWR Building, across from the Main NCO Club

Phone: 396-1024/2906 **Fax:** 396-6339

Hours of Operation: Monday – Friday 0800-1700

Services Provided: The Marketing Services Branch has the overall responsibility for the coordination and integration of all CAS-wide marketing efforts. The *Marketing* Services Branch provides research based support to operation managers that result in the delivery of customer desired programs and services, while supporting leadership with information essential in formulating strategic plans. The Marketing Services Branch oversees the Commercial Sponsorship and Commercial Advertising Programs while providing market studies, graphic arts support, and media relations.

MILITARY ONE SOURCE

www.militaryonesource.com

(User ID: military Password: onesource)

Military One Source offers advice, support, practical solutions, and online resources. Whether you're preparing for a new baby or preparing for retirement, getting organized or getting out of debt—no matter who you are – **Military One Source** is for you. No questions too small, no issue is too big. The service is pre-paid and confidential. And because you never know when you'll need us, we're here 24 hours a day, 7 days a week. Phones are answered live by qualified staff. Low vision accessible. Simultaneous translation of 150+ languages.

Phone: 1-800-342-9647 (Inside United States)
1-800-3429-6477 (outside United States)
Use appropriate access codes
1-(484) 530-5908 **collect** from outside the US
1-800-346-9188 TTY/TDD
1-877-888-0727 En espanol, llame al

MILITARY POLICE

<http://www.bragg.army.mil/PSBC-PM/default.htm>

MILITARY MP DESK

Location: Bldg. AT-3275, Butner Rd MP Station,

Phone: 396-0391/0392 **Fax:** 396-4414

Services Provided The Military Police (MPs) provide law enforcement support to XVIII Airborne Corps and Fort Bragg.

EMERGENCY NUMBERS

MP Emergency **911**

Report A Crime (No Questions) **911**

From commercial telephone:

MP Emergency **911**

For families living off post:

Cumberland County Sheriff: 323-1500 (non-emergency)

Emergency (County): **Dial 911**

Fayetteville Police Department: 433-1529 (non-emergency)

Emergency: **Dial 911**

CRIME PREVENTION OFFICE

Location: Bldg. 3275 Butner Rd.

Phone: 396-6569/4716

Hours of Operation:

Monday, Tuesday, Thursday & Friday

0900 -1700

Wednesday 1300 -1700

Services Provided: The Fort Bragg Crime Prevention mission is to help you avoid becoming a victim of crime. In addition to offering a wide variety of suggestions to help you better secure your home and valuables, we offer do-it-yourself instructions on the installation of better locking devices on windows and doors and other methods of reinforcing your locks as a first-line defense against burglary. The Crime Prevention Office also assists communities in setting up Community Watch programs, which are a proven method of preventing burglary and vandalism. Classes and instruction are available for groups of concerned individuals. The classes offered are designed to teach protection methods against rape, burglary, and child molestation. Pamphlets, handouts, housing crime prevention surveys, and classes are available upon request.

MILITARY POLICE INVESTIGATIONS SECTION**Location:** Bldg. 3275, Butner Rd.**Phone:** 396 - 6608/5617/7589**Fax:** 396 - 4414**Hours of Operation:** Monday – Friday 0900-1700**Fingerprinting:** Monday, Tuesday, Thursday, & Friday
1130 -1300

MPI Section conducts investigations of offenses which are outlined in Chapter 3, AR 190-30, and all offenses directed by the provost marshal or NCOIC of the MPI section (i.e. assaults, domestics, larceny of private property; larceny of government property, including shoplifting; worthless checks; child abuse/neglect. The MPI section also does fingerprints for secret clearances. An MPI investigator is assigned to the Albritton Jr. High school as SRO, and MPI handles matters concerning juvenile offenders. Conduct protective service missions and undercover investigations when necessary.

POLICE SERVICES**Location:** Bldg. 3275, Butner Road**Phone :** 396-4931/9363**Fax:** 396-4414**Hours of Operation:**

Monday, Tuesday, Thursday, Friday 0830-1600

Wednesday closed

Services Provided: Military police reports needed to file a claim or for

insurance purposes can be obtained from the customer services window. Routinely, reports take seven to ten working days to complete following any incident. Military ID Card, military or civilian driver's licenses are needed to obtain a military police report. Reports will only be released to individuals listed as victims, witnesses, or complainants.

Police Services also the point of contact should you lose your on-post-driving privileges. All questions or requests for reinstatement of driving privileges, requests for limited driving privileges are appealed through Police Services.

Traffic Concerns/Complaints: 396-3820

TRAFFIC TICKETS

Location: Bldg AT-3275, Butner Road, Room 34

Phone: 396-9132 **Fax:** 396-4414

Hours of Operation: Monday – Friday 0800-1630

Services Provided: Personnel can contact this section to obtain answers to questions about tickets received on post, and obtain duplicates of lost tickets. Questions about court dates should be directed to Federal Litigation, 396-1221.

ACCESS CONTROL SECTION

<http://www.bragg.army.mil/PSBCPM/Information/PostAccess.htm>

Location: Bldg AT-3275, Butner Road, Room 37

Phone: 396-1272 **Fax:** 396-4414

Hours of Operation: Monday – Friday 0800-1700

Services provided: The PMO ACP Office coordinates vehicular and pedestrian access to Fort Bragg via manned ACPs. The following ACPs are open 24/7 to all vehicles with or without decals or temporary passes: Knox Street, All American at Zabitosky, Long Street, Randolph Street, and Yadkin Road. Access to Simmons AAF is also available 24/7 to all vehicles. Trucks larger than pickup truck or full size passenger vans are limited to Knox Street and Long Streets. Contact this office for information on Access control.

DRUG ABUSE RESISTANCE EDUCATION (D.A.R.E.)

Location: Irwin Middle School, Knox Street

Phone: 436-5252

Hours of Operation: Monday – Friday 0800-1500

Services Provided: D.A.R.E. is an MP-led series of classroom lessons that teach children from 1st through 6th grade how to resist peer pressure and live productive drug and violence free lives. A 17-week D.A.R.E. course is provided to all fifth grader students who

attend Fort Bragg Schools to educate them about the dangers of drugs and violence, and a one-week refresher course is provided to sixth graders. An on duty MP is on the school grounds at Irwin Middle School during schools hours and at after hours functions to conduct training.

MORALE, WELFARE AND RECREATION (MWR)

<http://www.fortbraggmwr.com/>

Services Provided: In addition to the regular programs, activities, and services offered, Morale, Welfare, and Recreation (MWR) sponsors a wide variety of special activities and events, including sports tournaments, concerts, the Fort Bragg Fair, the Oktoberfest International, and much more. MWR sponsors a variety of events each February in honor of American Music Month; National Library Week activities each April; and the various facilities and programs offer a variety of holiday and seasonal events. The MWR programs and activities are listed in alphabetical order in this book.

MOVIE THEATERS

Call 436-5323 for movie information

YORK

Location: Bldg. C-7950, Ardennes Street

Movie Time: 1930 Open Friday, Saturday, & Sunday **only**

POPE AFB

Location: Bldg. 372

Movie Time: 1900 Open Wednesday, Friday, Saturday, & Sunday
Closed Monday, Tuesday, & Thursday

MUSEUMS

<http://www.asomf.org/>

AIRBORNE & SPECIAL OPERATIONS MUSEUM

Location: 100 Bragg Boulevard, downtown Fayetteville

Phone: 483-3003 **Fax:** 485-2024

Hours of Operation: Tuesday – Saturday 1000 – 1700

Sunday 1200 – 1700

Closed Mondays; open Federal Holidays

Services Provided: Visit the only place that presents the comprehensive history of U.S. Army airborne and special operations

forces. Explore the sacrifices, courage, devotion to duty, and exploits of those who jump into battle. Travel through time with unique artifact displays, life-size dioramas and exciting audio-visual displays. Come face-to-face with reality with the aid of the motion simulator and large screen theater. Experience this stunning addition to the Army Museum System, designed and constructed specifically to tell this magnificent story.

Admission: Free, with donations graciously accepted. (The Motion Simulator and large screen Theater are \$4.00 each or \$7.00 for both).

Gift Shop: An extensive inventory of unique, military-related jewelry, shirts, caps, prints, statues, mugs, books, posters, videos and CDs, models, toys and much more is available.

82D AIRBORNE DIVISION WAR MEMORIAL MUSEUM

<http://www.bragg.army.mil/18abn/museums.htm>

Location: Bldg. C-6841, Ardennes St. at the Gela Street intersection

Phone: 432-3443/5307 **Gift Shop –** 436-1735 **Fax:** 436-1642

Hours of Operation: Tuesday - Saturday 1000 -1630

Sunday Closed

Closed Mondays, except if it falls on a Federal Holiday Mondays and then it will be open regular hours. **Admission:** Free, with donations graciously excepted. **Gift Shop:** An extensive inventory of unique, military-related jewelry, shirts, caps, prints, statues, mugs, books, posters, videos and CDs, models, toys and much more is available.

Services Provided: From World War I to the present, the museum brings the battle-proven history of the "All American" Division to life. Audiovisual programs are presented daily. The museum features a gift shop and an aircraft park.

JOHN F. KENNEDY (JFK) SPECIAL WARFARE MUSEUM

<http://www.bragg.army.mil/18abn/museums.htm>

Location: Bldg. D-2502, Ardennes & Marion St

Phone: 432-4272/1533

Hours of Operation: Tuesday – Sunday 1100-1600

Closed Monday, Except Labor Day, Veteran's Day, Memorial Day, and Independence Day.

Gift Shop Hours: Tuesday – Sunday 1100-1600

Gift Shop Phone: 436-2366 or 436-7717 (Annex).

Services Provided: The facility illustrates the history of special operation units in the U.S. Army and serves as the branch museum for the U.S. Army Special Forces. Exhibits are also located in the JFK Hall

in the Hall of Heroes. This area honors those men who received the Medal of Honor in Vietnam and Somalia. The Col. Arthur D. "Ball" Simons Statue adjacent to the museum honors the man responsible for leading the Son Tay Raid into North Vietnam in 1970. The building the JFK museum occupies is also memorialized for this illustrious hero of Special Forces.

MUSEUM OF THE CAPE FEAR

http://www.downtownfayetteville.com/st_capefear.htm

A regional branch of the N.C. Museum of History

Location: 801 Arsenal, Corner of Arsenal & Bradford Ave.

Phone: 486-1330 **Fax:** 486-1585

Hours of Operation: Tuesday – Saturday 1000-1700

Sunday 1300-1700

Services Provided: **The Museum of the Cape Fear Historical Complex**, comprised of the Museum, the 1897 Poe House and the Arsenal, recounts the social, economic and political history of southern North Carolina. Visitors can explore the many exhibits, artifacts and programs at the complex. A great place for children and adults, the Museum Shop offers unique gift items and a large selection of historical publications. **Admission is free.**

FASINATE-U CHILDREN'S MUSEUM

<http://www.fascinate-u.com/>

Location: 116 Green Street, Fayetteville, NC 28301

Phone: 433-1573

Hours of Operation: Tuesday, Thursday, & Friday 0900 – 1700

Wednesday 0900 – 1900

Saturday 1000 – 1700

Sunday 1200 - 1700

Monday closed

Service Provided: Hands – on museum designed for children to explore their world the way they learn best – through creative role – playing, manipulation and interaction with each other and objects around them. Birthday party and group rates available. (Admission)

NATIONAL MILITARY FAMILY ASSOCIATION (NMFA)

<http://www.nmfa.org/>

Location : 2500 N. Van Dorn St., Suite 102
Alexandria, VA 22302-1601

Phone: (703) 931-6632

Local NMFA Representatives may be contacted through NMFA Headquarters.

Mission: To serve the families of the seven Uniformed Services through education, information and advocacy. The National Military Family Association is a volunteer, non-profit organization dedicated to identifying and resolving issues of concern to military families. Headquartered in Alexandria, Virginia, the organization serves as the voice for uniformed service family members by educating legislators and policy-making senior officials about the issues of greatest concern. NMFA keeps military family members informed about issues that affect their lives and about the work of NMFA on their behalf. Key issues are determined by direct communication with our members' field representatives located at military installations worldwide. Membership is open to anyone concerned about military families.

Services Provided: Information to military families within the community about current legislation, policies affecting families, rights, benefits, and services available to them. NMFA staff members work closely with commanders, installation agencies, and offices within the Department of Defense to identify, research, and solve local and service wide issues affecting quality of life for families of the uniformed services. Works with other military associations to increase visibility of issues important to service members' families and to enhance the Association's education and advocacy mission.

Meet with and make presentations to a variety of Armed Forces groups located at installations in the Washington, D.C. area, and by special request to groups throughout the country. Furnish speakers for all types of local presentations including coffees, information tables at special events, briefings, and keynote addresses. Attend, by invitation on a regular basis, various advisory groups, including cabinet meetings at Department of Defense Education Activity headquarters as the only participant representing military family members.

NEWSPAPERS

PARAGLIDE

<http://www.paraglideonline.net>

Location:

Phones: 396-6817/6991

Fax: 396-9629

Advertising Office: 484-5433

Circulation Office: 323-0701

Services Provided: The **Paraglide**, weekly newspaper, published for military and civilian personnel at Fort Bragg. The paper is distributed free to all post quarters and selected on and off post locations on Thursday afternoons or Friday mornings for subscribers. For coverage of an event fax or email the request at least two weeks prior to the event date.

FAYETTEVILLE OBSERVER

<http://www.fayettevillenc.com/>

Location: 458 Whitfield Street, Fayetteville, NC 28302

Phone: 323 – 4848

Services Provided: Daily newspaper

(FORT BRAGG AREA) OFFICERS SPOUSES CLUB (FBAOSC)

Mailing Address: PO Box 70292

Fort Bragg, NC 28307

Call the Officers Club (910)907-2582/1945 for current meeting times and places.

Authorized Patrons: Private organization for officers' spouses, female officers on active duty at Fort Bragg, and civilians GS-7 and above assigned to Fort Bragg who are or whose spouses are eligible to be members of the FBAOSC.

Service Provided: The FBAOWC provides welfare, as well as opportunities for social, cultural and creative pursuits, while supporting worthwhile service and community projects. We are known for our scholarship program, which provides high school and continuing education students with funds to further their education. These funds are earned through fund-raising projects and/or obtained through donations from private businesses. The FBAOSC season runs from September through May. The monthly membership programs are usually conducted at the Fort Bragg Area Officers' Club. Two major fund-raisers are also held, beginning with the Yule Mart Craft Fair in November, followed by a second held in the spring.

PARACHUTE ACTIVITY

FORT BRAGG SPORTS PARACHUTE ACTIVITY

<http://www.bragg.army.mil/mwr/>

Location: Bldg. 2-2414, Woodruff Street
Phone: 907-2369 **Fax:** 907-2386
Hours of Operation: Monday & Thursday 0900 - 2000
Tuesday - Wednesday Closed
Friday 0900 -1800

Services Provided: Open to active military, retired military, family members, Reservists (active duty), National Guard, DOD Civilians, Government Contractors and their family members. This club offers Instructor Assited Deployment (IAD), Accelerated Free-Fall (AFF), one-jump specials, tandem jumps, and demonstration jumps. Equipment rental is available.

PASSPORT INFO

FORT BRAGG PASSPORT OFFICE

<http://www.bragg.army.mil/TO/cto.htm>

Location: Bldg. 8T-1703, Knox and Randolph Streets
Phone: 396-5605/7105 **Fax:** 907-3148
Hours of Operation: Monday – Friday 0800-1600
Services Provided: The Installation Transportation Office Overseas Family Travel Sub-Unit is responsible for processing all official passport requests. Information on the documents necessary to support an official passport request may be obtained from this office.

PASSPORT OFFICE

<http://iafdb.travel.state.gov/DetailsForm.aspx?AFID=6544&vs=204>

Location: 301 Green Street (Inside Main Post Office)
Fayetteville, NC 28302

Phone: 486- 2372

Hours of Operation: Monday – Friday 0900 - 1500
Closed for lunch 1300 - 1400

Services Provided: To obtain a tourist passport for the first time, you need to go in person to one of 6,000 passport acceptance facilities located throughout the United States with two photographs of yourself, proof of U.S. citizenship, and a valid form of photo identification such as a driver's license. For more information or to download application visit the website above.

PHARMACY

<http://www.wamc.amedd.army.mil/pharm1/index.htm>

MAIN PHARMACY

Location: Bldg. 4-2817, Reilly Road
Phone: 907-7427
Hours of Operation: Monday – Friday 0800 – 2000
Saturday – Sunday 0800 – 1600
Federal & Training Holidays 0800 – 1600

PX SATELLITE

Location: North Post Exchange (inside mall area)
Phone: 396-4998
Hours of Operation: Monday, Tuesday, Thursday & Friday
0830 – 1700 closed for lunch 1215-1300
Wednesday 0900-1700

REFILL DISTRIBUTION CENTER

Location: Bldg. 4-2132, Normandy Drive
Phone: 907- 6113
Hours of Operation: Monday – Friday 0900 - 1800
Saturday 0800 – 1600
Sunday closed
Federal Holidays closed

PHYSICAL FITNESS CENTERS

<http://www.fortbraggmwr.com/sportsrec/fitnesscenters/fitnesscenters.htm>

BLACKJACK PHYSICAL FITNESS CENTER

Location: Building M-4226, Blackjack & Goldberg Streets
Phone: 432 -7922
Hours of Operation: Monday – Friday 0500 - 2100
Weekends & holidays 0800-1500

CALLAHAN ATHLETIC CENTER (BOXING ARENA)

Location: Bldg. 2T-1705, Reilly Road between Macomb and Woodruff Streets
Phone: 396 - 3037 **Fax:** 396 - 6058
Hours of Operation: Monday – Friday 0500 - 2100
Weekends & holidays 0700 -1800
Services Provided A training facility complete with punching bags, sauna, and weight room.

DAHL PHYSICAL FITNESS CENTER

Location: Building M-T-4161, Logistics Avenue
Phone: 396-6226 **FAX:** 396-5353
Hours of Operation: Monday – Friday 0600 -2100
Weekends & holidays 0800 -1500

FREDERICK PHYSICAL FITNESS CENTER

Location: Building H-4630, Gruber & Essayons
Phone: 432-7949
Hours of Operation: Monday – Friday 0600 - 2100
Weekends & holidays 0800 – 1600

FUNK PHYSICAL FITNESS CENTER

Location: Building C-2015, Gruber & Longstreet
Phone: 432 – 8772 **FAX:** 396 - 1712
Hours of Operation: Monday – Friday 0600 - 2100
Weekends & holidays 1100 -1800

HOSKING PHYSICAL FITNESS CENTER

Location: Building D-3856, corner of Ardennes & Campobello
Phone: 432-6489
Hours of Operation: Monday – Friday 0600 - 2100
Weekends & Holidays 1100 - 1800

IRON MIKE PHYSICAL FITNESS CENTER

Location: Building H-5718, Kedenburg
Phone: 432-5679
Hours of Operation: Monday – Friday 0600 -2100
Weekends & holidays 1100 -1830

LEE PHYSICAL FITNESS CENTER

Location: Bldg 3-1602, Reilly Street
Phone: 396 -2231
Hours of Operation: Monday – Friday 0600 -2100
Weekends & holidays 1100 -1800

RITZ-EPPS PHYSICAL FITNESS CENTER

Location: Building C-7215, All American Way
Phone: 432-1030
Hours of Operation: Monday – Friday 0500 -2100
Weekends & holidays 0930 -1700

POPE AFB FITNESS CENTER

Location: 763 Armistead Street, Pope AFB
Phone: 394 – 2671
Hours of Operation: Monday – Friday 0500 – 2300
Saturday – Sunday 0800 – 1900

TUCKER PHYSICAL FITNESS CENTER

Location: Bldg. C-5838, Tuligue Way & Bastogne
Phone: 432-3573
Hours of Operation: Monday – Friday 0500 - 2100
Weekends & holidays 0700 -1500

PICERNE MILITARY HOUSING

www.braggpicerne.com

Location: Picerne Military Housing Main Office
Bldg. 4-2101 Longstreet Road (across from Sports USA)
Phone: 910-764-4500 Fax: 910-497-4218
Hours of Operation: Monday – Friday 0830-1700
Services Provided: Welcome to Fort Bragg! By relocating to Fort Bragg, you have a unique opportunity to reside in one of the Army's privatized military housing programs under Picerne Military Housing. In August of 2003, the military family housing at Fort Bragg became privatized under the Army's Residential Communities Initiatives (RCI) program. This program permits military families to experience the same quality homes, amenities and services offered by most civilian housing communities without incurring the additional cost.

Picerne Military Housing Neighborhood Offices

Contact Information for each Neighborhood Office:

Ardennes/Bataan/Bastogne Gables

Location: 23 Pohl Place
Phone: 910-436-6054
Email: Ardennes@picernerri.com
Baatan@picernerri.com
Bastognegables@picernerri.com

Biazza Ridge

Location: 101 Graham Place
Phone: 910-487-0244
Email: Biazzaridge@picernerri.com

Casablanca/Anzio Acres

Location: 212 Searight Drive
Phone: 910-495-0120
Email: Casablanca@picneri.com
Anzioacres@picneri.com

Cherbourg

Location: 187 LeHam Road
Phone: 910-497-0163
Email: Cherbourg@picneri.com

Corregidor Courts/Bougainville

Location: 301 N Dougherty Drive
Phone: 910-497-6255
Email: Corregidorcourts@picneri.com
Bougainville@picneri.com

Hammond Hills

Location: 4 LeMuy Street
Phone: 910-436-4066
Email: Hammondhills@picneri.com

Nijmegen

Location: 1A Bastogne Drive
Phone: 910-436-4743
Email: Nijmegen@picneri.com

Normandy

Location: 27 Hunt Street
Phone: 910-436-3125
Email: Normandy@picneri.com

Ste Mere Eglise

Location: 2176B Sunchon Road
Phone: 910-497-0510
Email: Stemereeglise@picneri.com

Hours of Operation: Monday – Friday 0800-1800
Saturday 1000-1700

Services Provided:

Nine Picerne neighborhood offices serve military families living on-post. Each office provides full service property management to its neighborhood. The knowledgeable, dedicated neighborhood teams are available seven days a week to assist with matters such as assignment and termination, placing of work orders and resolving neighbor relations problems. Picerne maintenance services include interior repairs and lawn maintenance for each home. Residents no longer have to cut their grass! Picerne's surface-clean move-out policy has saved thousands of dollars for military families, as a cleaning team is no longer necessary to clear post.

POST OFFICE<http://www.usps.com/>**FORT BRAGG MAIN**

Location: Off of Reilly and Bastogne Streets
Phone: 436-1100 **Fax:** 436-0114
Hours of Operation 0800-1700 Mon-Fri
0800-1300 Sat

COSCOM BRANCH

Location: Bldg. MTMT 5852, G & 2nd Streets
Phone: 396-2984 **Fax:** 432-2850
Hours of Operation: Monday, Tuesday, & Thursday
0900-1600
Wednesday Closed
Friday 0900-1530

POPE AIR FORCE BASE

Location: Commissary Building
Phone: 394-2828 **Fax:** 436-0114
Hours of Operation: Monday – Friday 0830-1300/1400-1615

FAYETTEVILLE MAIN OFFICE

Location: 301 Green Street
Phone: 1-800-275-8777

HOPE MILLS BRANCH

Location: 3215 North Main Street
Phone: 425 – 5113

SPRING LAKE

Location: 225 North Main Street

Phone: 497 – 0113

POV RESALE LOT

Location: Corner of Chute and Glider Streets

Call the COSCOM Auto Craft Shop in order to find out how to register your vehicle at the POV Resale Lot.

Phone: 396-8665

Hours of Operation for the Coscom Auto Craft Shop:

Monday – Tuesday Closed

Wednesday – Friday 1400 – 2130

Saturday – Sunday 0900 – 1700

Services Provided: Registration for POV resale lot is \$10. Must have current vehicle registration.

RACQUETBALL FACILITIES

COSCOM Racquetball

Location: COSCOM Area, 2nd Street

Phone: None

Towle Courts

Location : Corner of Ardennes and Bastogne

Phone : 432-6493/4516

RADIO/TV

WABN, The Command Channel

Location: Corps HQ Macomb and Armistead Streets

Phone: 396-8055 **Fax:** 396-4568

Service Provided: WABN (channel 7) is a Fort Bragg cable access channel providing information and news for Army personnel, their family members and DoD Civilians. Units, family support groups, military related activities and clubs are encouraged to contribute information.

RAPE CRISIS

www.rapecrisisonline.com

Location: 1333 Morganton Road, Fayetteville, NC 28305

Phone: 485-7273 **Fax:** 485-1365

Services Provided: The primary mission of Rape Crisis Volunteers of Cumberland County (RCVCC) is to provide crisis intervention to sexual assault victims and their families, 24 hours per day, 365 days a year in

the greater Cumberland County area.

Under direct services RCVCC provides 24 hours per day crisis hotline, companionship, victim advocacy, in-house counseling and support groups, and companionship throughout the criminal justice procedure. All services provided by RCVCC are confidential and free.

RCVCC also provides community education and awareness programs to local schools, businesses, civic groups, military bases and the community at large. In-house training is also provided for medical personnel, law enforcement officers, counselors and social workers.

RECREATION AREAS

FORT FISHER AIR FORCE RECREATION AREA

<http://www.ftfishermilrec.com>

Location: Kure Beach, NC

Phone: (910) 458-6549 Reservations

Fax: (910) 458-6298

Services Provided: Recreational area near Wilmington for active or retired military personnel, DoD civilians, and their families. Offers cottages, mobile homes, rooms, RV camp for daily or weekly rental. Has a restaurant, gift shop, convenience store, recreation hall, outdoor swimming pool, public beach access, and much more. Call for rates and more information.

SMITH LAKE RECREATION AREA

<http://www.fortbraggmwr.com/sportsrec/smithlake/smithlake.htm>

Location: Off Murchison Road (HWY. 210)

Phone: 396-5979, Open 1 May-30 Sep

Services Provided: Smith Lake has a sandy beach & swimming area, picnic tables & grills, a bathhouse, playground, outdoor basketball courts, trailer camping, boats & paddle boat rentals, fishing, snack bar, and cable water ski operation. Open seven days a week.

TRAVEL CAMP

Location: Adjacent to Smith Lake, east of Highway 87/210, Fayetteville

Phone: 396-5979

Hours Summer Hours (May-Aug)

0730-1900 Mon-Sun

Winter Hours (Sept-Apr)

0800-1630 Mon-Sun

Services provided: 24 pads (13 with full hook-up) available for

travelers.

WILSON RECREATION AREA

<http://www.fortbraggmwr.com/wilsonpark.htm>

Location: McFayden Pond, Butner Road

Phone: None

Service Provided: Picnic tables and grills, and a wide variety of playground equipment.

RECREATION EQUIPMENT CHECKOUT CENTER

<http://www.fortbraggmwr.com/sportsrec/recrental/recrental.htm>

Location: Bldg. 5-1401, Knox Street (near Gruber Road)

Phone: 396-7531/7060 **Fax:** 396 - 1675

Hours of Operation:

Spring/Fall Schedule (November to March)

Monday, Tuesday, Thursday, Friday 0800 -1700

Wednesday and Saturday 0800 - 1200

Sunday Closed

Safety/Instruction Class: Tuesday & Thursday 0900
(Fee: \$1.00)

Summer Schedule (April - October)

Monday, Tuesday, Thursday, & Friday 0800 -1700

Wednesday 0800 - 1200

Saturday 0800 - 1400

Sunday Closed

Safety/Instruction Class: Tuesday & Thursday 0900
(Fee: \$1.00)

Services Provided: We have campers, camping tents & equipment, boats, super cookers, canoes, picnic & party equipment, lawn & garden equipment, Moon Bouncers, and climbing wall. Propane is available for also. Recreational vehicle storage.

POPE AFB EQUIPMENT RENTAL

Location: 794 Armistead Street, Pope AFB

Phone: 394 – 4730

Hours of Operation: Monday – Friday 0800 – 1700
Saturday 0800 – 1200

Call for more info.

RECYCLING INFORMATION

BUY BACK CENTER

www.bragg.army.mil/envbr

Location: Bldg. 2-2814, Jackson Street

Phone: 396-3372

Hours of Operation: Monday, Wednesday, Friday Noon-1700

Services Provided: Fort Bragg's Buy Back Center pays individuals directly for aluminum, brass, and copper. The Buy Back Center is open noon to 5 p.m. Monday, Wednesday and Friday.

Raleigh News and Observer provides and services green collection containers for recovery of newspapers and magazines. Containers are located at the North Post Exchange, North Post Class VII, Mini Mall Post Office, Post Transportation, Pines Class VI store, the AAFES Car Wash, and Hefner Plaza in the South Post PX/Commissary parking lot.

Sprint Telephone Company furnishes the installation new phone collection and recycling of used books. This normally occurs each June and the locations near the Vehicle Resale Lot and Hefner Plaza are widely advertised.

The Hunting and Fishing Center stockpiles and recycles Christmas trees for use in improving fishing and bird feeding habitat.

RED CROSS

FORT BRAGG OFFICE

<http://www.bragg.army.mil/redcross/>

Location: Bldg. 1-1139, Macomb and Hamilton Streets

Phone: 396-1231/1232 **Fax:** 369-6489

Armed Forces Emergency Service Center

1-877-272-7337 (toll free) 24 hours a day

Hours of Operation: Monday-Friday 0800 -1630

Services Provided: American Red Cross serves as an important link between the military and civilian worlds. They provide emergency communications between Soldiers and their families as well as a reporting service for emergency leave, personal, and other family problems. To initiate an emergency message, civilian family members need to call their local Red Cross chapter and give the Soldiers name, rank, social security number, and unit number. The message will be sent via their national messaging center, and the center will contact the Soldier's Commanding Officer. Soldiers can directly contact the National Messaging Center to inquire about the status Red Cross message. Emergency Leave and Army

Emergency Relief (AER) are usually unavailable without Red Cross validation. Please contact the Red Cross if you have further questions or would like to schedule a briefing for a Family Support Group or a Pre-Deployment Meeting.

American Red Cross also provides traditional Health and Safety programs. Such courses include First Aid, CPR, Water Safety, Baby-sitting Certification, and Disaster Management classes. The ARC receives **NO** government funding and is entirely sponsored by volunteer contributions.

Volunteer Opportunities: The Red Cross offers a myriad of volunteer opportunities. ARC averages upwards of 400 volunteers who annually donate more than 70,000 hours a year of service. Volunteers aid in the Ft. Bragg office, as well as at Womack and the outlying clinics on Ft. Bragg and Pope AFB. ARC offers monthly orientation sessions. There is also a youth volunteer program.

Health & Safety Classes: 867-8151

There are also American Red Cross offices at the following locations:

WOMACK

Location: Womack Army Medical Center, ground floor

Phone: 907-7124

Hours of operation: Monday - Friday 0800 -1630

AMERICAN RED-CROSS (HIGHLANDS CHAPTER)

<http://www.redcross.org/>

Location: 807 Carol Street, Fayetteville (next to Sycamore Square Shopping Center on Bragg Boulevard)

Phone: 867-8151

Emergency/After Hours: 867-8151

Hours of Operation: Monday – Friday 0800 –1700

RELIGIOUS SERVICES AND ACTIVITIES

<http://www.bragg.army.mil/chaplain/>

XVIII Airborne Corps & Installation Chaplain's Office

Location: Bldg. 1-2336, Hamilton Street

Phone: 396-1121/1122

Hours of Operation: Monday – Friday 0900-1700

In case of emergency, the on-call Duty Chaplain may be reached by dialing **396-4357 or 396-HELP** after duty hours and on weekends and holidays.

Authorized Patrons: Active duty military, family members, authorized DoD civilians, and retirees.

Services Provided:

- Distinctive Faith Group Worship
- Religious education, including youth ministry
- Counseling
- Retreat Programs
- Chaplain Training

Points of Contact: Information concerning unit/Chapel activities and programs should be obtained from appropriate office. Telephone numbers for chapels and Major Subordinate Command (MSC) Chaplains are listed below:

<u>CHAPEL</u>	<u>PHONE</u>
Main Post	396-8416
Faith Community	432-4903
Division Memorial	432-4200
Wood Memorial	432-7730
Division North	432-9505

Butner Road	396-7335
Castle	396-2711
Hope	396-4979
Peace	396-2040
JFK Memorial	432-2127
Womack AMC	907-7729
Pope AFB	394-2677

<u>MSC</u>	<u>PHONE</u>
1 st COSCOM	396-8951/7303
Corps Arty	432-3218/4179
16 th MP	396-2811/6409
18 th AVN Bde.	396-1728
229 th AVN Bde	396-5753
20 th Eng Bde	396-2711/9404

<u>MSC</u>	<u>PHONE</u>
35 th Sig. Bde	432-7855
44 th Med Bde.	396-6178/5006
82 nd Abn Div	432-1903/7588
525 MI Bde.	907-2530
USASOC	432-8308

Chaplains' Activities Office: Religious Education

Location: Watters Center for Family Life & Religious Education
Bldg. 1-3358, Corner of Knox & Randolph Streets

Phone: 396-6564/4157

Hours of Operation: Monday – Friday 0900-1630

Authorized Patrons: Active duty Soldiers and their family members; Reserve and National Guard Soldiers on active duty and their family members; retirees and their family members; and DoD civilians and their family members are eligible as resources permit.

Services Provided:

- Catholic, Jewish, Moslem and Protestant Religious Education programs for all ages
- Post-wide ecumenical Junior High and Senior High Youth Programs
- Catholic, Jewish, Moslem and Protestant Scripture studies
- Marriage Preparation (Catholic)
- Baptism Classes (Catholic)
- Adult Education programs
- Summer Vacation Bible Schools
- Volunteer Teacher Training Classes

Watters Center for Family Life & Religious Education **(Family Life Section)**

Location: Watters Center for Family Life & Religious Education
Bldg. 1-3358, Corner of Knox & Randolph Streets

Phone: 396-6564/4157

Hours of Operation: Monday – Friday 0900 -1630

Authorized Patrons: Active duty Soldiers and their family members; Reserve and National Guard Soldiers on active duty and their family members; retirees and their family members; and DoD civilians and their family members are eligible as resources permit.

Services Provided:

- Marriage and Family Pastoral Counseling
- Family Wellness Program
- Marriage Enrichment Programs
- Counseling training for Chaplains
- Referral Source for Chaplains
- Watters Center Facility Management

***Note:** The Watters Center facility is available for Religious Activities. The center may be scheduled through your unit Chaplain.

PROTESTANT SUNDAY WORSHIP

- | | |
|--|-------------|
| • Pope AFB Chapel | 0800 |
| • JFK Memorial Chapel | 0800 |
| • Faith Community Chapel* | 0930 |
| • Womack Hospital Chapel | 1000 |
| • Butner Road Chapel | 1100 |
| • Division Memorial Chapel* - Praise Service | 1100 & 1800 |
| • Division North Chapel* | 1100 |
| • Hope Chapel* | 1100 |
| • JFK Memorial Chapel* | 1100 |
| • Main Post Chapel* | 1100 |
| • Smoke Bomb Hill Chapel* | 1100 |
| • Wood Memorial – Contemporary Service | 1100 |
| • Pope AFB Chapel | 1115 |

***Children's Church Provided**

PROTESTANT SUNDAY SCHOOL

Locations:

- Bowley School (Age2-Adults) 0930
- Pope AFB 1000

Information call: 396-6564, ext. 105

DENOMINATIONAL SERVICES

Episcopal – Main Post Chapel	Sunday	0800
Lutheran – Peace Chapel	Sunday	0900
Samoan - Butner Road chapel	Sunday	0900
Wiccan – call 494-1102 for information		

JEWISH SERVICES

Call Rabbi Yosef Levanon 484-6472 for services @ Beth Israel Congregation (off post)

ISLAMIC SERVICES

Juma'ah - Friday 1300
Taleem/Arabic & Islamic Studies Sunday 1000
Location: Chapel Annex (Old Womack)
Phone: 432-9981

ORTHODOX SERVICE

Divine Liturgy 1st & 3rd Saturdays 0930

2nd & 4th Sundays and 5th Sunday (if needed) 1030

Location: Wood Memorial Chapel

Phone: 396 - 5733

ROMAN CATHOLIC WORSHIP

SATURDAY MASS

JFK Memorial Chapel 1700

SUNDAY MASS

Wood Memorial Chapel 0800

JFK Memorial Chapel 0930

Main Post Chapel* 0930

Pope AFB Chapel 0900

Faith Community Chapel* 1100

Peace Chapel 1100

Womack Hospital Chapel 1115

Division Memorial Chapel 1230

JFK Memorial Chapel (en Espanol) 1230

*Note: Children's Church Provided

DAILY MASS

Peace Chapel Monday - Friday 1130

Pope AFB Chapel Monday - Thursday 1130

ROSARY

Peace Chapel Monday - Friday 1200

ROSARY en Espanol

JFK Memorial Chapel Wednesday 1900

CATHOLIC RELIGIOUS EDUCATION

Sunday

Bowley & Irwin Schools (K-12th Grade) 1045-1200

Pope Elementary School 1115-1215

Wednesday

RCIA/Adult Education, Watters Center 1900-2100

CATHOLIC BAPTISM (Infants – Preschoolers)

By appointment, 396-6564, ext. 104

CONFESSION

Pope AFB Chapel Sunday 0900

Pope AFB Chapel	Friday	1000
Peace Chapel	Monday - Friday	1115
JFK Memorial	Saturday	1600

REPLACEMENT DETACHMENTS

19th REPLACEMENT AG DETACHMENT

Location: Bldg. 4-2245 off of Normandy Street, Behind the Soldier Support Center

Phone: 396 – 2656/5488

Service Provided: Soldiers assigned to units other than the 82nd Airborne should report to the 19th AG Replacement.

82nd REPLACEMENT DETACHMENT

<http://www.bragg.army.mil/AFVC-SSB/REPO.HTM>

Location: Bldg. C-8750, corner of Lae and Ardennes Streets

Phone: 432 – 4000/3886

Service Provided: Soldiers assigned to 82nd Airborne Division should report to the 82nd AG Replacement Detachment.

RETIREMENT SERVICES

http://www.bragg.army.mil/18ssg/retirement_services_offices.htm

Location: Bldg. 4-2843, Normandy Street,
Ground floor, Room B-C-45,
Soldier Support Center, Normandy Street
(Old Womack)

Phone : 396-5304/8591/1-800-535-6067 **Fax:** 396-3747

Hours of Operation: Monday – Friday 0730-1630

Services Provided: Responsible for providing services to both active duty Soldiers assigned to Fort Bragg and to all Army retirees and their family members residing in the state of North Carolina. Services offered are provided on a walk-in, write-in, or telephone-in basis. Upon request, provides individual counseling on retirement rights, retirement pay, Dual Compensation, Civil Service Reform Act, benefits and privileges. Special assistance is provided with preparations and submission of Board of Corrections of military record cases. In conjunction with the servicing legal office, counsels active and retired Soldiers, spouses, and former spouses on the Uniformed Services Former Spouses Protection Act. Specialized administrative and counseling services are provided to widows of both active duty and retired Soldiers. Offers assistance to the future retiree in the form of pre-retirement briefings, administers the Survivor Benefit Plan at the installation level

RIDING STABLES

<http://www.fortbraggmwr.com/sportsrec/Riding%20Stables/ridingstable.htm>

Location: Smithlake

Phone: 396-4510

Hours of Operation: (Oct-Mar) 0830-1530 Thu-Mon
Tues & Wed Closed
(Apr-Sep) 0830-1630 Thu - Mon
Tues & Wed Closed

Authorized Patrons/Patrons Served: Each holder of a valid military identification card (active duty and retiree) and their family members, National Guard, reservists on active duty, and DoD Civilians. Also serves the local communities through different programs and activities. Open to the public.

Services Provided: Promotes equestrian excellence through the following activities: open and guided trail rides, pony rides, hayrides for adults and children. Ponies are also available for birthday parties at the stables; horses and ponies can be rented for unit functions and special events. The Riding Stables have a boarding facility for privately owned horses. Horse trailers are available for rental on a daily basis. One-day

house camps, week house camps are hosted for children ages 8-15. English riding lessons are available for all levels of riders. Conducts horse trials, open horse show, and combined tests are held twice a year.

RITUAL'S COFFEE CAFE

<http://www.fortbraggmwr.com/rituals/rituals.htm>

Location 1: Bldg. 1-5625, Normandy Drive, just inside Ryder Pro shop

Phone: 396-9919

Hours of Operation: Weekdays 0700-1400
Weekends 0900-1400

Location 2: Soldier Support Center (lobby of the Old Womack Hospital)

Phone: 432-9481

Hours of Operation: Weekdays 0700-1700

Location 3: Moon Hall, Canopy Lounge (Reilly & Bastogne)

Phone: 396-2752

Hours of Operation: Weekdays 0630-1300

Location 4: HQs USASOC, Bldg 2929

Hours of Operation: Weekdays 0700-1700

All locations closed Federal Holidays.

Also serves freshly made salads and sub sandwiches daily.

Services Provided: Four great locations to serve you, each with its own charm, using genuine Italian espresso equipment, recipes and quality Arabica coffee. Friendly, certified, personnel trained in the Barista Arts.

SCHOOL/EDUCATION INFORMATION

<http://www.ddess.org/bragg/>

MAIN OFFICE (ADMIN AND SUPERINTENDENT)

Location: North End of Irwin Middle School, Knox Street

Phone: 436-5410

Hours of Operation: Monday-Friday

Overview: The Fort Bragg School System, one of the Domestic Dependent's Elementary and Secondary Schools (DDESS), has eight schools on Fort Bragg and one school on Pope Air Force Base, with an enrollment of 4,500 students in preschool through grade nine. The system is composed of seven elementary schools (preschool – 4th grade), one intermediate school (5th and 6th grades) and one junior high school (7th – 9th grades). 10th – 12th grade students who reside on-post are assigned to the Cumberland County School System. Most students attend E.E. Smith High School but other options are available in the county. For information about **Cumberland County schools call 678-2300**.

Each school under the direction of Fort Bragg Schools is fully accredited by the Council on Accreditation and School Improvement/Southern Association of Colleges and Schools (CASI-SACS).

Special Education: One of the most unique aspects of Fort Bragg Schools is the work done with special needs children. The Special Education Program offers a full continuum of services to include consultation, inclusion classes, resource rooms, self-contained classes, and homebound instruction. Eligible students receive services from Speech/Language Pathologists, Occupational Therapists, Physical Therapists, and Psychologists. An extended school year is available to students who demonstrate significant regression and recoupment issues.

Fort Bragg Schools

Albritton Junior High	436-0025	Normandy Drive
Bowley Elementary	436-4666	Randolph Street
Butner Elementary	436-5080	Bastogne & Normandy
Devers Elementary	960-3606	Varsity Drive
Holbrook Elementary	497-0181	Sharp & S. Lucas
Irwin Middle School	436-5252	Knox Street
McNair Elementary	436-4191	Honeycutt Road
Murray Elementary	436-5353	Normandy Drive
Pope Elementary	497-6137	Armistead Drive

Fort Bragg School Board: Fort Bragg Schools is under the direction of the Community Superintendent, Mr. Joel Hansen, and the School Board which serves in an advisory capacity. Board meetings are generally held monthly (except for July and December). The meetings are open to the public and parents are invited to attend. Members of the community serving on the School Board are elected to represent each of the following housing areas:

District #1	Normandy, Bastogne, Corregidor Courts, & Bougainville
District #2	Anzio and Casablanca
District #3	Biazza Ridge North & Ste Mere Eglise
District #4	Portions of Cherbourg & portions of Hammond Hills
District #5	North Hammond Hills, Portions of Nijmegen and portions of Cherbourg
District #6	Pope AFB
District #7	Bataan, Ardennes, portions of Nijmegen, Biazza Ridge South
District #8	At Large, Fort Bragg & Pope AFB
District #9	At Large, Fort Bragg & Pope AFB Wide

Volunteers provide services and are also offered opportunity to learn first hand about excellent programs in the schools. Our partners in education also provide valuable services through their volunteer efforts.

For more information about volunteering contact a school principal nearest you.

SCOUTS

BOY SCOUTS OF AMERICA – TUOCS District

<http://www.campdurants.com/Districts/tuocs.html>

Location: Bldg. N4116, Behind Hardee's off Bragg Blvd.

Phone: 396-4348

Hours of Operation: Varies

Authorized Patrons: All members of the DOD family on Fort Bragg and Pope Air Force Base, as well as the area north of US Hwy 401 Bypass

in all of Cumberland County. (Essentially, everyone with appropriately aged children is an authorized patron)

Services Provided: The Tuocs District of the Boy Scouts of America offer programs for youth from 7 years through 21 years of age. The primary goal of the program is to build character, citizenship and physical fitness. Several programs are provided: Tiger Cubs at age 7; Cub Scouts, age 8-11; Boy Scouts, age 11-18; Venture and Exploring Programs, age 14-21. The Exploring and Venturing Programs are co-ed and are open to both male and female. Currently, Tuocs offers the Scouting program to 1184 youth through 41 local units, encompassing more than 600 families.

GIRL SCOUTS OF AMERICA
PINES OF CAROLINA GIRL SCOUT COUNCIL, Inc.
www.pinesofcarolina.org

Location : 2110 Ft. Bragg Road, Suite 116,
Fayetteville, NC 28303
Ft. Bragg site: Ft. Bragg Scout Center
Behind Hardees of Bragg Blvd

Phone: 437-9900 ext. 25 **Fax:** 485-5211

Hours of Operation: 0830-1700

Authorized Patrons: Girl scouting is open to all girls, ages 5-17 in grades K-12 and adult volunteers.

Daisies Ages 5 or 6, expand their world through activities with girls their own age.

Brownies Ages 6-8, explore many worlds with new friends

Juniors Ages 9-11, learn to organize to turn their ideas into projects they can be proud of.

Cadettes Ages 12-14, make things happen in their own lives and in their communities.

Seniors Ages 14-17, learn to know themselves and their capabilities for leadership in society.

Adult's Ages 18 and older, volunteer to share their time and skills to benefit the lives of girls and to help make communities healthier through Girl Scouts.

Services Provided: In Girl Scouting, girls discover the fun, friendship and power of girls together; build character and skills for success in the real world; develop qualities that will serve girls all their lives – strong values, social conscience, and conviction about their own potential and self-worth...Girl Scouts – Where Girls Grow Strong

Carolina Girl Scout Council provides financial assistance to those in need through funding from the United Way, family and community

donations, product sales and corporate funding.

SKATING RINK

<http://www.fortbraggmwr.com/sportsrec/cleland/cleland.htm>

Cleland Multipurpose Sports Complex

Location: Reilly Road (north of Longstreet)

Phone: 396-5127

Fax: 396-3555

Hours of Operation:

Monday - Thursday & Saturday 0630-2300

Friday 0630-2300

Sunday 0630-2200

(Times may vary depending on activities being sponsored)

Authorized Patrons/Patrons Served: Each holder of a valid military identification card (active duty and retiree) and their family members, National Guard, reservists on active duty, and DoD Civilians. Also serves the local communities through different programs and activities.

Services Provided: Offers year-round skating not only as a form of exercise, but as an affordable and constructive family leisure activity. Fees for all activities and programs, if charged, will be less than, or within range of those charged by similar facilities within the state.

SOLDIER SUPPORT CENTER (ONE STOP)

<http://www.bragg.army.mil/18abn/newonestop.htm>

Location Bldg. 4-2843, Normandy St., (Old Womack)

Phone: 396-8481/6091/3205 **Fax:** 396-1977

Hours of Operation: Monday – Friday* 0900-1630

* Wednesday 1300-1630

Services Provided: In-processing/out-processing services for Soldiers assigned to non-divisional, garrison and tenant units. Services include: personnel, finance, Ft. Bragg Federal Credit Union, Installation AG Deputy, dental, housing, transportation, and DCA. Personnel Service Center also provides a central clearance station that schedules Soldiers for personnel/finance-appointments.

SPORTS BRANCH

<http://www.fortbraggmwr.com/sportsrec/Sports&Rec.html>

Location: Bldg 8-2105, Knox Street,
beside the Transportation office

Phone: 396-1217/9031 **Fax:** 396 -1216

Hours of Operation: Monday - Friday 0730 -1700

Authorized Patrons: Holders of Military/Government ID Cards

Services Provided: Intramural Sports Program, Women's Sports Programs, Physical Fitness Centers, Swimming Pools, Aerobics, Aquatics Program, and Personal Trainers.

SWIMMING POOLS

<http://www.fortbraggmwr.com/sportsrec/swimpools/swimpools.htm>

Outdoor

Allen

Location: M – 5570 Logistics & Goldberg Streets
Phone: 396-9941
Hours of Operation: Monday – Friday 1300-2000
Saturday – Sunday 1100-2000

Arthur B. Conlon

Location: 5 – 5150 Reilly Road
Phone: 396 – 4664
Hours of Operation: Call for hours

Archley Pool

Location 82nd Bastogne Dr.
Phone 432-6762
Hours of Operation Monday, Wednesday,
Thursday, & Friday 1300-200
Saturday – Sunday 1100-200
Tuesday closed

Lee

Location: Corner of Reilly & Long Sts.
Phone: 396-2231
Hours of Operation: Tuesday – Sunday 1100-2000
Monday closed

Twin Lions

Location: Corner of Ardennes & Normandy
Phone: 432-4266
Hours of Operation: Monday, Tuesday, Wednesday and Weekends
1300 - 2000
Thursday closed

82nd

Location: C – 6916 All American Way
Phone: 432-2944

Hours of Operation: Call for hours

Tucker Indoor Pool

Location: Corner of Tuliigue & Bastogne Streets

Phone: 432-3573

Hours of Operation:

Lap Swimming:

Monday – Friday 0600-0800
 1100-1300
 1600-1800

Unit Training:

Monday – Friday 1300-1800

Water Aerobics:

Monday, Wednesday, Friday 1800 -1900

Open Swimming:

Monday, Wednesday, & Friday 1900 – 2000

Tuesday & Thursday 1800-2000

Saturday & holidays 0800-1500

Sunday closed

TAX CENTER

Location: Bldg. 2-1133, corner of Macomb and Armistead Streets, (basement of the XVIII Staff Judge Advocate)

Phone: 396-1040/TAXX (8299)

Hours of Operation: January to April 15

Monday – Friday 0900 – 2100

Saturday 0900 – 1700

Services Provided: Assistance provided on a walk in basis to active duty, retirees and family members. Preparation in Federal and State tax returns, Federal and State tax form distribution, Federal and State electronic filing, and general tax information. Arrive at the Tax Center no later than one hour prior to closing. Bring W-2s, social security cards, military ID cards, any tax forms received in the mail, a canceled check if you want your refund through direct deposit, IRS Form 2848 (Power of Attorney) if you are filing for someone else.

THRIFT SHOP

THE BRAGG 'N BARN THRIFT SHOP

www.fbthriftshop.com

Location: Bldg. 2-2412, Woodruff Street (intersection with the Ice Rink)

Phone: 907-4053

Shopping Hours: Every Tuesday, Wednesday, Thursday & Saturday
0900 - 1300

Consignment Hours: Tuesday, Wednesday, Thursday
0900 -1200

Extra hours for military in uniform ONLY 1200 – 1230

Saturday (By prescheduled appointment only) 0900 – 1200

NOTE: Please call ahead for large items and furniture to be placed on our space availability list. You will be called when space becomes available for your item.

Authorized Patrons: The Bragg 'N Barn Thrift Shop is open to the public for shopping, but only active/retired/reserve military personnel and their family members (18 years and older with valid ID cards), active DOD civilians with valid DOD ID cards may consign items.

Services Provided: The Bragg 'N Barn provides a means of exchange of used clothing and merchandise through consignment. Funds generated are distributed to projects on the installation, local off-post community organizations, and to overseas military service-related organizations whose activities directly impact the welfare of our troops. (Welfare Request forms and info available on our website.)

Other Information: All information is detailed on our website.

Consignment period is for 45 days and the Thrift Shop will deduct a 25% commission. CONSIGNMENT FORMS CAN BE DOWNLOADED FROM THE WEBSITE AND COMPLETED AT HOME. Individuals may consign 15 items (5 clothing, 10 other items) up to 7 days per month. Consignors may pickup checks on the 10th of the month for sales in the prior month. Checks not picked up in 3 months will be voided. Persons who have PCS orders may consign 30 items per day beginning 30 days prior to departure. (Bring a copy of the orders.)

Donations Always Accepted: Your donations help make the Thrift Shop possible. Through the sale of these donated items operating costs are met and more dollars are available to distribute to the community. Please bring your donations in to the Consignment Room during business hours. After hours you may place your donations in the Donation Bin. **DO NOT LEAVE ITEMS OUTSIDE THE BIN AS THE WEATHER WILL RUIN THEM. DO NOT LEAVE TRASH OR DAMAGED FURNITURE OUTSIDE OF THE BUILDING AS "DUMPING" IS ILLEGAL and we have no way of disposing of the item either.**

Volunteers Needed: Volunteers make The Bragg 'N Barn Thrift Shop possible for the Fort Bragg community. No skills are necessary – we provide training. The volunteer privileges are:

1. First choice on purchasing items being consigned

2. Double consignments on days you volunteer
3. No withdrawal fee when withdrawing unsold items
4. Free childcare up to \$50 per month (credit slip for childcare Centers or reimbursement for private childcare at center rates.

TRANSITION CENTER

Location: Bldg.4-2843, Soldier Support Center,
Normandy St. (Old Womack)

Phones : 396 - 4501 **Fax:** 396-9694

NCOIC/OIC: 396 - 3601

Hours of Operation: Monday – Friday
0900-1200 1300-1700

Services Provided: The Transition Center processes all separation documents when military personnel make the transition from active duty.

Officer/Retirement Section: Process all officers, regardless of reason for separation, and all retirements, regardless of rank and process all medical separations.

Administrative Discharge Section: Process all enlisted administrative discharges for separation.

Expiration Term of Service (ETS) Section: Process all enlisted personnel who have fulfilled their service agreement.

TRANSPORTATION

<http://www.bragg.army.mil/ITO/>

Location: Bldg. 8T-1703, corner of Knox and Randolph Streets

Section	Phone
----------------	--------------

Outbound Section	396-5212/2903/3505
------------------------	--------------------

Inbound Section	396-9806/0332/0331
-----------------------	--------------------

Port Call	396-5802/1513
-----------------	---------------

Passport/Overseas Family Travel.....	396-7105/3955
--------------------------------------	---------------

Non Temp Storage	396-4360
------------------------	----------

Quality Control	396-9605
-----------------------	----------

Admin	396-5702/5212
-------------	---------------

Hours of Operation: Monday – Friday 0800-1600

TRAVEL INFO

<http://www.fortbraggmwr.com/ticketstours/ticketstours.html>

TICKETS AND TOURS

Location: Bldg. 4-2171, Mini Mall, Reilly Street

Phone: 396-TRIP/TOUR (8747/8687) **Fax:** 396 – 4386

Hours of Operation: 1 June – 31 August

Monday – Friday	1000 - 1800
Saturday	0900 – 1200
Sunday	Closed

Hours of Operation: 1 September – 31 May

Monday – Friday	1000 – 1600
Saturday – Sunday	Closed

Services Provided:

- Discount group tours: weekend and holiday trips to Atlantic City, NJ; Carolina Panthers; Charlotte Hornets; Disney World; Deep Sea Fishing; shopping trips; and much more.
- Discount Tickets: purchase reduced price tickets to General Cinemas Movie Theatres; Disney World; Universal Studios; Sea World; Carowinds, Busch Gardens; Kings Dominion; Biltmore
- Estate; NC Zoo; and much more.
- **MWR Coupon Book:** contains over \$750 in buy one, get one free, and 50% off coupons for food and recreation on-post and off-post.

OMEGA WORLD TRAVEL

Location: Bldg. 4-2171, Mini Mall, Reilly Street
(Co-located with Tickets and Tours)

Phone: 436-2058 or 1-877-251-1394

Hours of Operation: Monday – Friday 0930 -1730
Saturdays 0900 -1200

Authorized Patrons/Patrons Served: Military and Civilians, Retired and Active Duty Personnel.

Services Provided: Full service travel agency providing Travel services for individuals, groups and families to include reservations and tickets for airlines, trains, cars, hotels, tours, and cruises.

CARLSON WAGONLIT (OFFICIAL TRAVEL)

Location Bldg 8T-1703, Knox Street

Phone 436-1185

Hours of Operation: Monday – Friday 0800 -1600
Closed weekends

TRICARE

www.healthnetfederalservices.com

Enrolling in TRICARE Prime

Eligible beneficiaries may call **1-877-TRICARE** to request an enrollment packet or stop by the TRICARE Service Center (TSC)

weekdays between 0730 and 1630. Located at Womack Army Medical Center, on the first floor by the Emergency Department. You may also enroll at your clinic.

Your other TRICARE options

TRICARE Prime is the only option active-duty family members, retirees and their families who are not Medicare eligible need to enroll in. Active-duty family members are automatically enrolled after filling out the enrollment form. Active-duty family members do not have an enrollment fee. Retirees pay \$230 per year for themselves or \$460 for the entire family to receive healthcare.

TRICARE Extra saves money but it limits your choice of providers. You may only use authorized civilian providers. The Healthcare Finders at your clinic can tell you if a provider is in the network. There is no enrollment process for TRICARE Standard or TRICARE Extra.

TRICARE Standard is the new name for CHAMPUS. Family members and retirees pay current CHAMPUS deductibles and cost shares. TRICARE Standard offers the most choice of providers at the highest cost.

When you enroll in TRICARE Prime, you should receive a Healthwise Handbook from Humana. This book is designed to help you recognize and care for many common illnesses.

VEHICLE INSPECTION

<http://www.dmv.dot.state.nc.us/>

Service Provided: All North Carolina vehicles must be inspected within 10 days following registration. Vehicles must show an inspection sticker as evidence of this inspection. Effective July 1, 2002, all 1996 and newer gasoline-powered vehicles registered in an emissions county are required to receive the On Board Diagnostics (OBD II) emissions test. Numerous garages and service stations offer this service. The total cost of an emissions inspection can range from \$6.50 to \$30.00 plus any necessary parts. Services are also provided by the Fort Bragg's Auto Craft Shops.

VEHICLE REGISTRATION (ON/OFF POST)

<http://www.bragg.army.mil/16MP/PMO.htm>

ON POST

Three Vehicle Registration Centers provide registration for privately owned vehicles (POVs) for military personnel and their family members, DOD civilian employees, contractor employees, and retirees. Documents required include driver's license, state

registration, proof of insurance, proof of Social Security number, and ID Card. Certain cases require additional documents, and certain other personnel and businesses may also qualify to register. Call 432-8193 or see FB Reg 190-5 for details. (Users having a .mil domain extension can access this register at:

<https://dragonnet.bragg.army.mil/itbc/pubs/regulati.htm>.

Vehicle Reg Ctr	Location	Operating Hours*	Phone
Main	Bldg. 8-1078, corner of Randolph Street and Bragg Boulevard	M-F, 0800-1700 3 rd Saturday of each month 0800-1700	432-8193
Soldier Support Ctr (SSC)	Bldg. 4-2843 (Old Wo- mack), Hallway F, 1st left, Rooms 53 and 54	M/Tu//F, 0800-1700; Wednesday 1300-1700 Thursday 0800-1900	432-8140
Gavin Hall	Bldg. C-7147 (next to 82d Div HQ), Room 245	M-F 0830-1230, 1300-1700	396-0075
<p>*Important: By direction of the Provost Marshal, all processing must be <u>completed</u>, <i>with all customers completely clear of the facility</i> by 1700 hours... so based on length of lines, doors may close slightly, or even substantially, prior to 1700. We therefore recommend you be in line as early as possible. The SSC and Gavin Hall are closed on training holidays.</p>			

Upon registration, you will receive either a DOD/Fort Bragg decal set or a temporary pass for your vehicle. This normally entitles you to enter post using a "Decal Only" lane at any open Access Control Point (ACP). Unregistered vehicles may also normally enter post, but must go through a search lane at one of five specified "**KARLY**" ACPs: **K**nox Street, **A**ll American at Zabitovsky, **R**andolph Street, **L**ongstreet, or **Y**adkin Road. Trucks larger than pickup truck or full-size passenger van must use Knox Street or Longstreet. All vehicles are subject to random search at any time.

OFF POST

Location/Phone

The Mini Mall, Eutaw Shopping Center

485-1590

Hope Mills Shopping Plaza, Hope Mills	424-2500
Spring Lake Shopping Plaza, Spring Lake	497-3707
Westwood Shopping Center, Fayetteville	864-7574
Hours of Operation: Monday – Friday	0900 -1700
Closed federal holidays	

Service Provided: The North Carolina Department of Motor Vehicles (DMV) requires automobile owners to have liability insurance coverage before registering your car in North Carolina. State law requires that you register your vehicle within 30 days of establishing residence in the State. The DMV also recommends replacement of your driver's license at that time. North Carolina plates are only good if you hold continuous insurance. Should your insurance lapse at any time your license plate must be surrendered to the DMV. When registering and titling your vehicle a title fee of \$36 and a registration fee of \$20 for private passenger automobiles is due in order to obtain a license plate and validation decals. When registering and titling a private truck less than 4,000 pound a registration fee of \$21.50 is due in order to obtain a license plate and validation decals.

License plate fees for other types of vehicles are based upon plate classification.

VETERAN AFFAIRS

<http://www.doa.state.nc.us/doa/vets/va.htm>

Fort Bragg

Location: Bldg. 2-2205, Woodruff Street
Phone: 396-8472 **Fax:** 396-6512
Hours of Operation: Monday – Friday 0800 - 1630

District Veterans Service Office

Fayetteville

Location: 416 Chicago Drive
Fayetteville, NC 28301
Phone: 486-1551 **Fax:** 486-1553
Hours of Operation: Monday – Friday 0800-1700

Regional Office

Location: 251 North Main Street, Federal Building
Winston-Salem, NC 27155
Phone: 1-800-827-1000 or (336) 725-8781 **Fax:** (336) 631-5028

Cumberland County Veterans Service Office

Location: 1225 Ramsey Street (Department of Social Services)
Fayetteville, NC 28301

Phone: 677-2970 **Fax:** 677-2964

Hours of Operation: Monday – Thursday 0900-1200 & 1300-1700
Please call in advance as to documents needed to file a claim.

Services Provided: The function of the Division of Veterans Affairs is to assist veterans and their families in the presentation, processing, proof and establishment of claims, privileges, rights and benefits as they may be entitled to under Federal, State or local laws. The Division also cooperates with the various governmental units and veterans organizations in seeking to serve veterans.

Veteran's Medical Center

<http://www1.va.gov/midatlantic/facilities/fayetteville.htm>

Location: 2300 Ramsey Street
Fayetteville, NC 28301

Phone: 488 – 2120 **Fax:** 822 - 7093

Services Provided: Health care for veterans

VETERINARY SERVICES

<http://www.fortbraggmwr.com/vetservices/vetservices.htm>

ANIMAL MEDICINE (TREATMENT FACILITY)

Location: Bldg. 2-7606, Reilly Road, north of Butner Road intersection.

Phone: 396-6473/9120 **Fax:** 396-3882

Hours of Operation Monday – Friday 0730-1530

Stray Animal Facility: Bldg. 2-7402, adjacent to the veterinary building

Medical Treatment: The VTF provides vaccinations, heartworm checks, Feline Leukemia checks, fecal checks, and treatment for routine communicable diseases. Appointments may be scheduled one week in advance. Payment by cash, check or charge card is necessary at the time services are rendered. There is a \$2.00 DoD User Fee with each sales transaction that is directed by Congress.

Registration: All dogs and cats over 3 months of age residing on Fort Bragg must be registered with the VTF. Owners must present copy of rabies and other vaccinations. Micro chipping is mandatory for all pets residing on base. Wild animals such as ferrets, skunks, raccoons, monkeys, wolves, wolf crosses, etc. are not authorized to be kept as pets on Fort Bragg and are therefore not treated at this facility.

Animal Control: All pets on post must be kept under control at all

times. Pets must be kept indoors or secured on the owner's premises. Animals kept outdoors must be provided shelter, fresh water, and food. Owners keeping animals under inhumane conditions may be refused the right to keep animals on post. The MP Animal Control Unit will pick up stray animals. They will be held at the VTF for 3 working days to allow the owner sufficient time to claim their pet. **The MP Animal Control Unit (Dog Catcher) telephone number is 396-0391.**

Animal Bites: All persons bitten by animals should report to the Emergency Room, Womack Army Medical Center for treatment and completion of an Animal Bite Report. The offending animal is subject to 10-day quarantine by the attending veterinarian.

ANIMAL ADOPTION.

Phone: 396-5769

Hours: Monday – Friday 0900 -1500

Services: Stray animals that are not claimed by an owner may be adopted through the VTF. The fee charged to adopt animals includes the first set of vaccinations, spaying or neutering the animal and or micro - chip for identification purposes.

Topical Flea Medication: Now available for dogs and cats. Call clinic for additional information.

FOOD HYGIENE

Phone: 396 - 3103/2164 **Fax:** 396 - 2913

Office Hours: Monday – Friday 0730 -1630

Food Inspector Duty Hours: Monday – Friday 0500 -1630

Services Provided: Complete food inspection support for all commissary stores, shoppettes, non-appropriated fund activities (Officers' Club, NCO Club, etc.) and Troop Issue Subsistence Facility.

WELCOME CENTER

<http://www.bragg.army.mil/18abn/inpro.htm>

Location : Bldg.4-2843, Soldier Support Center, Normandy Drive
1st Floor (Old Womack Hospital)

Phone: 907-2026/2027

Hours of Operation: Open 24 hrs

Services Provided: Soldiers arriving at Fort Bragg should report to the Welcome Center, building 4-2843 on Normandy Drive.

- Soldiers need to bring five copies of their orders, their 201 File, and their original DD 31 Request and Authority for Leave Form to sign-in. Medical and Dental Records, finance receipts and paperwork, as well as proper military uniform are required to

- complete in-processing here at Fort Bragg.
- Upon conformation of assignment, Soldiers E-6 and below sign into the 19th Replacement Company Barracks, located across the parking lot to the west of the Welcome Center. Unaccompanied Soldiers will be assigned a barracks room and platoon to complete their in-processing.
- Seniors, E-6P and above, after signing into the Welcome Center will be asked to return the following duty day, except Wednesday, at 1000 hours to receive an in-processing brief and packet to assist them with processing into installation activities and agencies. Seniors are allotted 5 duty days to complete the in-processing checklist and sign-out at the Welcome Center.

WIC - WOMEN, INFANTS, AND CHILDREN

<http://www.fns.usda.gov/wic> <http://www.nutritionnc.com/wic>

Fort Bragg Office

Location: Bldg.1-3571, Community Center, Wing E, Rooms 19&20, corner of Knox & Randolph Streets
Phone: 433-3751

Cumberland County Health Dept

Location: 227 Fountainhead Lane, Fayetteville
Phone: 433-3730

Hope Mills

Location: 5535 McPhail Street, Suite 6, Hope Mills
Phone: 433-3760

Services Provided: WIC is a special supplemental food and nutrition education program that has been operating in North Carolina since 1974. WIC stands for Women, Infants, and Children. What began as a small pilot program serving approximately 4500 individuals a month is now a major program serving about 165,000 mothers and their children each month in North Carolina.

Benefits: WIC participants receive nutrition education and supplemental food to improve their diets and reduce their chances of health problems caused by poor nutrition. They are given vouchers that they redeem at participating grocery stores to obtain WIC foods. Foods include: milk, cheese, eggs, iron fortified cereal, vitamin C enriched juices, dry beans/peas, peanut butter, and for infants: iron fortified Enfamil, iron fortified Prosobee, iron fortified lactofree, iron fortified infant cereal, vitamin C enriched juices.

Program Eligibility:

- A pregnant woman or one who has recently had a baby or is breast-feeding an infant less than 12 months of age.
- An infant
- A child who has not reached their fifth birthday
- Meet local agency eligibility scale. The gross annual income cannot exceed 185% of poverty. All Medicaid, Food Stamps, and Work First recipients meet WIC income eligibility.
- Nutritional/medical eligibility must also be met. This is determined by staff health professionals.

WIDOWS & WIDOWERS SUPPORT GROUP

Phone: (910) 867-7027 (PLEASE LEAVE A MESSAGE)
(910) 907-3045 (PLEASE LEAVE A MESSAGE)

Services Provided: The North Carolina Military Widow & Widowers Informational Group is a volunteer organization/support group available to inform members of their benefits or any changes in benefits. Information regarding Veterans Administration, Social security, Champus, Legal and Medical up dates are provided and the group is open to Widows & Widowers of both Active Duty and Retired deceased members of all branches of the United States Services.

- Grief Support sessions, are either in a group or one-on-one for family members dealing with the loss of a parent or spouse serving in the U.S. Military.
- A Food Closet for needy Widows & Widowers & Dependent Children is also available throughout the year and clothing for those who are in need. We do Christmas Food Baskets and Friendship Baskets with HBA Products for below the poverty level Widows & Widowers.
- "Friendship Baskets" are delivered to a widow or widower unable to purchase these items such as toilet articles, towels, health & beauty aids, writing materials, paper products, and stamps-items that are sometimes donated by others and packed by Military spouses, groups, school children or volunteers willing to lend a hand.

WILDLIFE

FORT BRAGG WILDLIFE

http://www.bragg.army.mil/wildlife/Contact_us.htm

Location: Bldg. OT-9034 McKellar's Road
Phone: 396 – 7506 **Fax:** 396 – 9474
Hours of Operation: Office hours
Monday – Friday 0700 – 1630
Permit Sales
Monday – Tuesday Closed
Wednesday – Sunday 0830 – 1630
Holiday Permit hours
Monday, Thursday – Sunday 0830 - 1630
Tuesday – Wednesday Closed

WOMACK ARMY MEDICAL CENTER

Womack's Internet Address For Current Information:

<http://www.wamc.amedd.army.mil>

Welcome to Womack Army Medical Center. We are here to serve the medical needs of active duty service members, their families, retirees and their families. We want this to be an easy process for you to access healthcare on Fort Bragg.

Step 1

Update your information in the DEERS (Defense Enrollment Eligibility Reporting System) Database.

You can do this by calling **1-800-538-9552**, by visiting the post ID Card Facility, which is located off Normandy Drive and can be reached by calling **910-396-9339** or online @www.dmdc.osd.mil.

Step 2

Enrolling in TRICARE Prime

Eligible beneficiaries may call **1-877-TRICARE** to request an enrollment packet or stop by the TRICARE Service Center (TSC) weekdays between 0730 and 1630. TSC is located at Womack Army Medical Center, on the first floor by the Emergency Department. You may also enroll at your clinic.

Your other TRICARE options

TRICARE Prime is the only option active-duty family members, retirees and their families who are not Medicare eligible need to enroll in. Active-duty family members are automatically enrolled after filling out the enrollment form. Active-duty family members do not

have an enrollment fee. Retirees pay \$230 per year for themselves or \$460 for the entire family to receive healthcare.

TRICARE Extra saves money but it limits your choice of providers. You may only use authorized civilian providers. The Healthcare Finders at your clinic can tell you if a provider is in the network. There is no enrollment process for TRICARE Standard or TRICARE Extra.

TRICARE Standard is the new name for CHAMPUS. Family members and retirees pay current CHAMPUS deductibles and cost shares. TRICARE Standard offers the most choice of providers at the highest cost.

Medical Records

Medical records will be kept at your clinic. This enables us to keep them updated and periodically reviewed to ensure you receive quality care. The records section of each clinic must receive a signed patient consent form for all patients 18 years of age or older before medical records can be signed out to another adult.

Records will be delivered to specialty clinics for all scheduled appointments. Patients will no longer need to pick up their records from their primary care clinics prior to specialty appointments. We ask all patients who have their records in their possession to turn them in immediately. For more information, call the Patient Administration Division at **(910) 907-7179**.

Clinic Enrollment

Active duty service members are assigned to primary care clinics based on their unit designation. Their families will be assigned to the same clinic after they are enrolled in TRICARE Prime. Our primary care clinics are your entry point into the healthcare system. You are strongly encouraged to visit your primary care clinic for clinic orientation and in-processing.

PRIMARY CARE CLINICS

Joel Health and Dental Clinic

Soldiers and family members assigned to Joel include: 1st Corps Support Command, 18th Aviation Brigade, 44th Medical Brigade, 229th Aviation Regiment and US Army Parachute Team. Active duty Soldiers of 18th Personnel Support Battalion, Retirees enrolled in TRICARE Prime.

Location: Bldg M-4861, Logistics Avenue

Phone: 907-5635

Hours: Monday through Wednesday, 0800 to 2000; Thursday and Friday, 0800 to 1700. Sick Call begins at 0645; enter through the Soldier Readiness Center.

Appointments: call 907-Joel (5635), option 1 during regular hours. After hours, call 907-APPT.

Robinson Health Clinic

Soldiers and families assigned to Robinson Health Clinic are assigned to the 82nd Airborne Division.

Location: BLDG C-1722 (at the intersection of Gruber Road and Longstreet)

Phone: 907-8282

Hours: Monday, Tuesday and Friday from 0730 - 1630; Wednesdays and Thursdays from 0730 to 2000.

Sick Call begins at 0630.

Appointments: Call 907-8282, option 1 for family members; option 2 for active duty. After hours, call 907-APPT for acute appointments.

Clark Health Clinic

Soldiers assigned to Clark Health Clinic are assigned to the following units: 35th Signal Brigade, XVIII Corps Artillery (Airborne), 20th Engineer Brigade, United States Army Special Operations Command and TRICARE Prime retirees and their families.

Location: BLDG 5-4257 Bastogne Street

Phone: 907-CLRK (2575)

Hours: Monday through Friday, 0800 to 2000 **Sick Call:** 0630-0730

Appointments: 907-2575, Option 1; Health Care Advice Nurse, Option 3.

Womack Family Practice Clinic

Active duty and family members of Dragon Brigade; WAMC; DENTAC; 16th Military Police Brigade, 525th Military Intelligence Brigade; U.S. Army Garrison; XVIII Airborne Corps Headquarters; JSOC; SOTF; Readiness Group-Bragg; TEXCOM; 18th Personnel Group; 107th Finance; 126th Finance; 1st Chemical; US Trial Defense; 18th EOD; NCO Academy; NBC; 297th MI; ROTC Active duty only; 101st Chem; 108th MP; 10th MP Det (CID); 1112th Signal; 118th MP; 122nd PWIC; 16th MP BDE; 174th ISE (MI); HHC, 18th ABN Corps; 18th CFG; 18th CORP MI SPT ELEM; 18th SSG; 19th Replacement Det; 1st BCD; 1st ROTC Region; 21st MP; 22nd MPAD; 319th MI; HHD, 503rd MP; 519th LRSC; 519th MI BN; 525th MI BDE; 65th MP; FORSCOM

(FAISA); NC FLIGHT DET NBC; 122nd MP.

Location: WAMC 1st Floor Clinic Mall

Phone: 907-6451

Hours: Monday, Tuesday and Thursday from 0800 - 2000;
Wednesday and Friday from 0830 - 1630

Sick Call: 0630 - 0730

Appointments: 907-2778

Health Care Advice Nurse: 907-6877, option 2

Pope Air Force Base Clinic

Active Duty Air Force members and their families and retirees are assigned to **Pope Clinic**.

Location: 379 Maynard Street

Hours: 0700 – 1600

Appointment Line: 1-877-TRICARE

As a patient, if you experience any problem, please ask to speak to the Non-Commissioned Officer in Charge (NCOIC), the Officer in Charge (OIC) or ask to speak with the clinic administrator. We understand the military healthcare system and we want you to have a pleasant experience. If you identify a problem, let us know and we will be happy to provide a solution for you.

Troop Medical Clinic (TMC) 14

Active Duty Soldiers training at Camp Mackall are assigned to TMC 14.

Location: Camp Mackall

Phone: 396-8115/1448

Pediatrics Clinic

Pediatric patients may be assigned to the Pediatrics Clinic or a primary care clinic.

Phone: 907-7337

Location: WAMC Clinic Mall at the All American Expressway entrance

Scheduling Appointments

To make a primary care appointment during the duty day, patients should call their assigned clinic's appointment line (see clinic information for phone numbers.) Primary care clinic appointment lines are open from 0700 - 1630 to book routine and wellness appointments.

For an acute appointment at your primary clinic, you should call between 0700 and 1630.

Beginning at 1600 on weekdays, same day appointments will be booked through the Acute Minor Illness Clinic (AMIC). To make an appointment in the AMIC, call **(910) 907-APPT (2778)**.

To book a specialty care appointment, you must first receive a referral from your primary care provider. Then call the TRICARE Service Center at **1-877-TRICARE** to make your appointment.

ACCESSING CARE AFTER HOURS

Healthcare Advice Nurses

Patients enrolled in Womack Family Practice, Clark, Joel and Robinson Health Clinics should call their clinic to speak with a healthcare advice nurse. If your clinic is closed, you may call the advice nurse at **907-NURS (6877)**.

The advice nurse can help you by doing the following:

- Prescribe home healthcare
- Assist in obtaining medication
- Making same day appointments
-

THE ACUTE MINOR ILLNESS CLINIC

The Acute Minor Illness Clinic located adjacent to the Emergency Department is open 1600 – midnight, Monday through Friday and from 0900 to 2100 on holidays, Saturdays and Sundays. The clinic is designed to bridge the gap between routine care, which should be sought in the patient's own primary care clinic, and the Emergency Department. The AMIC will offer same day evaluations for illnesses that are acute, but not urgent.

The number of appointments in the AMIC will be limited, so beneficiaries are urged to utilize their primary care clinic as a first line of defense. All five of Womack's primary care clinics have evening hours. Patients should first attempt to make a same day appointment at one of these clinics. If no appointments are available in the assigned clinic, the patient should seek an evaluation in the AMIC.

Appointments may be booked by calling **907-APPT (2778)**, the Womack appointment line, from 1600 - 2200 on weekdays, and 0700 to 2000 on weekends and holidays. Outside those times, persons may walk into the clinic, but using this option may result in longer wait times. For more information call your primary care clinic.

Emergency Department

Womack Army Medical Center is a Level I, full service emergency

department. The Emergency Department (ED) provides continuous, uninterrupted pre-hospital and hospital based emergency services. Ambulatory patients or visitors will enter the Emergency Department at the clearly marked first floor South Entrance into Womack Army Medical Center. The Emergency Department entrances are well marked from both inside and outside of the hospital. For more information, call **907-6559**.

An emergency is defined as “a medical condition that arises suddenly and threatens the life or the welfare of a person or a group of people, a natural disaster or a medical crisis. “ Examples may include: heart attacks, automobile injuries, poisonings, burns, injuries caused by violence, animal bites, broken bones, chest pains/shortness of breath and severe depression.

The Womack Army Medical Center Emergency Department is for emergencies. Patients that come into the Emergency Department with non-urgent and non-emergent cases will be seen by a medical care provider after all urgent cases have been seen. These patients might have a waiting time ranging anywhere from 45 minutes to many hours depending on the type of cases that are being treated.

The Fisher House

<http://www.fisherhouse.org/>

The Fisher House is a “home away from home” for families of inpatients at Womack Army Medical Center, the Fayetteville Veterans Affairs Medical Center and other area hospitals. It is designed for families of critically ill patients at Womack and other area hospitals, but is available to accept outpatient visitors on a space available basis. The house is operated with a \$10 per night fee and donations from the community. The fee can be waived. For more information, call the Fisher House at (910) 432-1486.

Department of Pharmacy

A patient identification card must be presented at any pharmacy to obtain medications ordered for you. If you are submitting a hand written prescription, the patient's information (name, rank, sponsor's social security number, and address and phone number) is required at the top of the prescription form.

The main outpatient pharmacy is located on the first floor at the All-American Expressway Entrance.

Monday - Friday 0800 - 2000

Saturday/Sunday/Training Holidays 0800 - 1600

Other Holidays 0800 – 1600

Closed: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, & Christmas

Main outpatient pharmacy phone numbers: (910) 907-PHAR (7427). The North Post PX is the home of our satellite pharmacy. The Post Exchange is located on Butner Road. The hours for the pharmacy are Monday, Tuesday Thursday and Friday from 8:30 a.m. until 5 p.m. and Wednesday from 9 a.m. - 5 p.m. Closed Weekends, Holidays and MEDCEN Training Holidays. The satellite pharmacy can be reached by calling **(910) 396-4998 or 396-5232**.

Prescription Refills

Womack Army Medical Center has an automated prescription refill call-in system available 24 hours a day. If called in Monday - Thursday by 10 p.m., the prescription will be available by noon on the next day. If called in Friday - Sunday or on holidays by 10 p.m., the prescription will be ready for picked up the next week day after noon. For refills, please call **(910) 907-7676** or call toll free to **1-888-316-8639**. Pick refills up at the Pharmacy Distribution Center on Normandy Drive. Refills called into Clark, Joel, Robinson and Womack Family Practice Clinic can be picked up at the clinic.

Social Work Services

Social Work Services is located on the third floor, adjacent to the Chapel. The office offers casework services to both inpatients and outpatients eligible for treatment in the hospital. For more information, call **(910) 907-7869**.

Health Benefits Advisors

Health Benefits Advisors are available to help with questions you may have about healthcare received outside Womack Army Medical Center. It is important for you to be aware of your healthcare coverage and the financial obligations you may incur if you are referred to a civilian hospital. The Health Benefit Advisors are responsible for issuing Non-Availability Statements (NAS) for inpatient care at a civilian healthcare facility, when applicable, under TRICARE Standard or TRICARE Extra. Patients should go to a local TRICARE Service Center to request a NAS. For more information, call **(910) 907-6778 or (910) 907-6926**.

Patient Representative

A Patient Representative is available at the hospital and at all of the

outlying primary care clinics. The Patient Representative at Womack is located near the TRICARE Service Center on the ground floor and they can be reached by calling **(910) 907-6037**. If you have a problem while at your primary care clinic, please see the Patient Representative at that clinic.

Visiting Hours at WAMC: The visitation policy at Womack Army Medical Center is designed to meet the needs of our patients and their loved ones. We understand the important role that family support plays in the recuperation of our patients. General visiting hours are between **1100 and 2000** daily. In certain areas of the hospital, visitors and children under the age of 12 are restricted. This is to maintain privacy and to promote the restful, healing environment our patients deserve. For specific visiting hours, check with the Ward.

Use of cellular phones: **Cellular phones, portable radio transmitters and portable (laptop) computers** are prohibited in the following areas: Operating Room (OR), Central Sterile Supply (CSS), Recovery Room / PACU, Ambulatory Surgical Unit (ASU), Birthing Unit, Expanded Care Nursery, Mother-Baby Unit, Intensive Care Unit (ICU), Radiology, to include CT Scan and MRI and the Emergency Department.

The purpose of restricting cellular phones, radio transmitters and portable computers is to reduce the chance of interference with medical equipment. Any cellular phone carried into the above areas must be off, even if the phone is not in use. It may interfere if left "on." Portable (laptop) computers must also be turned off before entering these areas. Cellular phones, portable transmitters and laptop computers may not be used inside any patient diagnostic or treatment room or within ten feet of patient electronic/electric equipment. If you have any questions, please call the Safety Office at **910-907-7233(SAFE)**.

Walter Reed Shuttle Bus

Womack Army Medical Center provides a shuttle bus to Walter Reed Army Medical Center every two weeks. This service is available for active duty Soldiers, retirees, and family members who have specialty care consultants from their primary care managers to Walter Reed. WAMC Clinical Operations Personnel coordinates with Referral Coordination Service personnel at WRAMC to schedule patient appointments. For more information, call (910) **907-7340/8617**.

Womack Army Medical Center Telephone Directory

Womack's Information Desk:	907-6000/6292
Active Duty Family Member Dental Plan:	1-800-866-8499
Retiree Dental Plan:	1-888-838-8737, Option 2
TRICARE Service Center:	1-877-TRICARE
Beneficiary Claims Inquiries:	1-800-493-1613
TRICARE Provider Claims Inquiries:	1-800-613-7124
Mental healthcare: 82 ^d Airborne Division Soldiers should contact the Robinson Health Clinic at (910) 907-9486. All other active duty Soldiers, family members, eligible retirees & their families can access mental healthcare through the TRICARE Service Center.	
Admissions:	907-7078
Advice Nurse:	907-6877
Allergy/Immunization Clinic:	907-6662/7182
Appointment Line:	907-APPT (2778)
Audiology:	907-6473
Blood Donor Center:	432-8964/396-9925
Behavioral Health:	907-8679/6825
Breast Clinic:	907-8383
Cardiology:	907-6253
Care Authorizations (for active duty):	1-888-610-7420
Chaplain:	907-PRAY (7729)
Civilian Personnel, Job Information Line:	907-7851
Community Health Nursing Program:	396-6374/7410
Drug Information Line:	907-7045
Emergency Department:	907-7567/6559
ENT/Audiology:	907-6751
Exceptional Family Member Program (EFMP):	907-7591
Educational Developmental Intervention Services (EDIS) Program:	907-EDIS (3347)
Expanded Care Nursery:	907-7626
Fisher House:	432-1486
Gastroenterology:	907-7808
Health Benefits Advisors:	907-6778/6926
Hematology/Oncology:	907-7511
Human Resources:	907-7127
Information Desk:	907-6000/6292
Inspector General:	907-8993
<u>Intensive Care:</u>	
• ICU West:	907-6428
• ICU East:	907-7431

Labor and Delivery: 907-7563
Military Personnel: 907-7963
MRI: 907-7966
Neurology: 907-6412
OB/GYN Advice Nurse: 907-8778
OB/GYN Appointment line: 907-8333 (main number)
OB/GYN Clinic information: 907-6249
Oncology/Hematology: 907-7511
Outpatient Pharmacy Refill Call-in: 907-7427/7676 or
 Toll-free 1-888-316-8639
Ophthalmology: 907-6423
Orthopedics: 907-6785
Outpatient Records: 907-7179/7953
Pain Clinic: 907-7209
Patient Administration Division (PAD): 907-7078/6864
Patient Representative: 907-6037
Pediatrics/EFMP: 907-7337
Pediatrics Ward 3 North: 907-7114
Physical Exam Section: 907-7639
Physical Therapy: 907-7538
Podiatry: 907-7763
Pregnant Soldier Wellness Program: 396-8241
Public Affairs/Marketing Office: 907-7247
Radiology Services: 907-7160/7966/8266
Red Cross: 907-7124
Refractive Eye Surgery: 907-7620
Report a problem: 907-REPO (7376)
Safety Office: 907-SAFE (7233)
Social Work: 907-7869/8272
Strep Throat Hotline: 907-8737

Substance Abuse Rehabilitation Services (SARS)

Clark Health Clinic: 907-2575
Joel Health Clinic: 907-8925
82nd SARS: 432-1464
TRICARE Service Center: 1-877-TRICARE
TRICARE Information: www.healthnetfederalservices.com
 Or www.tricareonline.com

For questions regarding:

TRICARE Information Service (Beneficiary & Program Information) www.tricare.osd.mil 1-888-363-2273

DMDC Support Office (DEERS Eligibility) 1-800-538-9552

TRICARE Mail Order Pharmacy Program	1-866-363-8667
TRICARE Retail Pharmacy Program	1-866-363-8779
MHS Helpdesk (Technical problems)	1-800-600-9332
Or	(210) 767-5250
Tumor Registrar:	907-8875
Urology:	907-8393
Wellness Center:	907-9355

WOMEN'S CENTER OF FAYETTEVILLE

<http://www.wcof.org/>

Location:	230 Hay Street, Fayetteville, North Carolina	
	Social Worker/Literacy Program	
Phone:	323-3377	Fax: 323-8828
Hours:	Monday – Thursday	0800-1700
	Friday	0800-1200

Services Provided: A non-profit organization that serves as a multi-service resource and advocacy Center, dedicated to helping women and men help themselves through our programs and services. The mission has always been to promote growth, productiveness and well being through peer counseling, education, information, and advocacy programs. The Women's Center works with other community agencies to achieve this goal, and has a solid history of helping women, men and families.